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About





## About your car

Welcome to your ZEEKR 001. The car has intuitive features and innovative technology. We recommend that you read the entire manual before starting and driving the car, but if you're looking for the essentials to get started, we've highlighted some here.

### Electric car

Whether this is your first electric car or not, it is worth reading through the various parts about charging and driving. See ,please see *Charging overview* (p. 47) and see ,please see *Driving overview* (p. 105).

### Personalization

The car can be personalized to you and your preferences. To do so, you need to have the ZEEKR app and then you can create a driver profile. See ,please see *Driver profile* (p. 106).

### Driver assistance

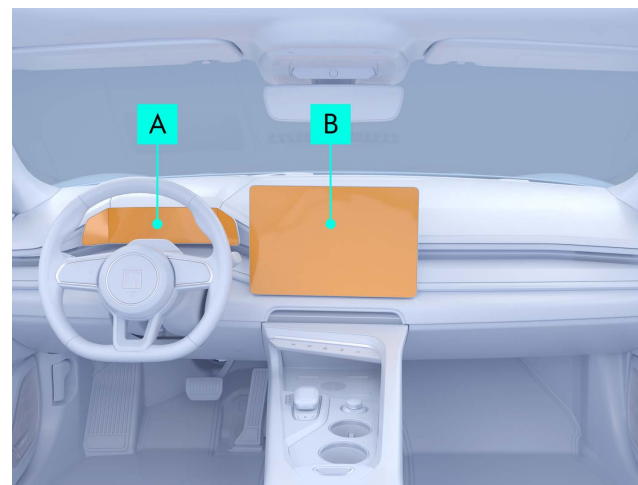
Modern cars have many autonomous driving functions, and your ZEEKR 001 is no different. From reading and displaying traffic signs to lane centering control, which maintains a constant speed and set interval to vehicles in front of the car while also actively steering the car. There is a lot the car can do to make driving easier and safer. See ,please see *Driver assistance overview* (p. 155).

### Roadside assistance

In the event of a breakdown, ZEEKR Assist provides support on-site to get you back on the road again, or towing to a ZEEKR Hi-Tech Service Center or an approved service partner. See ,please see *ZEEKR Assist* (p. 39).

### Displays

All the information needed for driving, as well as lots of additional functions and settings are displayed and controlled from the driver display **A** and the center display **B**. See ,please see *Driver display overview* (p. 141) and see ,please see *Center display overview* (p. 181).



About

### About this manual

This digital user manual contains all the information you need to use and understand your car. Because the car is connected, this digital manual is the correct source for the most up-to-date information. The digital manual is available in the center display and the ZEEKR app.

There is also a printed manual that contains necessary information in the event of a power failure or other hazardous situation where you might not have access to the digital manual.

The manual contains information and instructions about most parts and functions of the car. It also contains important safety information, to make sure you use the car safely and that you know what to do in a hazardous situation.

### Admonitions

There are four levels of admonitions, with different severity and consequences to the user and/or the car.

A hazardous situation that if not avoided will result in death or serious injury.

### **Warning!**

A hazardous situation that if not avoided could result in death or serious injury.

### **Caution!**

A hazardous situation that if not avoided could result in minor or moderate injury.

A hazardous situation that if not avoided could cause equipment damage (no risk of injury to the user).

There are also two ways of highlighting other type of information:

- **Note** – additional information that is important to know about
- **We recommend** – best practices or helpful advice

### Printed manual

The printed manual only contains necessary information in the event of a power failure or other hazardous situation where you might not have access to the digital manual.

#### **We recommend:**

Keep the printed manual in a place you can access it in the event of power failure, such as the front armrest storage compartment.

In case a hazardous situation occurs, follow the steps under the relevant section within the printed manual to try to resolve the issue. If you need more information or are unable to resolve your current issue by following the steps in the respective section, contact ZEEKR Assist or a ZEEKR Hi-Tech Service Center or an approved service partner for additional help.



Safety





## Airbags

### Warning!

- The seat belts and airbags interact. All occupants must wear their seat belt correctly and maintain an upright seating position with their backs against the backrest. Younger children should use an appropriate child safety seat. Failing to do so could result in death or serious injury to the car's occupants.
- Do not install or place items on, or near the airbag panels and their deployment areas. Doing so might reduce the protection provided by the airbags, which could result in death or serious injury to the car's occupants.
- Do not modify, disassemble, or install airbags and related components yourself. Improper installation of the components can cause malfunction and may reduce the protection provided by the airbags, which could result in death or serious injury to the car's occupants. Contact a ZEEKR Hi-Tech Service Center or an approved service partner instead.
- Do not drive with deployed airbags. Doing so will affect the car's steering and could cause an accident. If an airbag has been deployed, a trained professional must replace components of the airbag system. Contact a ZEEKR Hi-Tech Service Center or an approved service partner for assistance.
- The airbag system's control module is located in the center console. If the center console is drenched with water or other liquid, disconnect the cables to the starter battery. Do not attempt to start the car since the airbags may deploy. Contact a ZEEKR Hi-Tech Service Center or an approved service partner for assistance.

### Caution!

- Do not touch the airbag or any interior parts around the airbag compartment after airbag deployment, as they might still be hot or covered with chemicals. Doing so can lead to burns or other injury.
- Avoid extended exposure to smoke and dust released after airbag deployment. Failure to do so can cause skin and eye irritation. In case of irritation, flush your skin and eyes with cold water. If irritation persists, seek medical attention.


## Overview


Airbags are a supplemental safety system designed to deploy automatically and precisely when a collision is detected. The combination of airbags and seat belts offers the best possible protection to the car's occupants in case of a collision.

The airbag system's control module detects and evaluates the severity of a collision, and then rapidly deploys the appropriate airbags and seat belt pre-tensioners. After deployment, it is normal for smoke and dust to get released into the car.

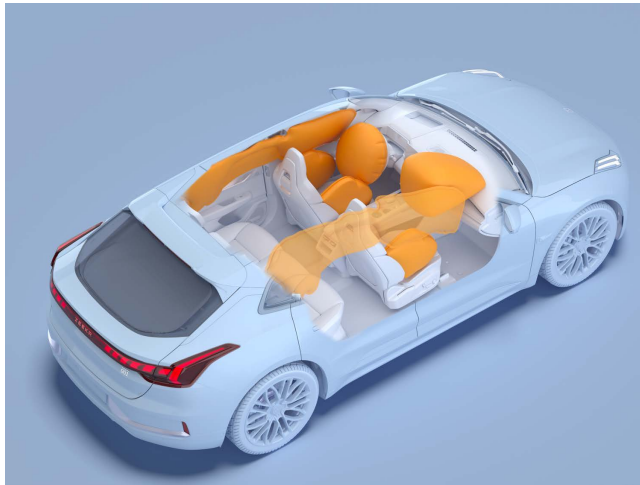
Airbag deployment depends on the severity of the collision, impact angle, impact force, driving speed, and the type of object that the vehicle has collided with. It is therefore possible that none, or only some of the airbags, are deployed in a collision. Severe structural damage does not determine whether an airbag should have deployed or not.

## Safety

If there is a fault in the airbag module, the airbag fault symbol  is displayed on the driver display. For more information, see ,please see (p. ).

**Note:** The airbags only work after the  indicator in the driver display has turned on.

### Airbag types



The car is equipped with the following airbags:

- Front airbags
- Front side airbags

- Far side airbag (driver only)
- Inflatable curtains

### Front airbags

#### **Warning!**

- NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the child can occur.
- Front-facing passengers must not sit in the front passenger seat if the passenger airbag is deactivated. Doing so could cause serious injury or death in the event of an accident.
- Do not use seat covers on the front seats. Doing so could inhibit the full and immediate inflation of the airbag, which could cause serious injury or death in the event of an accident.
- Do not allow others to sit or stand in front of the front passenger seat. Doing so could cause serious injury to the passenger seat occupants after airbag deployment.

Front airbags are designed to prevent front seat occupants from having their head and upper body strike the car's interior during a collision.





The front driver airbag is located in the center of the steering wheel. Its location is indicated by the AIRBAG marking on the steering wheel.



The front passenger airbag is located behind the panel above the glove compartment. Its location is indicated by the AIRBAG marking on that same panel.

## Safety





There is a warning label on each side of the sun visor of the front passenger seat to remind you to deactivate the front passenger airbag when using a rearward facing child seat on the front seat.

**Note:** The driver is responsible for ensuring that the airbag is deactivated or activated, as appropriate.

### Passenger Airbag Status indicator



The following symbols located in the overhead console indicate whether the front passenger airbag is active or not:

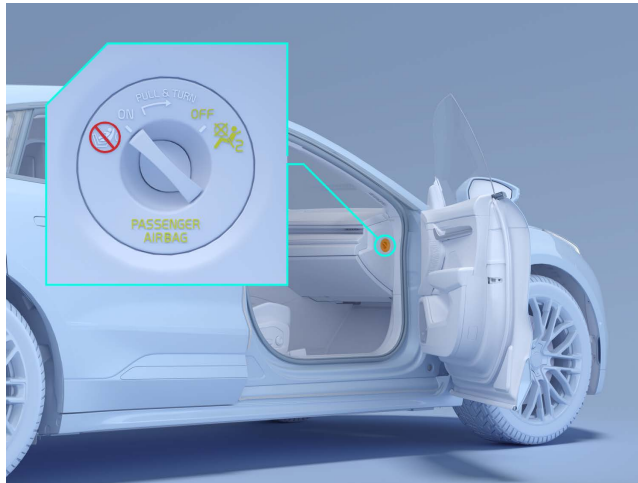
-  Passenger airbag is OFF

-  Passenger airbag is ON

### Activate or deactivate the front passenger airbag

#### Warning!

- Do not let anyone sit in the front passenger seat if the warning symbol  in the driver display and the deactivated airbag symbol  in the overhead console are shown at the same time. There is an airbag malfunction, which could result in death or serious injury. Contact a ZEEKR Hi-Tech Service Center or an approved service partner.



The passenger airbag switch is located on the passenger end of the instrument panel and can be accessed when the passenger door is open.

To deactivate the airbag:

- 1 Pull out the switch.
- 2 Turn to **OFF**.
- 3 Release the switch.

To activate the airbag:

- 1 Pull out the switch.

- 2 Turn to **ON**.
- 3 Release the switch.

### Front side airbags

#### **Warning!**

- Do not place items in the area between the outside of the seat and the door panel. Doing so could result in serious injury to the car's occupants after airbag deployment.

Front side airbags are designed to prevent front seat occupants from injuring their chest, shoulders, and hips during a collision.

## Safety



The front side airbags are located in the outer backrest frames of the front seats. Their location is indicated by the AIRBAG marking on the tags on these frames.

### **Far side airbag (driver only)**

#### **⚠ Warning!**

- Do not place items in the area between the outside of the seat and the door panel. Doing so could result in serious injury to the car's occupants after airbag deployment.

The far side airbag is designed to prevent the driver and the passenger from injuring their head, shoulders, and hips during a side collision.



The far side airbag is located on the inner backrest frame of the driver seat. Its location is indicated by the AIRBAG marking on the tag on this frame.

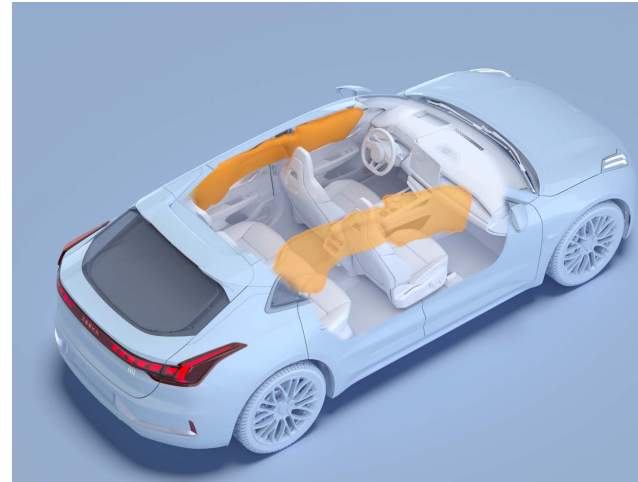
### **Inflatable curtains**

### Warning!

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- Do not place or hang items on the roof lining, door pillars, or side panels. Doing so could result in serious injury to the car's occupants after airbag deployment.
  - Do not attach or hang heavy items onto the roof handles. Doing so could result in death or serious injury to the car's occupants after airbag deployment. The hooks are designed to accommodate light coats or similar clothing.
  - Always leave 10 cm between the luggage or other loads and each of the windows. Objects placed closer to the windows could interfere with the function of the inflatable curtain, which could result in death or serious injury.
- 

Inflatable curtains are designed to prevent the car's occupants sitting in the outboard seats from striking their head on the inside of the car during a collision.



The inflatable curtains are located along both sides of the roof lining. Their locations are indicated by the AIRBAG marking on the trim panels.

## Seat belts

### Seat belt overview

#### **Warning!**

- Before driving, all occupants must fasten their seat belts correctly. A seat belt is intended for one person. Do not let anyone, including children, sit in your lap. Doing so is illegal and could result in death or serious injury.
- Do not remove, modify, or install any items that might affect the seat belt routing or tension, and do not insert foreign objects into the belt buckle. Doing so could affect the seat belt system, which could result in death or serious injury.
- If there is suspicion of damaged seat belts, or if the car has been involved in a collision, bring the car to a ZEEKR Hi-Tech Service Center or an approved service partner to have the seat belts inspected and potentially replaced. Damaged seat belts might not appear damaged, but could result in death or serious injury.
- The seat belt system has no user serviceable parts. Do not attempt to repair or modify it. Doing so could lead to death or serious injury.
- Do not clip or hook the seat belt to hooks or other interior fittings, or place anything between you and the seat belt, such as a cushion. Doing so prevents the belt from tightening properly and could lead to death or serious injury.


All car occupants must always use seat belts. Each occupant must also be in their own seat and use the corresponding seat belt and buckle for that seat (the belt buckle closest to your hip, on the opposite side of you from where the seat belt is located). The seat belts are designed for adults, but can work for children if they are

using the correct form of child restraint. For more information, see , please see *Child safety* (p. 22).

In the event of a collision, a correctly fastened seat belt will greatly reduce the risk of death or serious injury. If you are involved in a collision, properly wearing your seat belt could save your and others' lives.

The seat belt retractor locks automatically if the seat belt is pulled too quickly and in certain driving situations.

#### Seat belt reminder



The driver display shows the seat belt symbol  if a seat is occupied but the corresponding seat belt is not buckled. There is also a visual representation showing the status of each seat as follows:

- White symbol – seat occupied and seat belt buckled
- Grey symbol – seat not occupied
- Red symbol – seat occupied but seat belt not buckled




The seat belt reminder activates under the following conditions:

- If the driver or front passenger is not wearing a seat belt while the car is in motion.
- If any occupant unbuckles a seat belt while the car is in motion.

The seat belt reminder symbol  appears on the driver display if the car starts moving and the seat belt of an occupied seat is unbuckled. When the car reaches 10 km/h, there will be an audible signal. If the driver continues driving, the audible signal eventually turns off, but the seat belt symbol  remains active until all occupants have fastened their seat belts. The same thing happens if the seat belt is unbuckled while the car is moving. If all occupants have fastened their seat belts but the seat belt reminder is still active, park the car

immediately and contact a ZEEKR Hi-Tech Service Center or an approved service partner.

To view and change the settings for the seat belt reminder, navigate to  - **Sound & notification-Sound** .

**Note:** The seat belt reminder can be triggered by heavy objects on the seat.

#### Check the seat belt

The seat belt is a vital safety component, and it should be inspected regularly.

To inspect the seat belt:

- Check whether the seat belt is deformed or dirty.
- Check the seat belt for cuts, burns, or other wear.
- Insert the seat belt tongue into the belt buckle until it clicks into place. Pull the seat belt in the opposite direction. The seat belt should not budge.
- Pull quickly on the seat belt to check that it tightens automatically.

If you detect any issues with the seat belt, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

#### Clean the seat belt

## Safety

### **Warning!**

- Do not use aggressive chemicals like bleach, dye, or chemical solvents when cleaning the seat belt. Doing so might severely weaken the seat belts, possibly causing them to fail completely, which could result in death or serious injury.

Use gentle detergents and soft brushes to clean the seat belts. To avoid mold growth in the retractor, keep the seat belts fully extended and let them air dry completely before retracting them.

### Use the seat belt

For recommended seating position and seat belt usage, see ,please see *Seating recommendations* (p. 80).

### Fasten the seat belt

Before fastening the seat belt:

- Make sure the seat is as upright as possible (do not recline the seat further than necessary).
- Make sure the seat is raised enough for the belt to sit across your shoulder. Avoid letting the belt chafe against your neck.
- Make sure the seat buckle is clean and free from foreign objects.
- Use only the belt buckle matching the seat belt.
- Remove all slack from the seat belt by pulling upward from above the belt buckle, and make sure it is not twisted.
- Avoid wearing the seat belt over bulky clothing that could prevent the belt from fitting tightly against your body.

To fasten the seat belt:

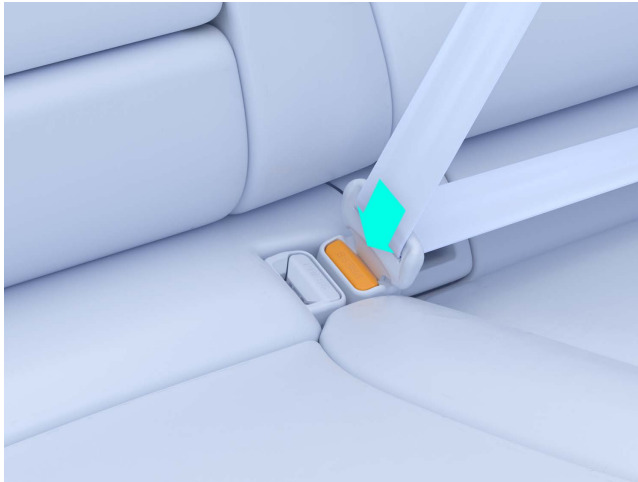
- 1 Adjust the seat to the appropriate position.
- 2 Pull the seat belt slowly out of the retractor.



- 3 Insert the seat belt tongue into the belt buckle until it clicks into place.
- 4 Pull the seat belt back toward the retractor so it fits tightly.

### Release the seat belt





Press the red button on the belt buckle to release the seat belt tongue from the buckle.

Hold on to the seat belt while unbuckling it to ensure it does not retract too quickly or twist, and make sure the belt fully retracts.

## Seat belt pre-tensioner

### Caution!

- The retractor becomes very hot after a collision, do not touch it. Doing so could lead to minor injury.
- Lots of dust and smoke is generated when the retractor is triggered. This can irritate both eyes and skin. Leave the car as soon as possible after a collision, and if irritations occur, wash eyes and/or skin immediately. If the irritation remains, seek medical attention.

The seat belt pre-tensioner is part of the seat belt's retractor mechanism. The seat belt pre-tensioner and the seat belt retractor work together to tighten the seat belt during certain types of collisions, depending on impact angle and severity, to keep the occupant in an optimal position.

Only the front seats and rear outer seats have a seat belt pre-tensioner.

**Note:** The dust and smoke generated from the retractor is not hot enough to cause a fire.

## Safety

### Child safety

#### Warning!

---

- The driver is responsible for ensuring that children travelling in the car are properly restrained. Failure to do so could cause death or serious injury to the child in the event of an accident.
  - Do not let children sit on your lap. Doing so can cause death or serious injury to the child in the event of an accident.
  - Do not leave a child alone in the car. The temperature inside the car can rise quickly and could result in death or serious injury to the child.
  - Do not reuse a child restraint system if the car has been involved in a collision. Doing so can cause death or serious injury to the child in the event of an accident.
  - Always follow the instructions provided by the manufacturer of the child restraint system you are trying to install. Failure to do so could result in improper installation of the child restraint system, which could result in death or serious injury.
  - NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the child can occur.
- 

### Child safety seats

Child restraint systems can be installed in this car using two different methods. In addition to the belt-based installation method, this car features ISOFIX fixtures allowing the installation of ISOFIX/i-Size restraint systems.

#### **We recommend:**

Keep your child in a rear-facing child seat for as long as possible (at least until 4 years of age). If they have outgrown the largest size of rear-facing child seat, use a front-facing child seat for as long as possible. If they have outgrown the largest size of front-facing child seat, they should sit in the rear seat with the seat belt fastened, like an adult, rather than sitting in the front seat.

Make sure you are aware of the local laws concerning children and child seats for where you are.

Keep the child seat installation instruction manual in the glove box for easy access when needed.

### Child safety seat Installation

#### Warning!

---

- Do not attach more than one child seat to a single anchor. Child seat anchors can only withstand loads from correctly fitted child seats. Failure to do so could cause the anchor to break and result in death or serious injury.
- Do not attach an adult seat belt or harness to an anchor. Failure to do so could cause the anchor to break and result in death or serious injury.
- Do not install any accessories that require the removal of the top tether anchors or that can interfere with the use of the tether straps. Doing so could affect the operation of the child seat restraint system and could result in death or serious injury.
- Do not route a top tether strap over the top of or on the side of the headrest. Doing so could affect the stability of the child seat and could cause death or serious injury to the child in the event of an accident.

### Caution!

- It is important to install the child seat correctly even when it is not in use. Failure to do so can cause the child seat to get detached from its place when driving and injure the car's occupants or damage the car's interior.
- When installing or removing the top tether strap, do not touch any other part in or under the seat than the anchor point. Doing so could result in injury.

**Note:** Prolonged child seat installation may damage the car's interior. We recommend using seat protectors or kick guards to alleviate wear on the car's seats.

**Note:** If the child seat interferes with the headrest, the headrest can be removed.

### **Belt-based child seat installation**

To install a child seat in the front passenger seat:

- 1 Deactivate the front passenger airbag.
- 2 Move the front passenger seat to the highest position.
- 3 Secure the child seat with the car's belt following the instructions provided by the child seat manufacturer.
- 4 Tighten the seat belt by pulling it in around the child seat.
- 5 Make sure that the child seat is securely installed by pulling it away from the seat and shaking it from side to side.

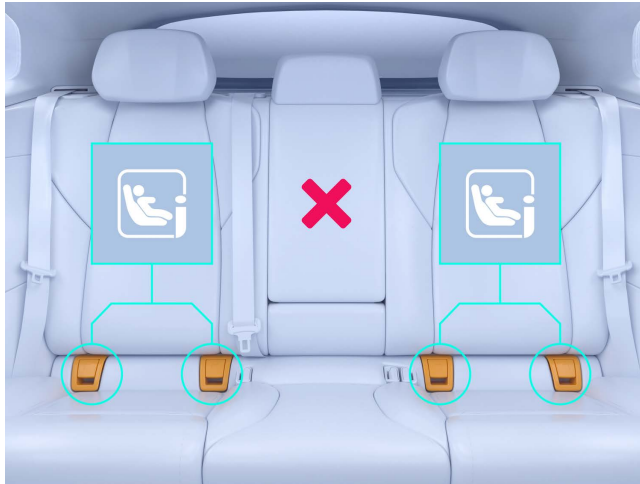
To install a child seat in the rear passenger seat:

- 1 Secure the child seat with the car's belt following the instructions provided by the child seat manufacturer.
- 2 Tighten the seat belt by pulling it in around the child seat.
- 3 Make sure that the child seat does not touch the front passenger seat.
- 4 Make sure that the child seat is securely installed by pulling it away from the seat and shaking it from side to side.

### **ISOFIX child seat installation**

The outer rear seats are equipped with ISOFIX/i-Size lower anchors and top tether anchors.

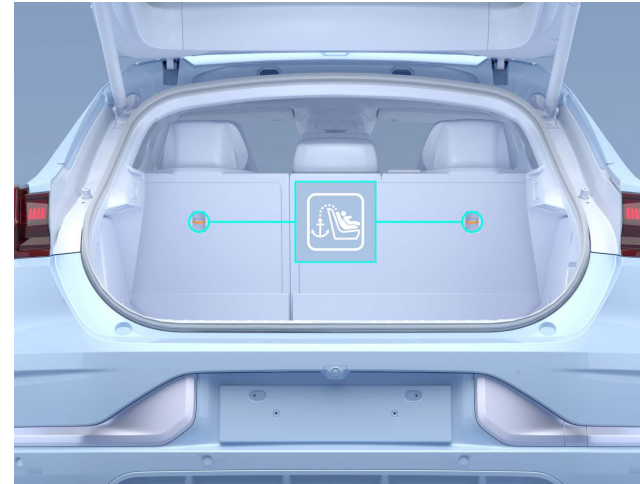
## Safety



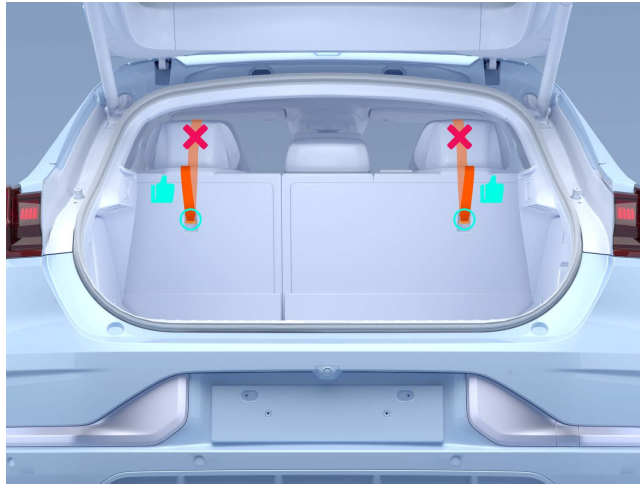
The lower anchors are located below the seats' backrest cushions.

To attach a child seat to the lower anchors:

- 1 Move the seat belt buckle and any other object away from the anchors.
- 2 Place the child seat on one of the car's rear outer seats.
- 3 Attach the child seat to the anchors following the instructions provided by the child seat manufacturer.
- 4 Make sure that the child seat is securely installed by pulling it away from the seat and shaking it from side to side.



The top tether anchors of the outer rear seats are located on the rear side of the backrests.



### Child seat compatibility

The table shows the appropriate locations in the car where different types of child seats can be installed.

To use the outer rear seat top-tether anchors:

- 1 Place the child seat on one of the car's rear outer seats.
- 2 Route the top tether strap through the headrest rods, adjusting the headrest if necessary.  
**Note:** If the child seat has a y-strap for the top-tether anchor, route the straps around both sides of the headrest.
- 3 Attach the top tether strap to the top tether anchor.
- 4 Tighten the top tether strap following the instructions provided by the child seat manufacturer.
- 5 Make sure that the child seat is securely installed by pulling it away from the seat and shaking it from side to side.

Safety

	Front passenger seat (passenger airbag off)	Front passenger seat (passenger airbag on)	Outer rear seats	Center rear seat
Seating position suitable for universal belted	Yes <sup>1</sup>	No	Yes	Yes <sup>2</sup>
i-Size seating position	n/a	No	Yes	No
Seating position suitable for lateral fixture	n/a	No	No	n/a
Largest suitable rearward facing fixture	n/a	No	ISO/R2	n/a

Largest suitable forward facing fixture	n/a	No	ISO/F3	n/a
Largest suitable booster fixture	n/a	No	ISO/B2	n/a

<sup>1</sup> Only when the front passenger seat is adjusted to the highest position.

<sup>2</sup> A child seat with a support leg may have some interaction with the center console. Check the compatibility of the child seat with the child seat manufacturer.



Hazardous situations

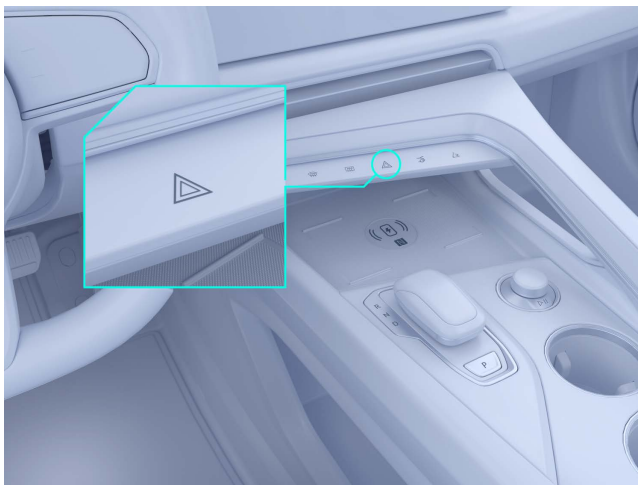






### Hazardous situations overview

In case a hazardous situation occurs, follow the steps under the relevant section to try to resolve the issue. If you need more information or are unable to resolve your current issue by following the steps in the respective section of this chapter, contact ZEEKR Assist or a ZEEKR Hi-Tech Service Center or an approved service partner for additional help. See ,please see *ZEEKR Assist* (p. 39).



In case of a collision, the hazard lights will usually activate automatically. If the hazard warning lights do not turn on automatically, or if it is necessary to turn them on for another reason, press the hazard warning lights button on the upper front section of the tunnel console to turn on/off the hazard warning lights.

When an airbag or emergency impact sensor is triggered, the car automatically places an emergency call to an emergency rescue service so that the occupants can speak with an emergency service operator. It is also possible to make a manual emergency call in an emergency situation. For more information, see ,please see *Emergency rescue* (p. 41).

### Basic troubleshooting

If a fault occurs with the car, a warning symbol appears on the driver display and a warning message appears on the driver display and/or the center display. In some cases, there might appear to be a fault with the car, even though there is no warning symbol or message. For example, external factors such as heavy fog or snow might negatively impact the radar sensors, which in turn affects the camera and radar functionality.

To see if the fault can be rectified by you, or requires additional help:

- 1 Check if there are any warning symbols or messages on the driver display or the center display.
  - If there are, see ,please see *Symbols and messages* (p. 143) and perform the appropriate action.
  - If there are not, go to step 2.
- 2 Check if there are flat tires, if the battery is low, or if the car has lost network connection. Perform the appropriate measure to resolve the specific problem. A poor network connection could be caused by local interference.
- 3 More advanced troubleshooting requires a professional. Contact a ZEEKR Hi-Tech Service Center or an approved service partner for additional assistance.

## Hazardous situations

**Note:** Make sure to stop the car in a safe location before performing any troubleshooting.

### Unlock and lock the doors and tailgate in an emergency

For information on how to unlock and lock the doors using the mechanical key, and how to manually unlock the tailgate from the inside, see ,please see (p. ) and see ,please see (p. ) respectively.

### Stuck charging cable

The charging cable can become stuck in the charging port if there is a power outage, or a mechanical failure of the lock, during charging. In such cases, you must manually release the charging cable from the charging port. See ,please see (p. ).

### Discharged high voltage battery

Do not touch any high voltage components. Doing so could result in death or serious injury.

If the high voltage battery has been discharged, the car cannot be started. You can use the car again after charging the high voltage battery with the charging cable. If the low voltage battery has also been discharged, it is not possible to open the charging port. To open the charging port, you must first jumpstart the low voltage battery. See ,please see *Discharged low voltage battery* (p. 30). After the low voltage battery has been charged, proceed with charging the high voltage battery using the charging cable.

### Discharged low voltage battery

#### Warning!

- To avoid short circuits, do not touch anything other than the battery terminals with the jumper cables. Follow the instructions very carefully. Failure to do so could lead to serious injury or death.
- The low voltage battery and some of its related components contain lead, which is poisonous. Wash your hands after touching anything in the low voltage battery compartment. Failure to do so could induce lead poisoning, which could lead to serious injury or death.
- If contact occurs with low voltage battery fluid, wash the affected area immediately with water. If contact occurs with the eyes, seek medical aid immediately after washing. Fabrics and painted surfaces that come in contact with battery fluid should also be washed immediately.

Make sure to properly connect the jumper cables on the battery terminals. Failure to do so could cause sparks.

Do not use an external low voltage battery with higher voltage than 15 V. Doing so could damage the car.

If the low voltage battery has been discharged, the car must be jumpstarted.

To jumpstart the car:

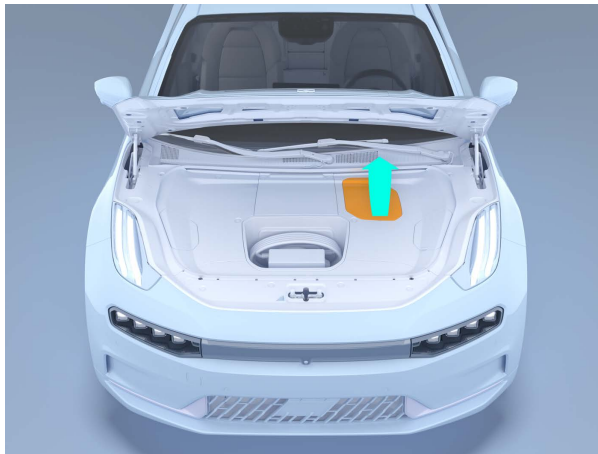
Required items:

- An external power source, such as the battery of another car
- Jumper cables

- A thin, flat item such as a slotted screwdriver

Instructions:

- 1 Use the mechanical key to unlock the driver door.
- 2 Open the hood. See ,please see *Open and close the hood* (p. 251).

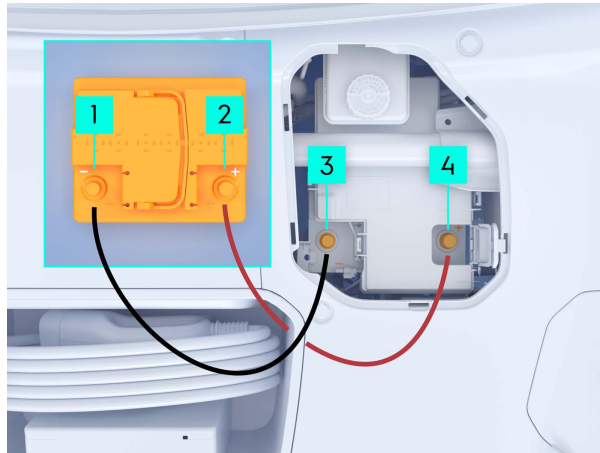


- 3 Locate the low voltage battery cover.
- 4 Use a flat, thin item, such as a slotted screwdriver, to open the low voltage battery cover.



- 5 Open the positive terminal cover.

## Hazardous situations



- 6 Connect the red jumper cable to the positive terminal **2** of the battery on the rescue vehicle.
- 7 Connect the other end of the red jumper cable to the positive terminal **4** of the battery on your car.
- 8 Connect the black jumper cable to the negative terminal **1** of the battery on the rescue vehicle.
- 9 Connect the other end of the black jumper cable to the negative terminal **3** of the battery on your car.
- 10 Start the rescue vehicle.
- 11 Depress the brake pedal in your car to start your car.

12 After starting the car, remove the black jumper cable from the negative terminal **3** of the battery on your car.

13 Remove the black jumper cable from the negative terminal **1** of the battery on the rescue vehicle.

14 Remove the red jumper cable from the positive terminal **4** of the battery on your car.

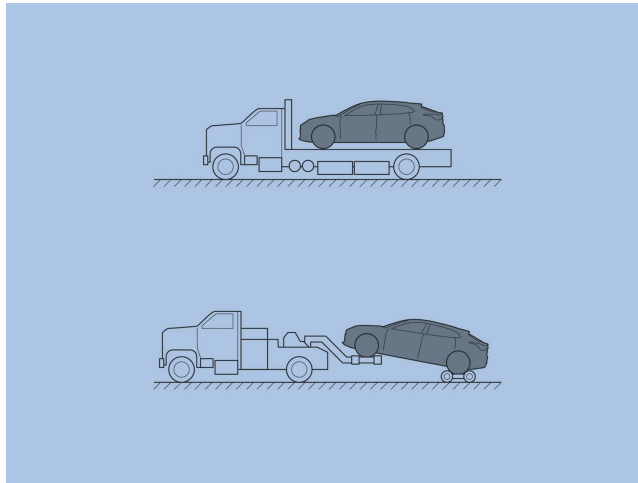
15 Remove the red jumper cable from the positive terminal **2** of the battery on the rescue vehicle.

## Tow the car

### Warning!

- When pulling the car onto a flatbed truck, make sure there are no people or objects behind the car in case it suddenly rolls backwards. Failure to do so could lead to car damage, serious injury, or death.
- Do not sit inside the car during towing. Doing so could lead to serious injury or death.

The car must only be towed on a flatbed tow truck or on wheel dollies, with all four wheels off the road. Failure to do so could cause damage to the gearbox and high voltage components/electronics.



The car must only be towed with all four wheels off the ground. Only the options shown in the image are valid towing options; with the car on a flatbed truck or with lifted front wheels and the rear wheels on a dolly. Make sure the wheels cannot rotate during the towing procedure.

Before pulling the car onto a flatbed truck, the car must be put in tow mode. Tow mode is only used when pulling the car onto a flatbed truck.

To enter tow mode and tow the car:

- 1 Make sure the key is in the car. If it is an NFC key, place it on the induction area of the wireless charging pad.

- 2 Open and close the driver door once.
- 3 Press and hold the hazard lights warning switch for 9 seconds, until the warning lights on the driver display turns on.
- 4 Shift to **N** and release the electronic parking brake.
- 5 Once the car has been pulled onto the flatbed truck, engage the electronic parking brake, and exit tow mode.

There is also a tow mode tutorial. To view tow mode tutorial, navigate to **☰ -Safety & security-Services** .

To exit tow mode:

- Enter **P** and lock the car from the outside.

If you have ever accidentally entered tow mode, you can exit tow mode as follows:

- Shift to **D** or **R**.

**Note:** If the 12 V battery does not have power, the car cannot be put in tow mode or shifted to **N**. In this case, the 12 V battery should be jumpstarted before the car can be towed.

### Use the towing eyelet

#### **Warning!**

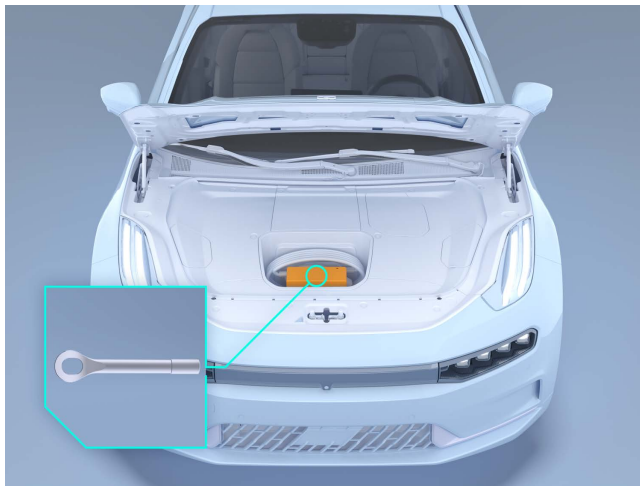
- Make sure that the towing eyelet is tightened all the way before using it to tow the car. Failure to do so could lead to the towing eyelet coming loose, which could lead to car damage, serious injury, or death.

## Hazardous situations

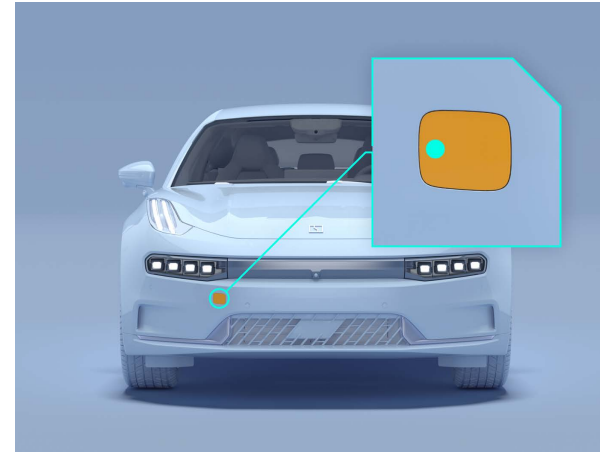
The towing eyelet is used to pull the car onto a flatbed truck. Remember, the car must only be towed with all four wheels off the ground. The towing eyelet is found in the on-board tool kit in the front storage box. There are two locations where the towing eyelet can be attached, one in the front and one in the rear.

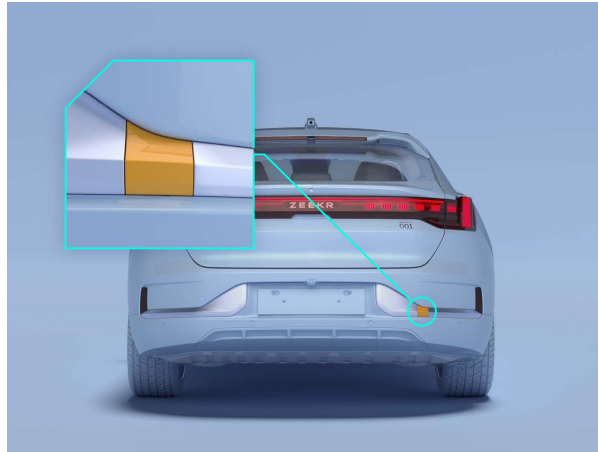
If the flatbed ramp is very steep, or if the car has low ground clearance, do not use the towing eyelet or the car could be damaged.

To use the towing eyelet:



- 1 Take the towing eyelet from the front storage box.
- 2 Close the hood.





3 To use towing eyelet at the front of the car, press the towing eyelet cover to open it. The cover is attached to the car by a wire.

To use the towing eyelet at the rear of the car, pry open the towing eyelet cover with a thin plastic item. The cover is attached to the car by a wire.

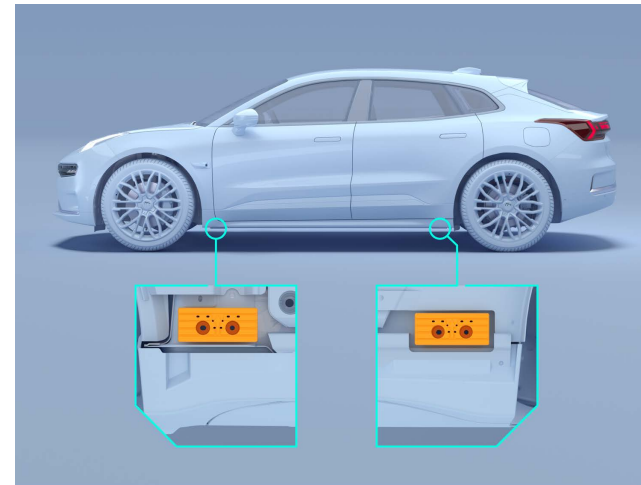
4 Screw the towing eyelet in tightly, until it cannot be screwed in any further.

After use, return the towing eyelet to the front storage box and close the towing eyelet cover.

### Lifting points

#### Warning!

- Do not lift the car on slopes or slippery ground. If the car slips, it could lead to car damage, serious injury, or death.
- Do not put any part of your body under the car while it is lifted. Doing so could lead to serious injury or death.



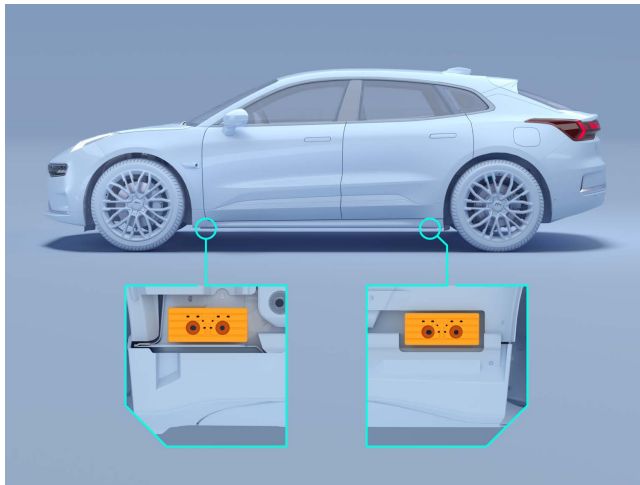
When lifting the car with a jack or other lifting equipment, the car must only be lifted at the lifting points indicated in the image. Using any other location might damage the car.

## Hazardous situations

### Lifting points

#### Warning!


- Do not lift the car on slopes or slippery ground. If the car slips, it could lead to car damage, serious injury, or death.
- Do not put any part of your body under the car while it is lifted. Doing so could lead to serious injury or death.



When lifting the car with a jack or other lifting equipment, the car must only be lifted at the lifting points indicated in the image. Using any other location might damage the car.

### Jack mode

To avoid damaging the car, it must be put in jack mode before lifting it. This disables the suspension height adjustment for cars equipped with air suspension.

To put the car in jack mode, navigate to  - **Safety & security- Services.**

### High visibility vest and warning triangle

If you must leave the car during an emergency, turn on the hazard lights and use the high visibility vest and the warning triangle to ensure you and the other road users stay as safe as possible. Remember to follow local regulations.

#### High visibility vest

The high visibility vest is found in the glove box. Always wear the high visibility vest if you need to exit the car while in traffic.

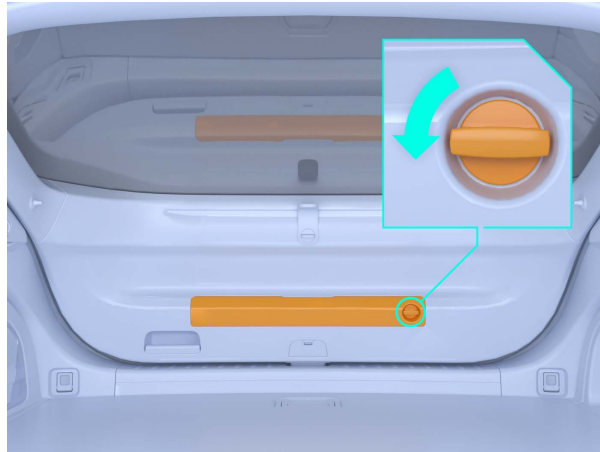
#### Warning triangle

The warning triangle is located inside the tailgate. Typically, on a normal road, it is recommended to place the warning triangle 50-100 m behind the car. On a highway, place the triangle at least 150 m behind the car, or at least 200 m behind the car if visibility is poor, for example, during heavy rain or fog.

To use the warning triangle:

- 1 Open the tailgate.





- 2 Turn the knob and remove the warning triangle from the tailgate.
- 3 Follow the instructions on the case to assemble the warning triangle.
- 4 Place the warning triangle on the road at the recommended distance.

**Note:** The recommended distance for placing the warning triangle varies from country to country.

**We recommend:**  
Make sure you store the warning triangle properly again after using it.


## Flat tire

### Warning!

- The tire sealant is poisonous. Avoid contact with eyes and skin and do not ingest. If skin contact occurs, wash the skin with hot water and soap as soon as possible. In case of contact with eyes, swallowed sealant, or skin irritation, seek medical aid.
- Keep the tire sealant out of reach from children. Failure to do so could lead to serious injury or death.
- Do not stand close to the tire while the pump is running. If a crack or bulge appears on the tire, immediately stop the pump, and contact a ZEEKR Hi-Tech Service Center or an approved service partner. Failure to do so could lead to the tire exploding, which could lead to serious injury or death.
- After repairing the punctured tire, the car must be driven carefully to the nearest tire shop. Avoid sudden stops and sharp steering. Do not drive over 80 km/h. Do not drive further than 10 km. Failure to do so could lead to malfunction, which could lead to serious injury or death.
- In case of abnormal noise or vibration while driving, stop the car as soon as safely possible. Failure to do so could lead to malfunction, which could lead to serious injury or death.

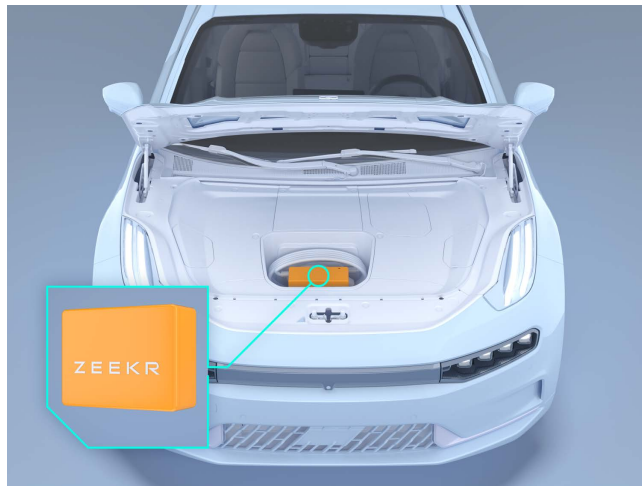
Do not use the electric air pump for more than 10 minutes. Extended use could cause the pump to break.

Do not try to repair self-sealing tires with the tire repair kit. Doing so could impact the function and effectiveness of the tires and sealant.

A flat tire is usually indicated by unstable steering, unusual vibrations, and loud noise, as well as the tire pressure monitoring symbol  being displayed on the driver display. In case of a flat tire, use the tire mobility kit to temporarily seal the tire until you can get

## Hazardous situations

to a fire shop or mechanic. Be aware that the tire repair kit can only seal smaller puncture damages in the tread area. A rip or a bigger crack, or any damage to the sidewall, will not be sealed by the repair kit.




To use the tire mobility kit:

- 1 Open the front storage box.
- 2 Take out the tire mobility kit.
- 3 Follow the instructions on the tire mobility kit to seal the puncture.
- 4 Put the tire mobility kit back where you found it.

- 5 Contact ZEEKR Service for help disposing of and replacing the used sealant bottle.

**Note:** Check the sealant expiry date of the sealant at regular intervals to make sure it has not expired when it might be needed.

## Temperature faults

Whenever the battery temperature is too hot or too cold, a warning  and a message appears on the driver display. Driving speed will be limited, and the car will power down within 3–12 seconds depending on the severity of the temperature fault. Perform the following emergency procedure as soon as the alarm appears:

- 1 Park the car as soon as safely possible.
- 2 Turn on the hazard lights if necessary.
- 3 Leave the car and lock it.
- 4 Wait for the temperature to cool down to normal operating levels.
- 5 If the warning symbol remains on after the high voltage battery has cooled down, contact a ZEEKR Hi-Tech Service Center or an approved service partner for additional assistance.

**Note:** Always follow any instructions in the message shown on the driver display.

## Safety mode

### Warning!

- The car must be inspected and/or repaired by a ZEEKR Hi-Tech Service Center or an approved service partner after any collision or activation of the safety mode. Transport the car to a ZEEKR Hi-Tech Service Center or an approved service partner using a flatbed truck or trailer. Do not drive or tow the car. Doing so could lead to serious injury or death.
- Do not attempt to start or repair the car by yourself after the safety system has been triggered. Doing so could lead to serious injury or death.

Safety mode is triggered when the airbags or the seat belts have been activated, indicating a collision. The hazard lights will turn on, the doors will be unlocked automatically, and the high voltage power will be turned off. Leave the car and move to a safe location and call the local emergency provider for assistance. If it is necessary to restore power to the car after safety mode has been triggered, call a ZEEKR Hi-Tech Service Center or an approved service partner for assistance.

## Event data recorder

The event data recorder is similar to a black box for cars, and is an EU requirement. It records a short stream of data, typically 10 seconds or less, in the event of a collision or near-collision event. No data is recorded during normal driving conditions.

The recorded data is used to better understand the circumstances during which collisions and injuries occur and how the safety systems performed. The recorded data includes:

- The status of various systems.
- Driver and front passenger seating positions and if their seatbelts are fastened.
- Deployment status of safety restraint components such as airbags.
- How far (if at all) the driver was depressing the accelerator and/or brake pedal.
- Car speed.
- VIN (for privacy, the last four digits are masked).

The following data is not recorded:

- Personal data about the driver or passengers.
- Location of the event.
- Time and date of the event.

Special equipment and access to the event data recorder is required to read the data. The data is used by ZEEKR to help determine repair work and to potentially improve aspects of the car relating to collisions or near-collision events.

**Note:** The recorded data can be shared with (and read by) authorities such as law enforcement if they have a legal right to access the car or the recorded data.

## ZEEKR Assist

Unexpected breakdowns can occur even to a high-quality car. ZEEKR Assist enables you to continue your journey as soon as possible. ZEEKR Assist provides support on-site to get you back on the road again, or towing to a ZEEKR Hi-Tech Service Center or an approved

## Hazardous situations

service partner. ZEEKR Assist is available 24 hours a day, every day of the year, in most European countries.

If the repairs take more than four hours or the car cannot be repaired on the same day, you will be offered one or more of the following options:

- Transportation home
- Transportation to your destination
- A room in a local hotel
- A replacement car

Always contact ZEEKR Assist immediately (within 24 hours) when you need help at the roadside. Do not contact any third-party rescue service without previous authorization from ZEEKR. ZEEKR will not cover the costs for the use of any unauthorized rescue services.

ZEEKR Assist covers you at home or work as well as on the road. That is, you do not need to have broken down during a journey for you to be covered. ZEEKR Assist guarantees support in the event of a breakdown, when the car unexpectedly becomes immobilized, or when the car cannot be driven due to safety reasons.

ZEEKR Assist is included for three (3) years from the date the car is registered. For more information about all terms and conditions, refer to [zeekr.eu](https://zeekr.eu).

## Breakdown checklist

### Caution!

- Do not touch any part of the car if the temperature of the car is high. Doing so could cause burns or other serious injuries.

If a breakdown occurs:

- 1 Stop the car safely.
- 2 Turn on the hazard warning lights.
- 3 Put on a high visibility vest (required by law in some countries). See ,please see (p. ).
- 4 Place the warning triangle at the recommended distance. See , please see (p. ).
- 5 Help all vehicle occupants to a safe place and stay there while waiting for assistance.
- 6 Contact ZEEKR Assist by phone or through the ZEEKR app.

**Note:** The rules and regulations regarding which safety accessories to carry in a car and what to do in an emergency differs between countries. Always follow local laws and regulations.

## Contact ZEEKR Assist

To contact ZEEKR Assist, call the number for the country your car is registered in, or use the ZEEKR app on your phone.

<b>Sweden</b>	(+46) (0) 200 87 33 00
<b>Netherlands</b>	(+31) (0) 800 1226

When contacting ZEEKR Assist, have the following information at hand:

- The VIN (found on the lower left part of the front windshield).
- Car license number.
- The location of the car.
- The model and color of the car.
- Your name, registered address, and phone number.
- A description of the problem, including the error message(s) and symbol(s) shown on the screen, if there are any.

### Emergency rescue

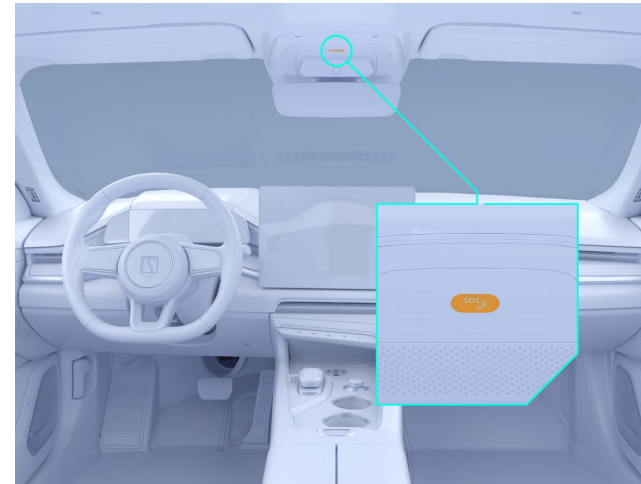
The car is equipped with the mandatory emergency call (eCall) system, which is active by default. The eCall system handles two types of SOS calls in the EU:

- Automatic SOS calls
- Manual SOS calls

When an airbag or emergency impact sensor is triggered, the car automatically calls an emergency rescue service so that the occupants can speak with an emergency service operator. This function is only activated automatically if the vehicle is involved in a traffic accident where an airbag and/or the seatbelt systems have been activated.

When an SOS call is activated, the car calls the eCall service chosen as default to allow the driver and the passengers to speak to an emergency service operator. The car also automatically sends a

restricted set of data to help the emergency service assess the situation.



To make a manual emergency call, press and hold the manual SOS call button in the overhead console for 2–8 seconds.

**Note:** Touching the SOS call button for fewer than 2 seconds, or more than 8 seconds, does not activate the SOS function.

**Note:** The manual SOS call button is only intended for use in an emergency such as an accident, illness, or a threat against the car and the passengers.

## Hazardous situations


**Note:** The emergency rescue systems will not work if no mobile network is available or if the vehicle cannot supply power to the emergency rescue functions. If the SOS service is unavailable, a voice message is emitted. If the mobile network is unavailable, a message is shown on the center display.

### SOS call services

SOS calls can be made through two different emergency rescue services: the free 112-based eCall service and a third-party eCall service. Both these services can handle automatic as well as manual SOS calls. The third-party eCall service may also offer additional services, which may be subject to fees.

The 112-based eCall service is active by default, but if a third-party eCall service is available, the driver can choose which service to use by changing a setting on the center display.

To change the default emergency rescue service (112-based eCall service or the third-party eCall service):

- 1 Navigate to  **-Safety & Security.**
- 2 Choose the emergency rescue service to be used by default.

**Note:** If a third-party eCall service is chosen as the default service, and is unavailable by any reason, the car automatically reverts to using the 112-based eCall service instead.

### SOS calls through the 112-based eCall service

#### Information sent

During an SOS call the car automatically sends a minimum set of data, such as the exact location of the car, the time of the call, the

vehicle identification number (VIN) of the car, number of seated occupants, and the travel direction. This information is only sent to help the emergency services assess the situation.

**Note:** No tracking (registering of the position of your car or monitoring of your driving) or transmission of data is made during normal use of the car. The vehicle location data is constantly overwritten in the internal memory of the car.

#### Storage and processing

When the eCall system is used to make an SOS call, your data is processed according to the EU data protection rules. Your data is stored no longer than 13 hours by ZEEKR, and usually less time by the emergency call center. All data is removed when no longer required. All storage and processing of personal data is subject to the EU data protection and online privacy.

#### EU data protection and online privacy

Any processing of personal data through the 112-based eCall system complies with the personal data protection rules provided in directives 95/46/EU and 2002/58/EU of the European Parliament.

More information about the EU data protection and online privacy can be found at:  
[https://europa.eu/youreurope/citizens/consumers/internet-telecoms/data-protection-online-privacy/index\\_en.htm](https://europa.eu/youreurope/citizens/consumers/internet-telecoms/data-protection-online-privacy/index_en.htm)

### SOS calls through the third-party eCall service

#### Information sent

During an SOS call the car automatically sends a minimum set of data, such as the exact location of the car, the time of the call, the vehicle identification number (VIN) of the car, number of seated

occupants, and the travel direction. This information is only sent to help the emergency services assess the situation.

**Note:** No tracking (registering of the position of your car or monitoring of your driving) or transmission of data is made during normal use of the car. The vehicle location data is constantly overwritten in the internal memory of the car.

**Storage and processing**

When the eCall system is used to make an SOS call, your data is processed according to the EU data protection rules. Your data is stored no longer than 13 hours by ZEEKR, and usually less time by the emergency call center. All data is removed when no longer required. All storage and processing of personal data is subject to the EU data protection and online privacy.

**EU data protection and online privacy**

Any processing of personal data through the third-party eCall service complies with the personal data protection rules provided in directives 95/46/EU and 2002/58/EU of the European Parliament.

More information about the EU data protection and online privacy can be found at:

[https://europa.eu/youreurope/citizens/consumers/internet-telecoms/data-protection-online-privacy/index\\_en.htm](https://europa.eu/youreurope/citizens/consumers/internet-telecoms/data-protection-online-privacy/index_en.htm)

**Third-party data protection and online privacy**

Information about how the third-party eCall service processes and stores your personal data can be found at [zeekr.eu](http://zeekr.eu).



Hazardous situations







Charging





### Charging overview

Do not touch or modify any high-voltage components. Doing so could result in death or serious injury.

### Warning!

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- Do not use charging cables or charging ports that in any way are damaged or inoperable. Doing so could result in serious injuries or fire.
- Ensure the charging cable and associated parts are not soaked in water. Using damp and wet charging parts can result in serious injuries.
- Do not touch the charging cable in case of thunder or lightning strikes. Doing so could result in serious injuries.
- The car must only be charged with approved, grounded charging stations. If the capacity of the charging station is unknown, do not use it. Doing so could result in serious injuries or fire.
- Do not let children be unattended anywhere near the car while charging. Contact with high voltage can cause death or serious injury.
- Do not charge the car in an environment where flammable and explosive items are stored or used. Doing so could result in serious injuries or fire.
- Do not charge the car with a current exceeding the maximum permitted charging current. Doing so could result in serious injuries or fire, and damage to the components. Always follow local and national recommendations for charging from home charging stations.
- Do not wash the car while the charging cable is connected, or the charging hatch is open. Doing so could result in serious injuries.
- Do not let anyone besides emergency services handle any type of fire in the car. Doing so is very dangerous and could result in death or serious injury. If the car is on fire, quickly evacuate the area and call the emergency services.

## Charging

Do not try to unplug the charging cable from the car while charging. Doing so could result in damage to the charging components and the high-voltage system. Always interrupt the charging before unplugging it.

Do not interfere with the charging hatch when it is opening or closing. Doing so could damage the charging hatch.

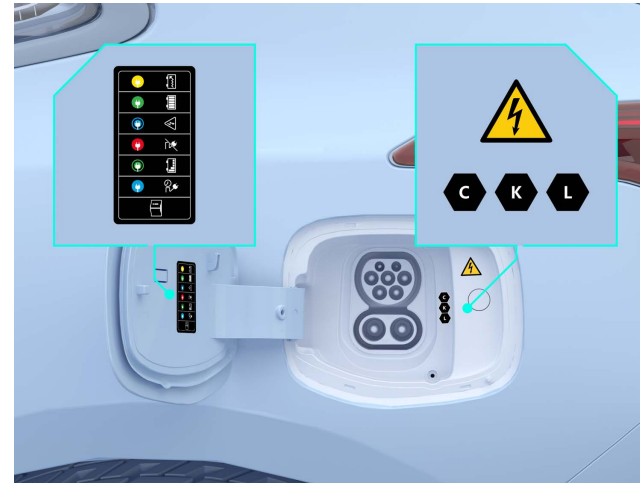
Do not bundle charging cables while charging. Doing so can lead to damage to the charging components and the high-voltage system.

Avoid fully discharging the high-voltage battery. If it occurs, charge the car as soon as possible. Leaving the car discharged might cause serious damage to the high-voltage battery.

Insert and pull out the charging cable without using big force, tilting, or wiggling, to avoid any damage to the charging equipment or the car.

Do not expose the charging cable to direct sunlight. The overheating protection can reduce or interrupt the charging.

The car's electric motor is powered by a high-voltage battery, which is charged through the charging port. Charge the car through a public charging station or a charging station at home.



Inside the charging hatch are the charging status label, high-voltage warning label, and charging compatibility identifier label (hexagons with bold letters).

Other high-voltage components in the car are also identified by the high-voltage warning label, and high-voltage cables are orange. Do not modify or interfere with any high-voltage components or high-voltage cables.

To charge the car, use a compatible charging station. The identifier on the car must always match the identifier on the charging station, according to EN 17186.

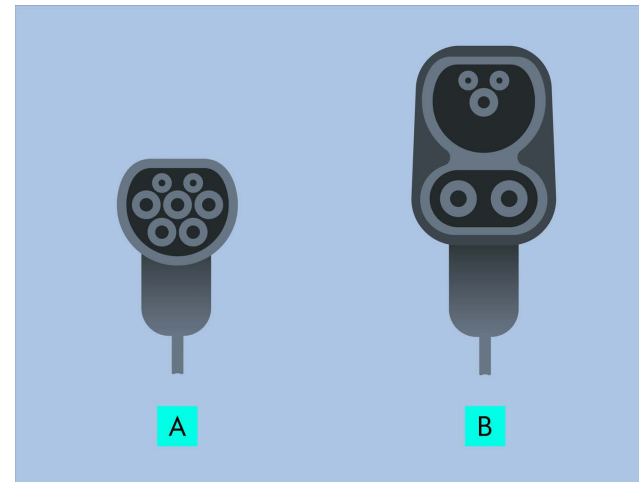
Label	Description
C	AC charging
K	DC charging, voltage up to 500 V
L	DC charging, voltage up to 920 V

The car has one charging cable as standard equipment. This charging cable is found in the storage area below the hood.

The battery's level of charge and the expected range are shown in the center display and the ZEEKR mobile app.

### AC and DC charging

The car can be charged either with alternating current (AC), or direct current (DC). DC charging shortens the charging time significantly compared to AC charging and is normally referred to as fast charging.



Different charging cables are used for the two types of charging. An AC charging cable has interface **A** and a DC charging cable has interface **B**.

## Charging



The car's charging port fits either charging cable.

Use the ZEEKR charging cable to charge from an AC charging station that does not have an integrated charging cable.

For DC charging make sure to:

- Only use stations marked with CCS 2 (Combined Charging System 2).
- Follow the instructions of the DC charging stations to start and stop the charging.
- Use the charging cable which is integrated with the DC charging stations. The charging cable between the car and the charging station must always be shorter than 30 meters.

## Charging status

The LED by the car's charging port indicates the charging status of the battery. The label on the inside of the charging hatch illustrates the status.

LED status	Charging status
Solid yellow	Preconditioning the battery
Solid green	Charging complete
Flashing blue	Discharging in progress
Solid red	Charging fault
Flashing green	Charging in progress
Solid blue	Charging scheduled

## Charging recommendations

To optimize the high-voltage battery performance and lifetime:

- Drive and charge the car regularly, at least once a month.  
**Note:** Driving the car regularly will also avoid discharging the low-voltage battery.
- Never fully discharge the battery.  
**Note:** The battery can discharge over time, even if the car is not used, since the battery powers onboard electronics.
- Every three months, charge the car to 100%. Then consume the energy to 80% state of charge as soon as possible.

- Keep the level of charging between 10% and 80%.
- Minimize the use of DC charging.
- Precondition the battery before departure.
- When storing the car for more than three months, keep the battery's level of charge between 50% and 80%.

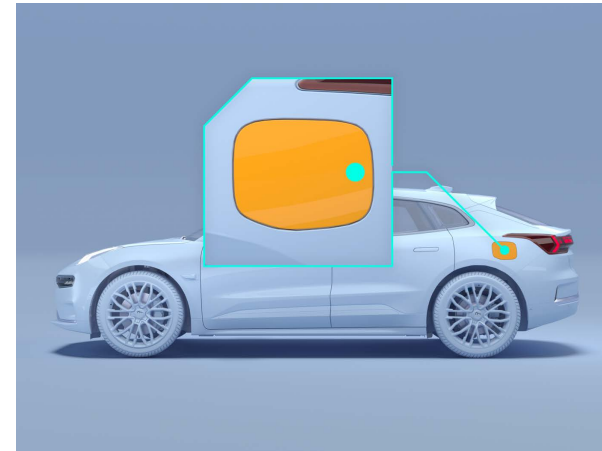
### Charge the car

Before charging the car make sure to:

- Use a compatible charging station.
- Be aware of any specific instructions on the chosen charging station.
- Not handle the charging components with wet hands or standing in water.
- Not use any adapters, extension cables, or multiple ports of any kind.

To charge the car:

- 1 Put the car in **P**.



2 Open the charging hatch using one of the following options:

- Press the area indicated in the image on the charging hatch.
- In the center display, navigate to **Quick settings**. Press **ⓘ**.
- In the center display, navigate to **Charging & Discharging-Charging**. Press **ⓘ**.

**Note:** The charging hatch can only be opened when the car is powered on.

3 If you are using the car's charging cable, insert it into the charging port of the charging station.

4 Insert the charging cable into the car's charging port. You will hear a sound from the locking device in the charging port.

## Charging

5 Verify that the charging cable is connected properly: the charging view will be displayed in the center display and the driver display when the charging cable is connected and the LED by the car's charging port will flash green, indicating charging is in progress.

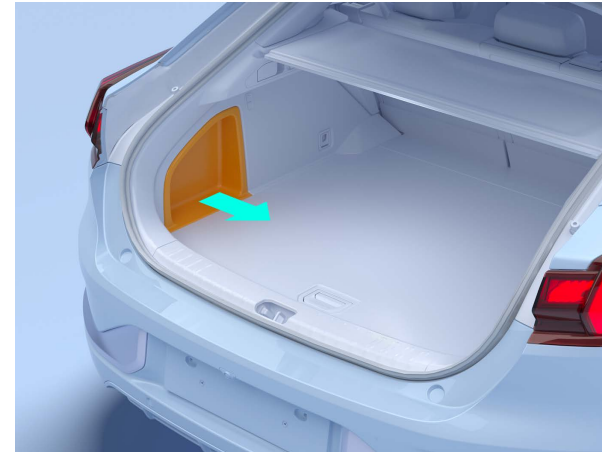
To stop charging the car:

- 1 If the charging is in progress stop it in one of the following ways:
  - In the center display: Navigate to **-Charging & Discharging-Charging-Stop Charging** .
  - In the ZEEKR mobile app.
  - If applicable, on the charging station.
- 2 Pull out the charging cable from the car's charging port.
- 3 Press the white indication label beside the charging port to close the charging hatch.
- 4 If using the car's charging cable, remove it from the charging station.
- 5 Return the charging cable to its original position.

### Manually release the charging cable

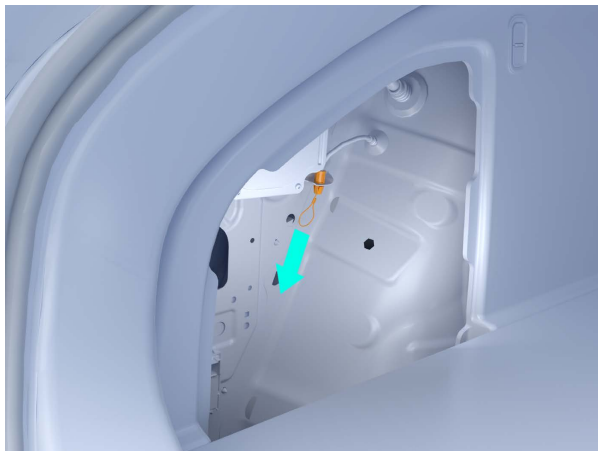
If the charging cable does not release from the car's charging port, you can release the charging cable manually.

- 1 Make sure the car is not charging.
- 2 Open the tailgate.



3 Remove the hatch from the side panel.





- 4 Pull the loop until the charging cable is released.  
**Note:** Do not try to pull out the charging cable while pulling the loop.
- 5 Remove the charging cable from the car's charging port.
- 6 Close the charging hatch.
- 7 Put the hatch back in the side panel.

### Charging time

The time to charge the battery depends on several factors, for example charging current, outside temperature, and age of the battery. Expect a longer charging time when the car is either

abnormally cold or hot since part of the charging current will be used to raise or lower the battery's internal temperature.

Approximate charging time at an ambient temperature of 25°C:

- 5.5 hours from 0% to 100% with 22kW AC charging
- 30 minutes from 10% to 80% for DC charging

### Precondition the battery

The car is equipped with a battery temperature maintenance system. This can be used to precondition the high-voltage battery for one hour around a set time. This feature may add a small amount of charging station energy consumption but can also improve the battery's performance and lifetime.

**Note:** Preconditioning of the battery is only possible when using AC charging.

To turn on the battery temperature maintenance system:


- 1 Make sure the car is connected to an active AC charging station.
- 2 Navigate to -Charging & discharging-Charging-Schedule Travel in the center display.
- 3 Activate the Battery Temperature Maintenance.
- 4 Set a departure time.
- 5 Press Save.

**We recommend:**

Use the battery temperature maintenance system when the ambient temperature is above 40°C or below 0°C.

## Charging

### Charging in the center display

You can monitor and control the charging in the car's center display. Navigate to  -**Charging & Discharging**.

#### Charging status

Navigate to **Charging** to view the charging status and charging information.

To see the current range based on your driving history, select **Dynamic**. To see the current range based on a global driving standard, select **Standard**.

#### Interrupt charging

To interrupt the charging, navigate to **Charging** and press **Stop charging**.

#### Set desired charging level

To set the desired charging level, navigate to **Charging** and move the charging limit slider sideways to adjust the charging percentage.

#### Schedule charging

To schedule the start and stop time of the charging:

- 1 Navigate to **Charging-Schedule charging**.
- 2 Set the start time and stop time.
- 3 Press **Save**.

### Charging in the ZEEKR mobile app

You can monitor, interrupt, start, and schedule the charging in the ZEEKR mobile app.

### Charging in the driver display

The charging view is displayed in the driver display when the charging cable is connected. The charging view shows the charging status and charging information.

### Charging troubleshooting


If the LED by the car's charging port has a solid red light, there is a charging fault. Try to charge with another charging station. If the fault remains even if other stations are used, contact a ZEEKR Hi-Tech Service Center or an approved service partner. Do not intervene or modify any of the charging equipment or ports.

### Use the car as a power source


The energy stored in the car's battery can be used to power external electrical devices.

Before using the car as a power source make sure:

- the ambient temperature is between -20 °C and +55 °C.
- To use a discharging cable provided or recommended by ZEEKR. For more information about the discharging cable Contact a ZEEKR Hi-Tech Service Center or an approved service partner.
- The battery is charged to more than 20%. Otherwise, the function will not activate.
- The total power of the external devices does not exceed 3.3 kW.



Charging

In the center display, navigate to  **-Charging & Discharging-Discharging-Power external device** to activate or deactivate the function.

Set the desired battery discharge limit by moving the charging limit slider sideways. When the car's battery has reached the set limit, it will stop powering the external devices.



Charging



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Lock and unlock





## Lock and unlock overview

### Warning!

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- Never leave a child alone in the car. The temperature inside the car can quickly become hot and could result in death or serious injury, or they might be able to start the car or use controls, such as to the power windows or sunroof, which could result in death or serious injury.
- 

The car can be locked and unlocked with the following types of keys:

- NFC card
- Phone as key
- Mechanical key
- Key fob

If you enter the car without the key, a warning message appears to remind you to have the key inside the car before driving. The car also reminds you to take the key with you when you leave the car, by a message on the driver display.

## NFC card

Do not expose the NFC card to extreme temperatures, dampness, electromagnetic fields (such as wireless charging devices), physical shock or other physical damage. The NFC card could become damaged and unusable.

Do not leave the NFC card on the wireless charging pad after the car has been turned on. Doing so can lead to the NFC card being damaged.

Do not keep your NFC card in a phone wallet or similar, as that could lead to forgetting to remove it before charging the phone on the wireless charging pad, which would damage the NFC card.

The NFC card is used to lock and unlock the car. If you need additional NFC cards, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

**Note:** Keep the NFC card away from other NFC scannable items when using it.

Lock and unlock

### Key fob



The key fob can be used to unlock and lock the car, open the tailgate, control the windows and remotely drive the car into and out of tight parking spaces.

The key fob is usable within 10 m of the car.

**Note:** Interference from wireless devices, radio, and TV masts can affect the operation of the key fob.

There are two types of key fob, one has a notch on the edge of the casing below the lock button, the other does not. The only practical difference between the two key fobs is how you replace the battery.

### Replace the key fob battery (with notch)

#### **Warning!**

- Keep the battery away from children and animals, as they could accidentally swallow the battery. Swallowing the battery could cause serious injury or death.

There will be a message on the driver display when the key fob requires a battery replacement. The key fob uses a CR3032 battery.

To replace the battery:





- 1 Find the notch in the key fob casing and use a thin, flat tool such as a slotted screwdriver to pry the casing apart.
- 2 Replace the CR3032 battery, making sure that the positive (+) side of the battery is facing upwards.
- 3 Press the two casing sides back together.

### Replace the key fob battery (without notch)

#### **Warning!**

- Keep the battery away from children and animals, as they could accidentally swallow the battery. Swallowing the battery could cause serious injury or death.

There will be a message on the driver display when the key fob requires a battery replacement. The key fob uses a CR2450 battery.

To replace the battery:

- 1 Flip the key fob upside down.



## Lock and unlock

- 2 Rotate the back shell of the casing clockwise and pull the casing apart.
- 3 Replace the CR2450 battery, making sure that the positive (+) side of the battery is facing upwards.

### Phone as key

The Phone as key lets you to lock or unlock the car through the ZEEKR app or mobile wallet on your phone. Phone as key also allows the owner to share Phone as keys to the car with others.

The Phone as key has a range of up to 20 m.

**Note:** Interference from wireless devices, radio, and TV masts can affect the operation of the Phone as key.

**Note:** The first time the car is unlocked with a new key, it could take a little longer for unlocking to finish. Pay attention to any prompts on the phone.

### Create a Phone as key

The Phone as key is a digital key to the car stored in a phone and used through either the Mobile wallet app or the ZEEKR app.

To create the owner's Phone as key, the user must be inside the car, with the key fob or the NFC card. NFC or Bluetooth must be enabled on the phone to be able to create and use Phone as key.

Create a Phone as key using the ZEEKR app:

- 1 Navigate to **My Car-Car Settings -Key Management** in the ZEEKR app.
- 2 Further instructions are given in the app. Follow the prompts in your phone.

### Share and revoke Phone as keys

Once the owner of the key has created a digital key, they can share Phone as keys to the car with others. Both the owner of the car and the intended recipient of the digital key must have created ZEEKR accounts first.

If the intended secondary user has the ZEEKR app installed on their phone, they will receive an invitation through the app. If not, they will receive a text message through which they can register a ZEEKR account, and then download the app. If the intended secondary user reinstalls the app, gets a new phone, or fails to create a digital key after being invited, they can initiate a new key creation through the app.

To share Phone as keys, use the ZEEKR app and navigate to **My car-Car Setting-Share the vehicle**.

To revoke Phone as keys through the ZEEKR app:

- 1 Navigate to **My car-Car Setting-Share the vehicle**.
- 2 Select the relevant key.
- 3 Press **Delete**.

## Mechanical key



The mechanical key is a back-up key in case you are unable to lock or unlock the car with one of the other key types, for example, in the event of a power failure.

### **We Recommend:**

Keep the mechanical key in a safe place outside of the car in case you need it.

## Lock and unlock the car

There are several ways to lock and unlock the car, from outside and inside the car. Make sure the door handle is free from snow and ice before unlocking the car. Additionally, the car will automatically lock the doors when driving faster than 7 km/h.

From the outside, the car can be locked and unlocked using:

- The NFC card
- Phone as key
- The key fob
- The mechanical key

From the inside, the car can be locked and unlocked using:

- The driver door control panel for all doors
- The passenger door control panels for their respective doors
- The center display

When unlocking the car, the indicator lights flash twice, the door handles pop out, the side mirrors unfold, and the windows roll down slightly. The doors will automatically re-lock if they are not opened within 45 seconds after unlocking the car.


When locking the car, the indicator lights flash once, the door handles retract, and the side mirrors fold in. Also, if the function **closing windows on lock** is activated, any open window will close when the car is locked. To activate/deactivate closing windows on lock, navigate to 🗨 -Doors & Windows-Windows .

## Lock and unlock

If it is necessary to leave a person or pet in the car for a few minutes with the car locked, the internal motion sensor must be disabled, or the alarm will be triggered. See ,please see (p. ).

In very cold weather, the side mirrors might not fold/unfold properly.

### **We recommend:**

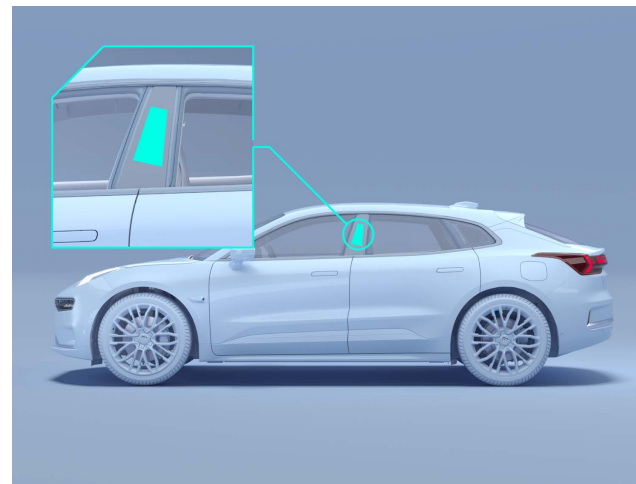
Disable the automatic fold/unfold of the side mirrors when expecting temperatures below  $-20^{\circ}\text{C}$ , by navigating to  -**Quick control** on the center display.

**Note:** If you do not get a locking confirmation from the car, make sure all doors are fully closed, as it is not possible to lock the car with an open door. If the hood or the tailgate is open, the doors will lock, and the tailgate and the hood will be locked upon closing.

**Note:** If you unlock/lock the car 10 times within 20 seconds, the car will disable the automatic pop out/retraction of the door handles and the folding/unfolding of the side mirrors for 90 seconds.

### Unlock/lock the car using the NFC card

Do not leave the NFC card on the wireless charging pad after the car has been turned on. Doing so can lead to the NFC card being damaged.



Tap the NFC card against the key induction area on the center pillar to lock or unlock all the doors. The NFC card can also be slowly swiped, for more than two seconds, along the key induction area to automatically close all open windows. If you wait for more than ten minutes before unlocking the door with the card and starting the car, you will need to wake the car up by placing the NFC card on the wireless charging pad to allow the car to be started. Remove it from there once the car is started.

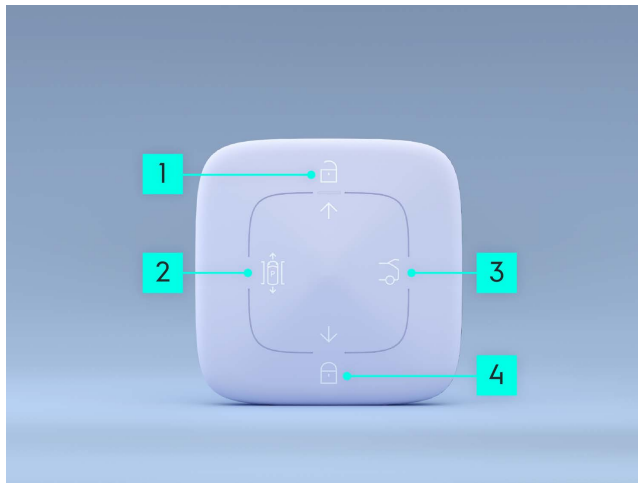
Read more about setting up and acquiring NFC cards in the ZEEKR app section.

### Use the key fob

#### **Warning!**

- Even though the car is equipped with sensors that can detect obstructions and prevent collisions, you must still make sure that the car will not hit anything while being remote controlled. Failure to do so could result in death, serious injury, or damage to the car and objects around it.

The key fob has different buttons, each of which have different functions depending on how they are pressed.



Button	Click	Double click - 1 second	Long press - 2 seconds
1 Unlock	Unlock all doors and charging port. If two-step unlocking is activated, only the driver door and charging port is unlocked.		1 Open all windows. 2 When remote control is active, drive forward.
2 Remote control (not currently available)			Hold to activate remote control
3 Tailgate	Unlock tailgate		Open/close tailgate
4 Lock	Lock the car	Car search mode, which activates lights and a sound	1 Close all windows. 2 When remote control is active, drive backwards.

## Lock and unlock

**Note:** Remote control will only drive the car straight forwards/backwards. Make sure to properly align the car with the parking space before using the remote control.

### Keyless functions

The key fob has several automatic “keyless” functions besides the buttons on the key fob:

Keyless unlock	Unlock the doors and tailgate if the door handle or tailgate button is touched with the key fob within 2-3 meters of the car.
Keyless lock	Lock the car if the door handle is touched while the car is turned off, and all doors are closed.
Keyless start	Start the car if the driver applies the brake and shifts to <b>D</b> , with the key fob inside the car.
Approach light (requires activating approach light in the center display)	Activate the low beams for 30 seconds when the key fob is approaching the car, 8-15 meters away. Triggers only once per locking cycle, and only when the car is locked and not in <b>D</b> .
Approach unlock (requires activating unlock/lock on approach in the center display)	Unlock the car when the key fob is approaching the car, 1.5-3.5 meters away.

### Unlock/lock the car using the Phone as key

To use the Phone as key to remotely unlock the car you must:

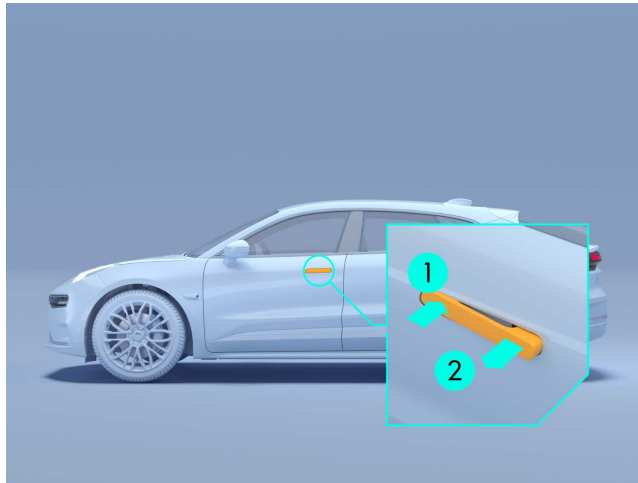
- Have the Phone as key activated in the ZEEKR app.
- Have the phone within 20 m of the car.

You can unlock and lock the doors remotely through the ZEEKR app.

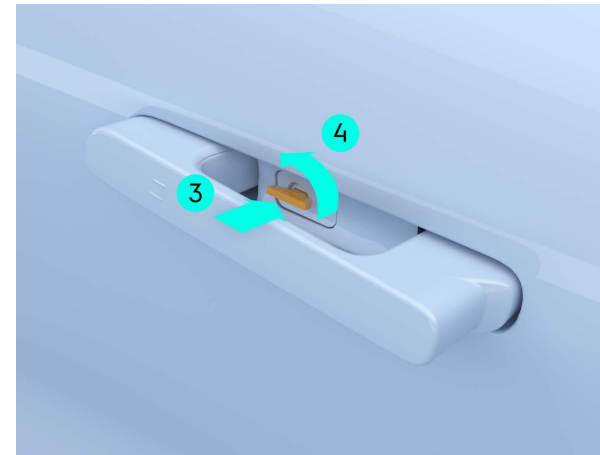
### Unlock/lock the car using the mechanical key

When the doors and the tailgate cannot be unlocked through normal means, use the mechanical key to unlock the driver door. The passenger doors and the tailgate can then be opened from the inside with the door handles, and for the tailgate, a lever in the luggage compartment. All doors can be manually locked from the outside. To make sure that the car can be opened in an emergency, store the mechanical key in a safe place and do not leave it in the car when the car is locked.

To manually unlock the driver door:



- 1 Press the front section ① of the door handle inwards.
- 2 Grab the rear section ② of the door handle, then pull it outwards and hold it firmly in place.



- 3 Insert the mechanical key into the keyhole ③.
- 4 Turn the mechanical key ④ to unlock the door.

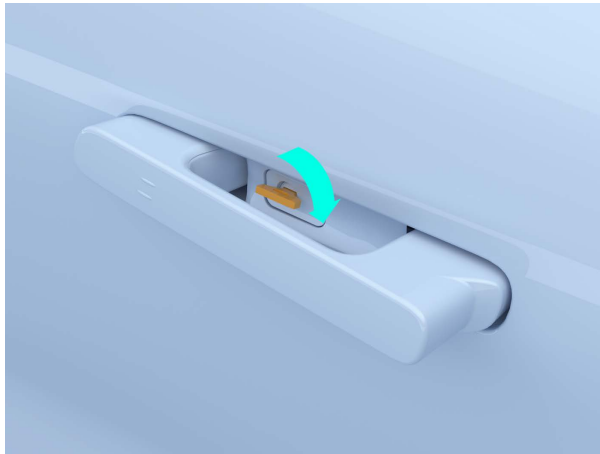
**Note:** Opening the car with the mechanical key might trigger the anti-theft alarm.

To manually lock the driver door:

- 1 Close the door.

## Lock and unlock

- 2 Pull the door handle out by pressing the front section of the door handle inwards and then pulling the rear section of the door handle outwards.



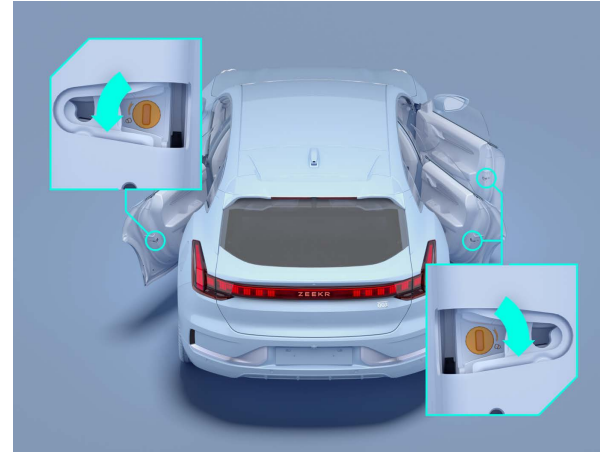
- 3 Insert the mechanical key into the keyhole.
- 4 Turn the key clockwise.

To restore normal operation of the door handle after using the mechanical key, open and close the door once.

### Manually lock the passenger doors

To manually lock the passenger doors, do the following for each passenger door:

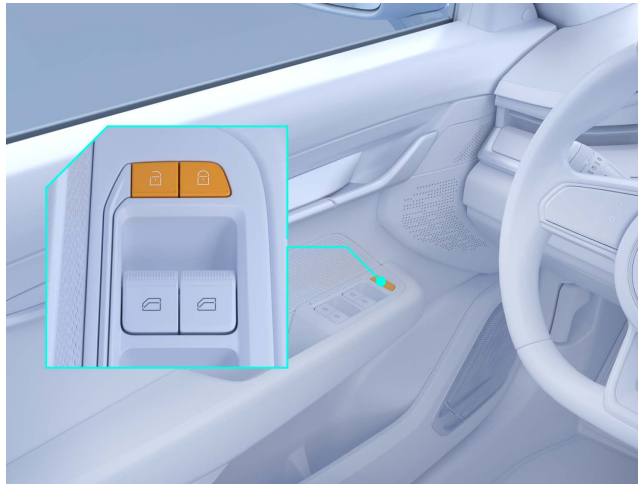
- 1 Open the door.







- 2 Insert a long, flat item, such as a slotted screwdriver, into the slot.
- 3 On the left-side passenger door: Turn the slot counterclockwise to lock the door.  
On the right-side passenger doors: Turn the slot clockwise to lock the door.
- 4 Close the door.




### Unlock/lock the car using the buttons on the driver door console






The doors and windows can be controlled with the buttons on the driver door console.

- Press  to lock the doors and the tailgate.
- Press and hold  to close the windows.
- Press  to unlock the doors and the tailgate.
- Press and hold  to open the windows.

### Unlock/lock through the center display

To lock/unlock the doors through the center display, navigate to  - **Doors & windows-Doors**.


### Child safety locks

The child safety locks prevent passengers from opening either or both rear doors and the respective windows. When the child safety lock is enabled, the rear doors can only be opened through the center display or the outer door handles. Similarly, the rear windows can only be controlled from the center display and the driver door control panel. To activate the child safety locks for either or both rear doors, navigate to  - **Doors & windows-Doors**. Child safety lock activation is indicated by these symbols for the left side  and right side .

### Reduced guard mode

Reduced guard mode is used to disable the internal motion sensor and the movement and tilt detectors. It is usually used for two reasons:

- If it is necessary to leave a person or pet in the car for a few minutes with the car locked.
- If the car is going to travel by ferry, or another transport mode where there will be a lot of movement.


If reduced guard mode is not activated during these situations, the alarm will be triggered. See ,please see (p. ). Pay attention to your surroundings, and never leave anyone in the car in situations where it might quickly become hot inside the car. Activate reduced guard mode before locking the car, by navigating to  - **Safety & Security** in the center display. Reduced guard mode will automatically be

## Lock and unlock

disabled after the car is unlocked and must be enabled again each time it is needed.

### Two-step unlocking

When two-step unlocking is activated, pressing the unlock button once on the key fob or the phone as key will unlock the driver door. If two-step unlocking is deactivated, pressing the unlock button once will unlock all doors.


To activate two-step unlocking, navigate to  -Doors & windows-Doors .

### Entrapment protection

If a person is detected in the rear seat of the car after the car has been locked, the alarm system will trigger, sounding the alarm, flashing the lights, and sending a notification to the user's phone. If a person is still detected after the warning cycle has ended, it will be triggered again. If the temperature in the car becomes too hot, the windows will be automatically lowered to protect the occupant.

### Unlock with Parking (P) gear

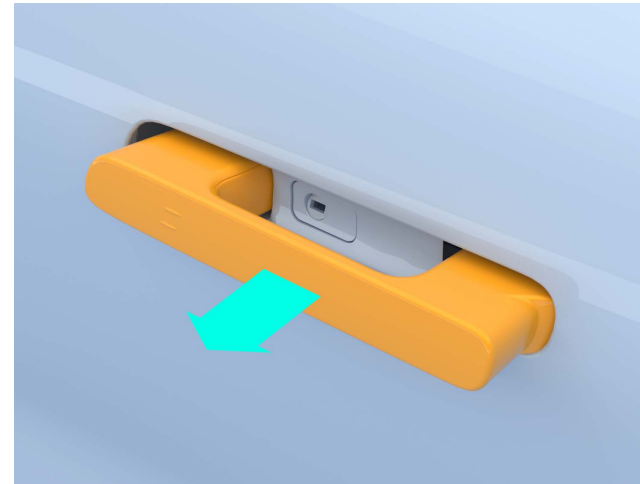
When **Unlock with Parking (P) gear** is enabled and the car is locked, the car can be unlocked by entering **P**.

To activate **Unlock with Parking (P) gear**, navigate  -Doors & windows-Doors .

When the central locking system is locked and the car is not in **P**, the central locking system will be unlocked if the user enters **P**.

## Doors

### Open/close the doors from the outside




To open the door, pull the door handle that automatically pops out when the car is unlocked.

### Open/close the doors from the inside



Gently pull the door handle and push the door outwards to open it.

When the doors are not all closed, a warning symbol  is displayed in the driver display.

**Note:** If the car is locked, the door can still be opened from the inside. However, this will trigger the anti-theft system and sound the alarm.

### Tailgate

#### Anti-collision and anti-pinch protection

##### Caution!

- Do not use any body parts or other objects to test the anti-pinch/anti-collision system. Doing so could result in injury.

During automatic opening/closing, anti-collision and anti-pinch protection will stop the tailgate from moving if obstacles are detected. If the tailgate touches an object while closing, it will stop and return to the fully open position. If the tailgate touches an object while opening, it will stop and return. In both cases, a long beep is emitted.

The anti-collision and anti-pinch protections are supplemental aids that can handle most, but not all situations.

**Note:** The anti-pinch protection is not active in the last moment before the tailgate closes.

#### Open/close the tailgate from the outside

##### Caution!

- Make sure the operating area of the tailgate is clear before opening or closing it. Failure to do so could result in injury in case of anti-collision or anti-pinch malfunction.

## Lock and unlock

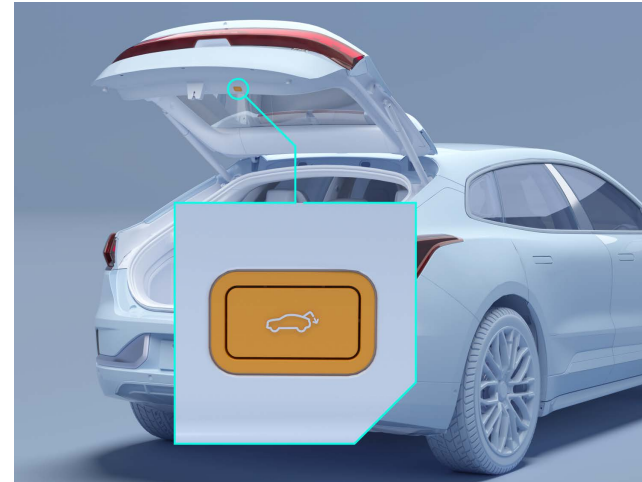
When closing the tailgate manually, do not use more force than necessary. This could result in damage or loss of functionality.

There are two ways to open the tailgate from the outside:

- With the button on the tailgate.
- By holding the tailgate button on the key fob, see ,please see (p. ).



When the vehicle is unlocked, press the button on the tailgate to automatically open the tailgate. The lights in the luggage compartment and the rear position lights automatically turn on when the tailgate is opened.



To close the tailgate, press the button on the inside of the tailgate. Quickly press the button twice to close the tailgate after a 30 second delay. Pressing the close button again while the tailgate is closing stops it from moving.

When the tailgate is closing, there will be an audible signal. The lights in the luggage compartment automatically turn off when the tailgate is closed. If the car is locked when the tailgate is open, the tailgate will also lock after being closed.


**Note:** If the tailgate is opened/closed several times within a short period of time, the automatic open/close function is temporarily disabled.

**Note:** If the electronic closing/opening does not work, try opening and closing it manually to initialize the tailgate. If it still does not work, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

### Open/close the tailgate from the inside

#### Caution!

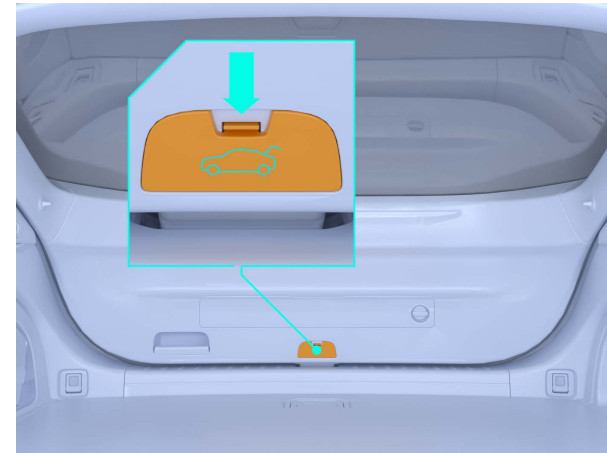
- Make sure the operating area of the tailgate is clear before opening or closing it. Failure to do so could result in injury in case of anti-collision or anti-pinch malfunction.

Control the tailgate through the center display by navigating to  -Quick control.

If it is not possible to open the tailgate automatically, it can be opened from inside the luggage compartment.

To manually unlock and open the tailgate:

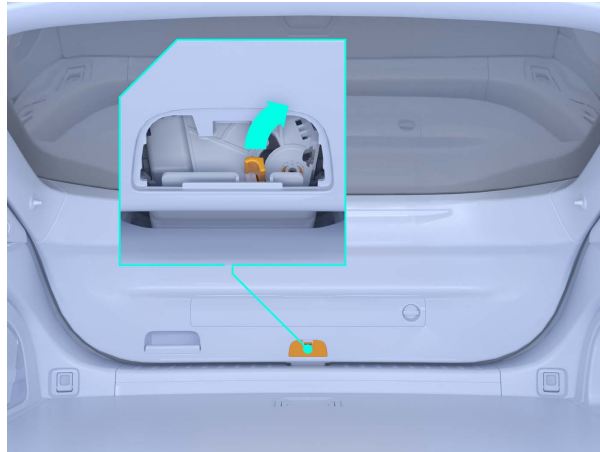
- 1 Fold the rear seats to access the luggage compartment.



2 Press the protective cover clip.

3 Remove the cover.

## Lock and unlock



- 4 Slide the lever upward to unlock the tailgate, while at the same time pushing the tailgate upwards and outwards to open it.

The tailgate is always mechanically locked when it is closed.

**Note:** If the tailgate is automatically opened/closed several times within a short period of time, the automatic open/close function is temporarily disabled.

### Set the tailgate opening angle

The tailgate can be set to open at different angles, for example if the car is parked in a garage with a low roof.

To set the tailgate opening angle:

- 1 Open the tailgate.
- 2 Adjust the open tailgate by hand to the preferred angle.
- 3 Press and hold the close tailgate button until you hear two beeps.

The tailgate opening angle can also be adjusted in the center display, by navigating to - **Doors & windows** - **Doors**.

### Initialize the tailgate

Initializing the tailgate is necessary if electronic opening/closing does not work.

To initialize the tailgate if the tailgate is closed:

- 1 Manually open the tailgate with the lever in the luggage compartment, according to the instructions in **Open/close the tailgate from the inside**.
- 2 Open the tailgate as far as it goes.
- 3 Close the tailgate to finish the initialization.

To initialize the tailgate if the tailgate is open:

- 1 Open the tailgate as far as it goes.
- 2 Close the tailgate to finish the initialization.

**Note:** Should electronic opening/closing still not work after initializing the tailgate, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

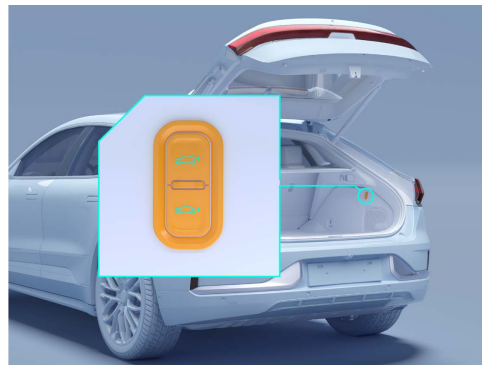
## Adjust the height of the car's rear section



### Caution!

- Before adjusting the rear section, make sure the area is free from obstructions. Failure to do so could lead to damage or injury.

The rear section of the car can be lowered to assist in loading luggage. This can be done in either the center display or with buttons on the inside of the tailgate.

To adjust the height of the rear section:



- 1 Press and hold  to raise the rear of the car. Press and release to restore the rear to the driving height.
- 2 Press and hold  to lower the rear of the car. Press and release to lower the rear of the car to the lowest position.

**Note:** If the tailgate is closed or the car starts driving over 5km/h, the rear section is restored to the driving height automatically.

## Anti-theft system

Do not tamper with the anti-theft or immobilizer system. Doing so could cause loss of functionality.

The anti-theft system protects the car and items inside it from theft. If the car is broken into, including doors, tailgate and hood, or if the car is pushed, moved or tilted, the lights will be activated and there will be a loud alarm for 30 seconds. The anti-theft system also prevents the car from being started unless one of the correct keys are used.

The car is equipped with a tracking system that can locate the car and remotely activate the anti-theft system. If someone tries to start the car when the anti-theft system is triggered, a warning message is shown on the central display.

If the car is broken into or stolen, a notification will be sent through the ZEEKR app to a connected phone. The owner must contact the local police department. The police will then contact ZEEKR who will disable the car from starting and provide the police with tracking information. Be aware that ZEEKR cannot turn off the car remotely, only prevent the next start.

**Note:** If the alarm system is malfunctioning, the message **Alarm system/sensor fault** is shown on the center display. If there are any issues with the anti-theft system, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

Lock and unlock

### Arm/disarm the anti-theft system

The anti-theft system, including steering wheel lock, alarm, and immobilizer, is automatically armed 30 seconds after locking the car. At the same time, unless someone is present inside the car, all options to open the doors, from both the outside and the inside of the car, are disabled until the car is unlocked again. If local regulations require it, the time until the anti-theft system is armed can be adjusted. Contact ZEEKR for assistance.

If any door is open, the doors will not lock and the anti-theft system will not be armed. If the tailgate/hood is open, the system will only be partially armed until tailgate/hood is closed. The anti-theft system is automatically disarmed when unlocking the car.

If any person is present inside the car when the car is locked, the anti-theft system will not be armed, see ,please see (p. ).

### Triggered anti-theft system

Any of these actions will disarm the triggered anti-theft system:

- Starting the car.
- Pressing the unlock button on the driver door console.
- Unlocking the car with the NFC card or the Phone as key.

**Note:** Starting the car remotely through the ZEEKR app does not disarm the triggered anti-theft system.





Seating, storage, and loading





## Seating overview

### Warning!

- Always sit with the seatback upright, with the back of the body in full contact with the seat and head rest. Failure to do so can reduce the effectiveness of the seat belt and the whiplash protection system, and could lead to death or serious injury.

### Caution!

- Make sure seat movement is unobstructed before adjusting any seat settings. Failure to do so could result in minor injury or damage to the seat.

For information on seat comfort functions, such as heating and cooling, see ,please see *Seat comfort* (p. 208).

## Seating overview

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## Seating, storage, and loading

### Seating recommendations

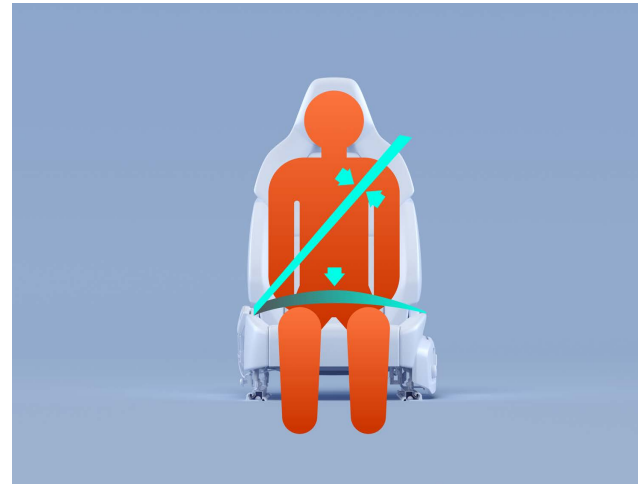
Never adjust or fold/unfold the seats when the car is moving, and always make sure the seats are securely upright before driving with passengers in the back seat.

### Driver seat recommendations

The driver should be seated:

- As far back as possible, while comfortably able to reach and fully depress the pedals.
- With the seatback upright with the backside and shoulders in full contact with the seat.
- With the back of the head in full contact with the headrest.

### Seat belt recommendations



A correctly fastened seat belt should be:

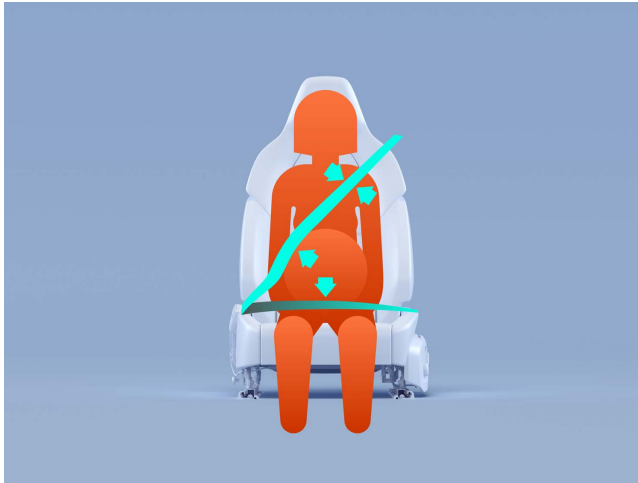
- Not twisted
- Over the shoulder and across the chest (shoulder belt)
- Across the lap, tightly under the abdomen (lap belt)

### Pregnant occupant recommendations

A pregnant driver should be seated:

- As far back as possible, while comfortably able to reach and fully depress the pedals.

- With steering wheel as far away from the abdomen as possible while remaining comfortable.
- With the seatback upright with the backside and shoulders in full contact with the seat.
- With the back of the head in full contact with the headrest.



For pregnant people, a correctly fastened seat belt should be:

- Not twisted
- Over the shoulder, between the breasts, and to the side of the abdomen (shoulder belt)
- As low as possible, flat over the thighs, tightly under the abdomen (lap belt)

## Adjust the driver seat

### Warning!

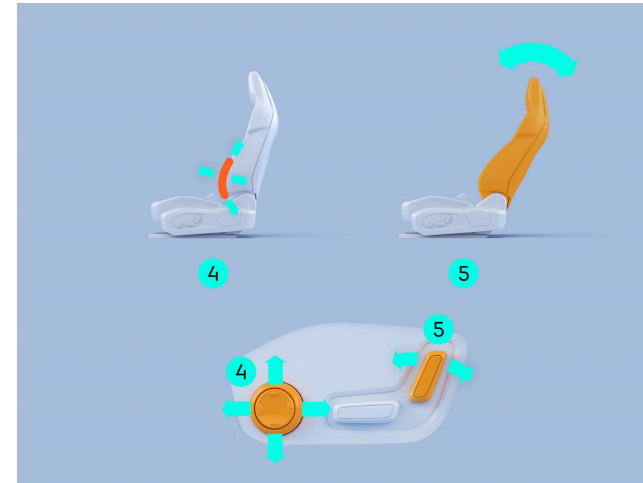
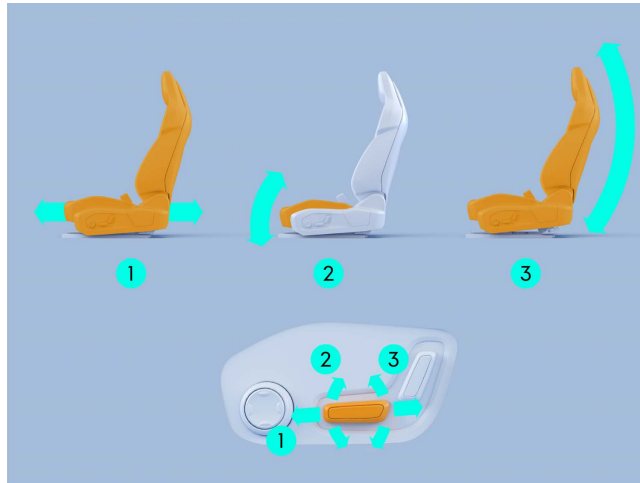
- Do not adjust the driver seat while the car is moving. Doing so could result in death or serious injury.

**Note:** Make sure there is nothing touching the back rest of the driver seat, as that could interfere with the whiplash protection system.

The driver seat can be adjusted in two ways:


- The seat buttons on the lower left side of the seat
- The center display

## Seating, storage, and loading




To adjust the driver seat using the seat buttons:

- Adjust the seat forward/backward by moving the button 1 forward/backward.
- Adjust the cushion angle by moving the front section 2 of the button up and down.
- Adjust the cushion height by moving the rear section 3 of the button up and down.
- Adjust the lumbar support by pressing the 4 button up/down/left/right.
- Adjust the backrest angle by tilting the button 5 forward/backward.

To adjust the driver seat using the center display, navigate to  -**Seats-Seats adjustment**.

### Seat position memory

Seat position memory can store the position of the driver seat, outside rear-view mirror, steering wheel, and heads-up display. It can be activated in the center display. When seat position has been saved to a profile, that profile can be restored through the center display or by voice command.

To activate seat position memory, navigate to  -**Seats- Seats adjustment**.

### Position memory shortcut window


A shortcut for position memory will pop up on the center display under the following conditions:

- The car is powered on.
- The gear is shifted to Park (P)
- A driver seat control button is operated.

The shortcut window can be used to restore or save seat position.

### Driver easy entry/exit

When the easy entry/exit feature is enabled, the driver seat automatically moves back, and the steering wheel moves forward, to give the driver more space to get in and out of the car.

To enable driver easy entry/exit, navigate to  - **Seats-Seats adjustment**.

To use driver easy entry/exit:

- 1 Stop the car.
- 2 Shift to **P**.
- 3 Unbuckle the seat belt. The seat and steering wheel automatically move to make exiting the car easier.

The seat and steering wheel will remain in the easy entry/exit-position until the driver returns. To return to the previous position, depress the brake pedal.

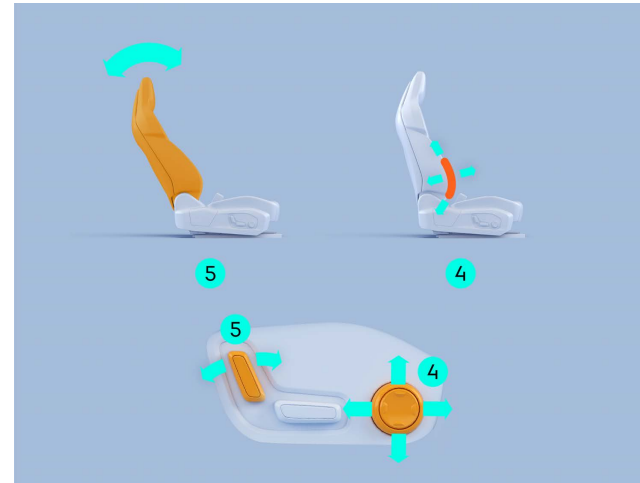
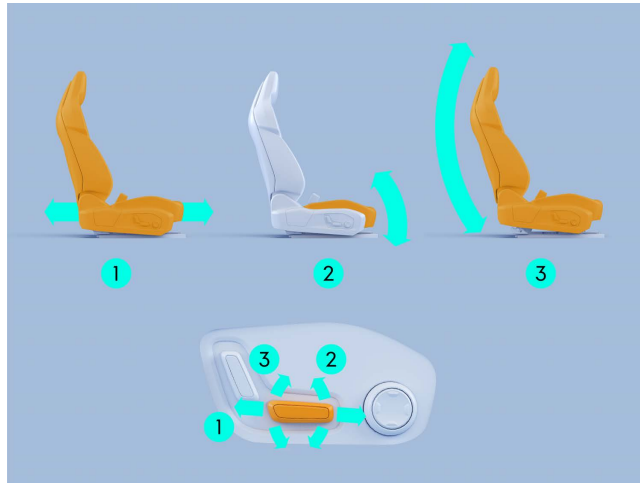
### Adjust the front passenger seat

There are three ways to adjust the front passenger seat:

- The seat buttons on the lower right side of the seat
- The center display
- The control panel on the rear right door

**Note:** Make sure there is nothing touching the back rest of the passenger seat, as that could interfere with the whiplash protection system.

## Seating, storage, and loading



To adjust the front passenger seat using the seat buttons:

- Adjust the seat forward/backward by moving the button 1 forward/backward.
- Adjust the cushion angle by moving the front section 2 of the button up and down.
- Adjust the cushion height by moving the rear section 3 of the button up and down.
- Adjust the lumbar support by pressing the 4 button up/down/left/right.
- Adjust the backrest angle by tilting the button 5 forward/backward.



To adjust the front passenger seat using the center display, navigate to **Seats -Seats adjustment**.



To adjust the front passenger seat using the control panel on the rear right door:

- Adjust the seat forward/backward by moving the button 1 forward/backward.
- Adjust the backrest angle by tilting the button 2 forward/backward.

**Note:** The control panel is disabled when the child safety lock is enabled on the rear right door.

## Adjust the rear seats

The rear seats can be adjusted in two ways:

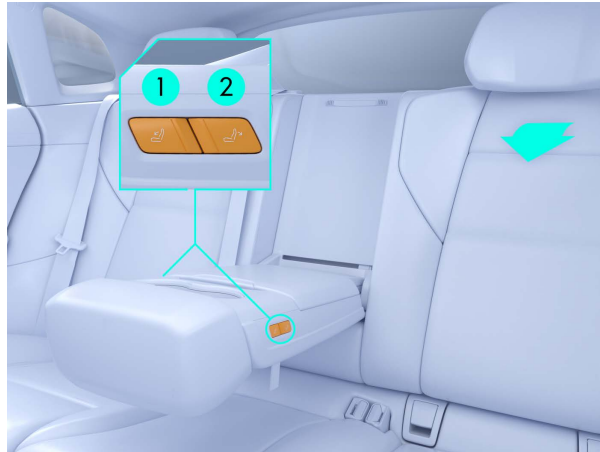
- The buttons on the sides of the rear armrest
- The center display

To adjust the rear seats using the armrest buttons:



- 1 Pull the tab to fold down the armrest.

## Seating, storage, and loading



- 2 Press the ❶ button on the respective side to lean the right/left seat backrest forwards.  
Press the ❷ button on the respective side to lean the right/left seat backrest backwards.

To adjust the rear seats using the center display, navigate to -Seats-Seats adjustment.

**Note:** The rear seat adjustment buttons on the rear armrest are not disabled by the child safety lock.

## Fold the rear seats

### **Warning!**

- After folding the rear seats, make sure the seat belts are not stuck or twisted. Failure to do so could result in death or serious injury.

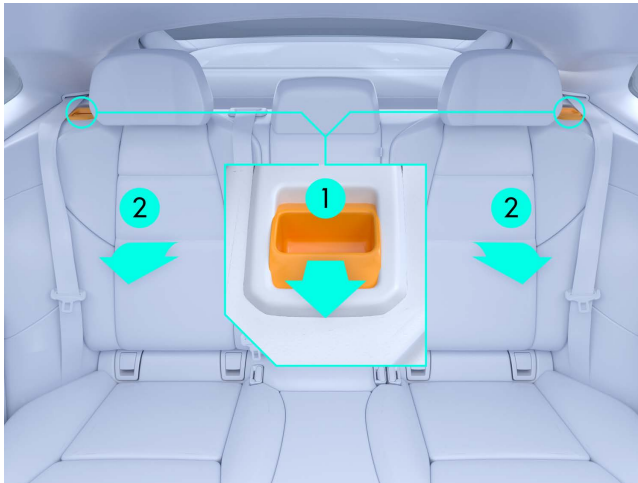
### **Caution!**

- The rear seat back rests are spring loaded and will fold as soon as the mechanical lever is pulled. When folding the rear seats, make sure the armrest is folded up, the seat belts moved to the side, and that there is no object or person on the rear seat. Failure to do so could lead injury or damage to the car or items on the seat.
- After folding the rear seats, make sure they do not touch the backrests of the front seats, and secure any luggage to prevent it from sliding forward against the backrests of the front seats. Failure to do so could interfere with the function of the whiplash protection system, which could result in injury.
- Before unfolding the rear seats, make sure there is nothing behind the seat that could get stuck or crushed. Failure to do so could lead to injury or damage to items on the seat.
- After unfolding the rear seats, make sure the seats are securely locked in place. Failure to do so could result in injury.

Before folding the rear seat, adjust the headrests to their lowest position or remove them, and make sure there is enough space for the rear seat back rests to fold without touching the front seat back rests. Failure to do so may result in damage to the headrests.

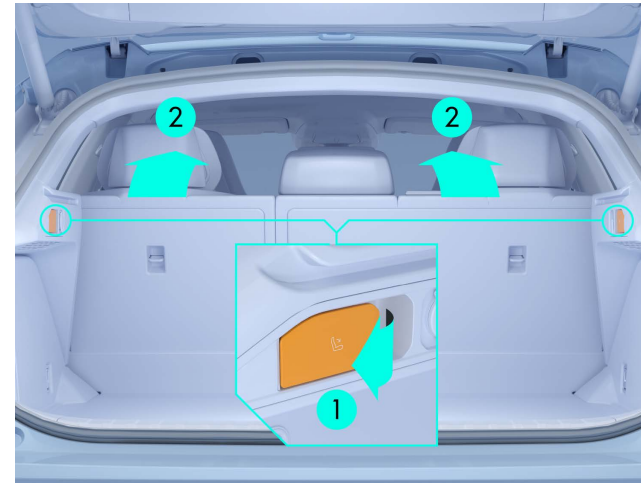
Both sections of the rear seats can be folded separately by using the handles next to the headrests, or by using the handles in the luggage compartment.

To fold the rear seats using the handles next to the headrests:



- 1 Pull the handle.
- 2 Fold the seat forward by pulling the backrest.

To fold the rear seats using the handles in the luggage compartment:



- 1 Pull the handle.
- 2 Fold the seat forward by pushing the backrest.

To unfold the rear seats:

- 1 Move the front seats forwards (if needed).
- 2 Pull the backrest(s) up.
- 3 Make sure the seat belts and buckles are accessible and unhindered.
- 4 Push the backrests into place.

## Seating, storage, and loading



5 Check the backrests are secure.

**Note:** If the red line on the indicator on the backrest folding handle is visible, the backrest is **not** secure.

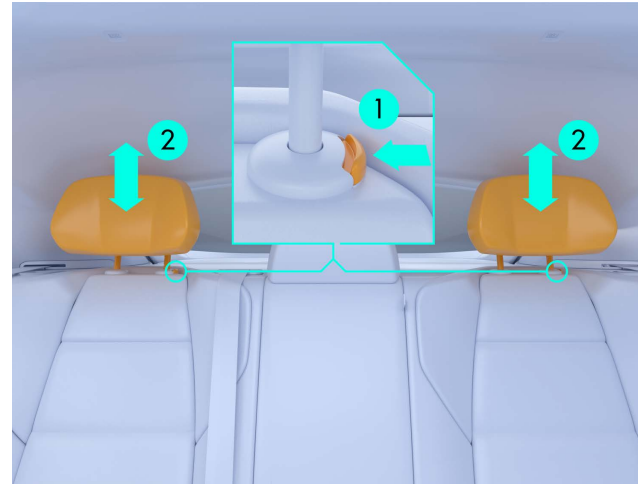
### Adjust the rear headrests

#### Caution!

- Always adjust the headrest height so that it covers the back of the head of the passenger. Failure to do so could result in injury in the event of a collision.

The outer rear headrests can be adjusted in height.

To adjust the rear headrest height:



- 1 Press and hold the button on the side of the headrest rod, where the headrest attaches to the seat.
- 2 Adjust the headrest to the desired position.
- 3 Release the button.
- 4 Check that the headrests are securely in place.

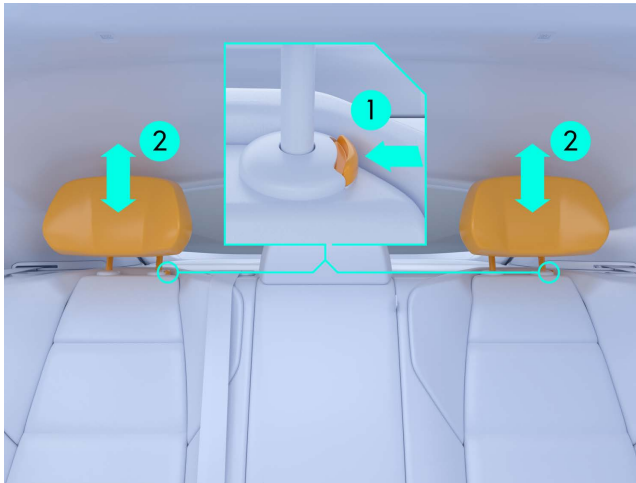
## Adjust the rear headrests

### Caution!

- Always adjust the headrest height so that it covers the back of the head of the passenger. Failure to do so could result in injury in the event of a collision.

The outer rear headrests can be adjusted in height and for side support.

To adjust the rear headrest height:



- 1 Press and hold the button on the side of the headrest rod, where the headrest attaches to the seat.
- 2 Adjust the headrest to the desired position.
- 3 Release the button.
- 4 Check that the headrests are securely in place.

To adjust the rear headrest side support:



- 1 Grab the outsides of the headrest and fold them inwards/outwards.

## Remove and install the rear headrest

### Warning!

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- Do not let passengers sit in a rear seat without a headrest. The headrest protects the neck from injury during a collision or emergency brake.
- After folding the rear seats, make sure the seat belts are not stuck or twisted. Failure to do so could result in death or serious injury.

### Caution!

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- After unfolding the rear seats, make sure the seats are securely locked in place. Failure to do so could result in injury.

In some cases, it might be necessary to remove the headrests, for example when folding the rear seats if the front seats are positioned far back.

To remove the rear headrest:

- 1 Fold the rear seats down slightly.
- 2 Press and hold the button on the side of the headrest mount.
- 3 Pull the headrest all the way out.
- 4 Store the headrest in a safe location, where there is no risk of the headrest being thrown through the car in a collision.

To install the rear headrest:

- 1 Fold the rear seats down slightly.

- 2 Align the headrest rods with the holes on top of the seat.
- 3 Press and hold the button on the side of the headrest mount.
- 4 Push the headrest down.
- 5 Check that the headrests are securely in place.

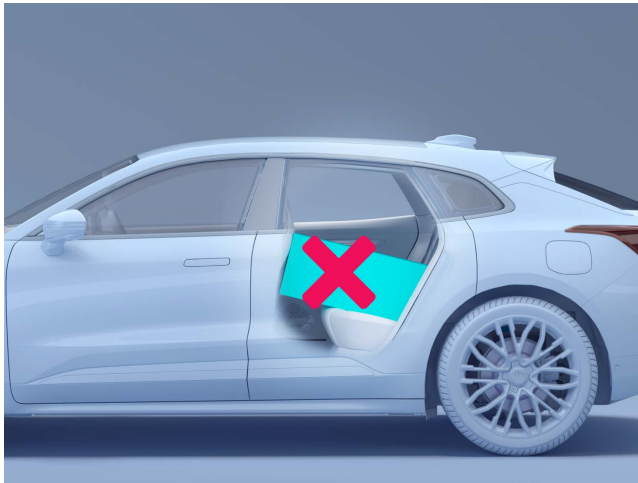
## Whiplash protection system

### Warning!

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- The whiplash protection system is a supplemental safety system. For it to function properly, the seatbelt must be correctly fastened.
- If the car is involved in a rear-end collision, the front seats must be inspected by a ZEEKR Hi-Tech Service Center or an approved service partner, even if the seats appear undamaged. Certain components might need to be replaced. Do not try to replace components by yourself. Attempting to do so could lead to serious injury or death.
- If the rear seat backs are folded down, objects in the luggage compartment must be tied down to prevent them from sliding forward during a collision. Failure to do so could lead to the luggage interfering with the whiplash protection system, which could lead to serious injury or death.
- Any contact with the front seat backs must be avoided. If the rear seats are folded down, or if a child safety seat is installed, slide the front seats forward until there is no contact between the backrest and the object behind it. Failure to do so could interfere with the function of the whiplash protection system and could lead to serious injury or death.

The whiplash protection system is a set of specially designed hinges and brackets on the front seats, to help absorb some of the energy generated in a collision from the rear. In the event of a rear-end collision, the whiplash protection system reduces the risk of whiplash injury. Improper seating position reduces the effectiveness of the whiplash protection system. See ,please see *Seating recommendations* (p. 80) for information on proper seating position.



For the whiplash protection system to function properly, the area behind the front backrests must not be obstructed by any large objects, such as suitcases or boxes.

## Storage and loading

### Warning!

- Do not exceed the maximum gross weight of the car (and trailer) permitted by your driver's license and the car specifications. Doing so is both illegal and unsafe and could result in death or serious injury.
- Heavy or improper loading can negatively impact the handling of the car. Follow the loading instructions. Failure to do so can lead to death or serious injury.
- Do not put sharp objects on top of the concealing panel. Doing so will cause them to be thrown through the cabin at high speeds if there is a collision, which could lead to death or serious injury.
- If the concealing panel interferes with the ISOFIX top tether straps, it should be removed. Do not try to force the tether straps past the panel. Do not skip using the top tether straps, as doing so could lead to death or serious injury.

Do not put any items on the shade curtain. Doing so could damage the shade curtain.

Do not put heavy objects on top of the concealing panel. Doing so could damage the panel.

The car has storage areas in and around the front and rear seats, a glovebox, and the luggage compartment.

When loading the car:

- Cover or wrap sharp edges with soft material
- Spread the weight equally across the luggage compartment
- Load heavy items first (as low as possible)

## Seating, storage, and loading

- If only loading one heavy item, place it as close to the backrest as possible in the middle of the luggage compartment
- If the seats are folded, avoid placing the heaviest items on the back rests only. Spread the weight equally across the luggage compartment

## Interior storage

### Front seat storage areas



The car has the following storage areas around the front seats:

- Storage compartments in the door panels
- Card/ticket holders on the sun visors

- Two cup holders
- A storage area under the tunnel console
- A front armrest storage compartment
- Glovebox

At the front of the tunnel console there is a wireless charger. For more information, see ,please see *Wireless charger* (p. 225).

### Rear seat storage areas



The car has the following storage areas in and around the rear seats:

- Storage compartments in the door panels



- Storage pockets on the back of the front seats
- Two cup holders and a storage compartment in the rear armrest
- Clothes hooks – one on each side
- Storage space at the back of the tunnel console

### Glovebox

The glovebox is a concealed compartment that also features an air vent for cooling and can be locked with a pin code. For information on the air vent and cooling function, see ,please see *Glovebox cooling* (p. 210).



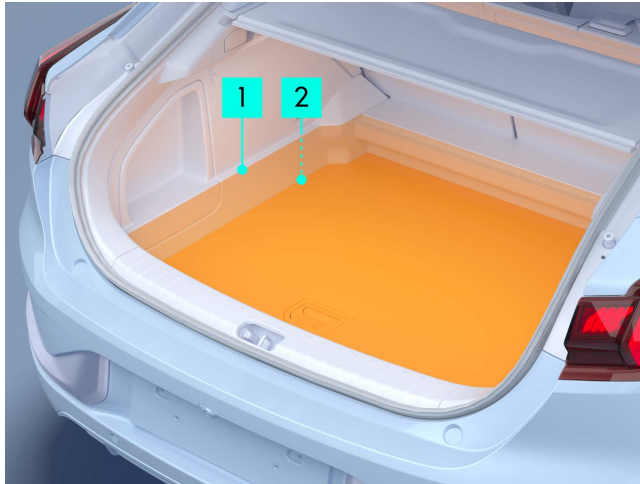
To open the glovebox, press the button on the tunnel console. To close the glovebox, push it closed until it locks shut. To set a pin code and use the glovebox pin protection function, navigate to **☰-Safety & Security**.

### Luggage compartment

The luggage compartment is the main storage area for loading, accessed through the tailgate. It is possible to fold the rear seats for more loading space. For information on how to open the tailgate or set the opening angle, see ,please see *Tailgate* (p. 71), and for more information about how to fold the rear seats, see ,please see (p. ).

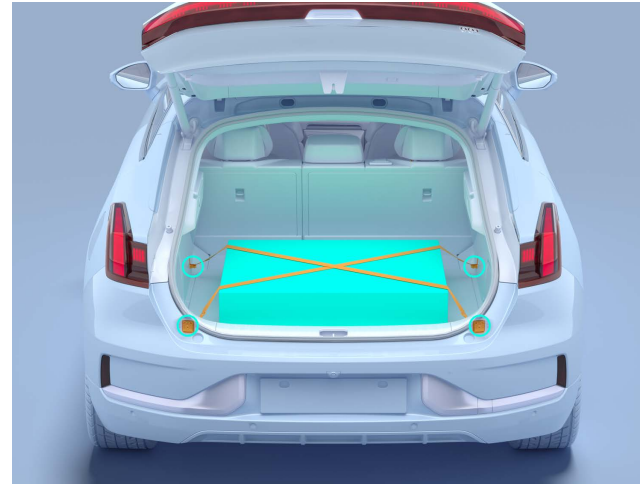
### Luggage compartment floor

## Seating, storage, and loading



The luggage compartment floor can be adjusted to two different positions:

- 1 Upper position
- 2 Lower position



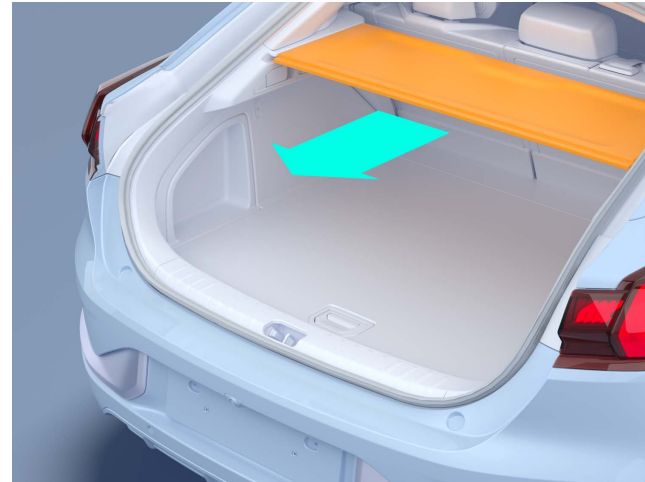
The luggage compartment is equipped with hooks that should be used to strap down luggage that might otherwise slide around and cause damage.

### Luggage compartment storage box



There is a small storage box underneath the luggage compartment floor closest to the tailgate.

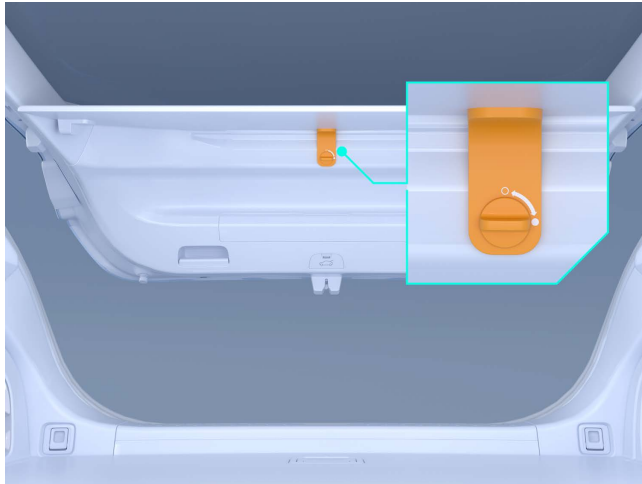
**Luggage compartment privacy**



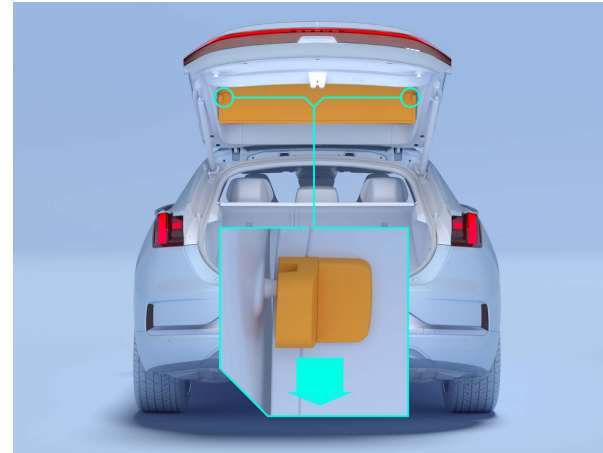
A concealing panel can be pulled out to prevent people outside the car from seeing the contents of the luggage compartment. Nothing heavier than light clothing should be put on top of the concealing panel. If the concealing panel interferes with the top tether straps for the rear ISOFIX seats, it can be removed by pulling the panel straight out.

There is also a removable shade curtain that covers the tailgate window. To remove the shade curtain:

Seating, storage, and loading



1 Rotate the clips on the rear section of the shade curtain.



2 Remove the clips on the right and left side of the curtain.

3 Pull the shade curtain out.

To put the shade curtain back, slide it back in and rotate the clips the opposite direction. When putting the shade curtain back, make sure it is securely in place, so it does not fall down during driving.

## Storage and loading

### Warning!

- Do not exceed the maximum gross weight of the car (and trailer) permitted by your driver's license and the car specifications. Doing so is both illegal and unsafe and could result in death or serious injury.
- Heavy or improper loading can negatively impact the handling of the car. Follow the loading instructions. Failure to do so can lead to death or serious injury.
- Do not put sharp objects on top of the concealing panel. Doing so will cause them to be thrown through the cabin at high speeds if there is a collision, which could lead to death or serious injury.
- If the concealing panel interferes with the ISOFIX top tether straps, it should be removed. Do not try to force the tether straps past the panel. Do not skip using the top tether straps, as doing so could lead to death or serious injury.

Do not put any items on the shade curtain. Doing so could damage the shade curtain.

Do not put heavy objects on top of the concealing panel. Doing so could damage the panel.

The car has storage areas in and around the front and rear seats, a glovebox, and the luggage compartment.

When loading the car:

- Cover or wrap sharp edges with soft material
- Spread the weight equally across the luggage compartment
- Load heavy items first (as low as possible)

- If only loading one heavy item, place it as close to the backrest as possible in the middle of the luggage compartment
- If the seats are folded, avoid placing the heaviest items on the back rests only. Spread the weight equally across the luggage compartment

## Interior storage

### Front seat storage areas



The car has the following storage areas around the front seats:

- Storage compartments in the door panels
- Card/ticket holders on the sun visors

## Seating, storage, and loading

- Two cup holders
- A storage area under the tunnel console
- A front armrest storage compartment
- Glovebox

At the front of the tunnel console there is a wireless charger. For more information, see ,please see *Wireless charger* (p. 225).

### Rear seat storage areas



The car has the following storage areas in and around the rear seats:

- Storage compartments in the door panels

- Storage pockets on the back of the front seats
- Two cup holders and a storage compartment in the rear armrest
- Clothes hooks – one on each side
- Storage space at the back of the tunnel console

### Glovebox

The glovebox is a concealed compartment that also features an air vent for cooling and can be locked with a pin code. For information on the air vent and cooling function, see ,please see *Glovebox cooling* (p. 210).

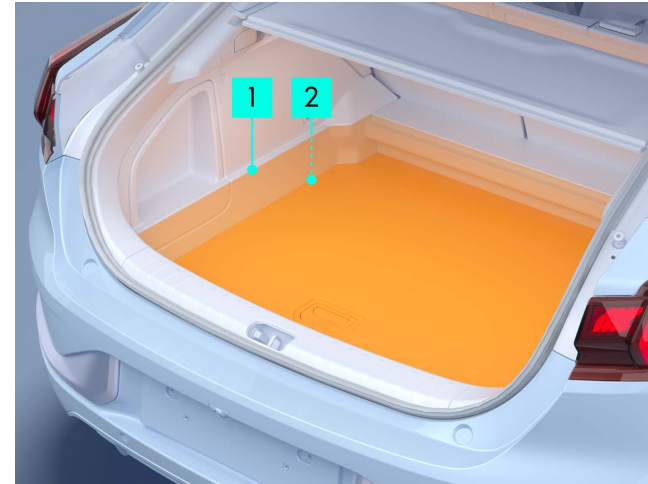


To open the glovebox, press the button on the tunnel console. To close the glovebox, push it closed until it locks shut. To set a pin code and use the glovebox pin protection function, navigate to **Safety & Security**.

### Luggage compartment

The luggage compartment is the main storage area for loading, accessed through the tailgate. It is possible to fold the rear seats for more loading space. For information on how to open the tailgate or set the opening angle, see ,please see *Tailgate* (p. 71), and for more information about how to fold the rear seats, see ,please see (p. ).

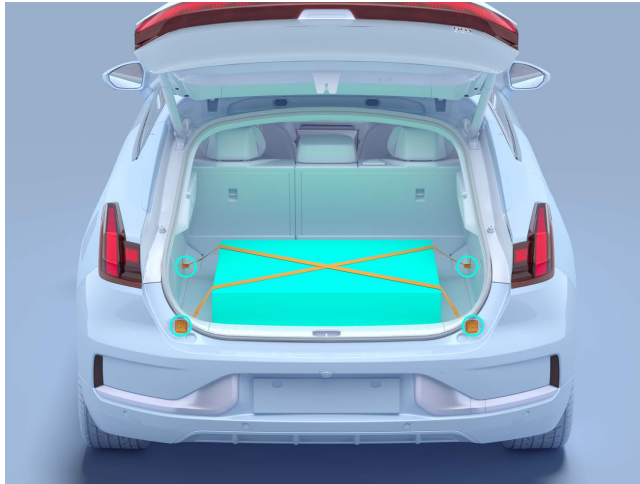
### Luggage compartment floor



The luggage compartment floor can be adjusted to two different positions:

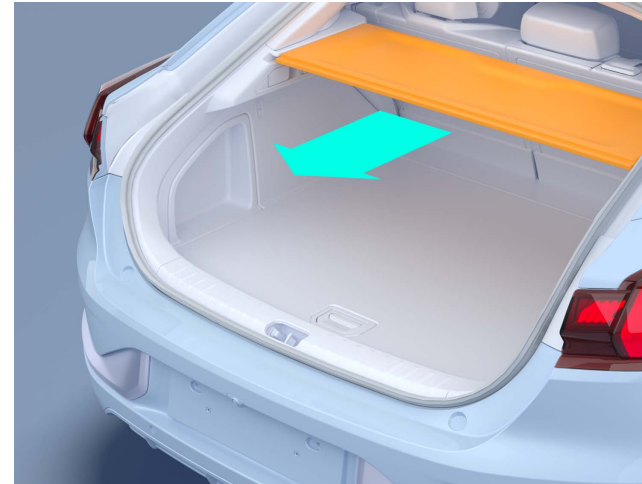
- 1 Upper position
- 2 Lower position

## Seating, storage, and loading



The luggage compartment is equipped with hooks that should be used to strap down luggage that might otherwise slide around and cause damage.

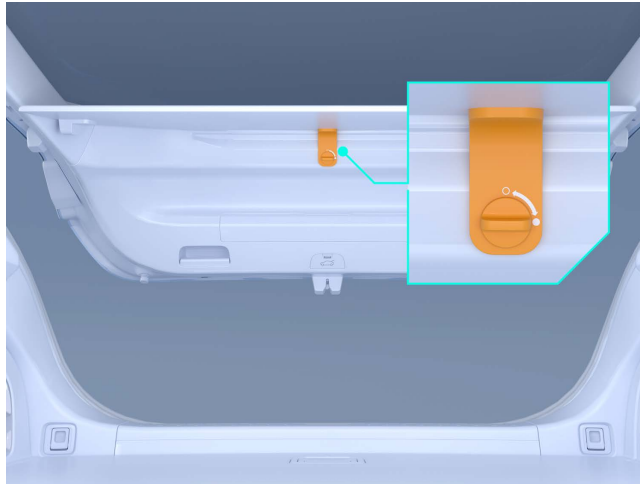
### **Luggage compartment privacy**



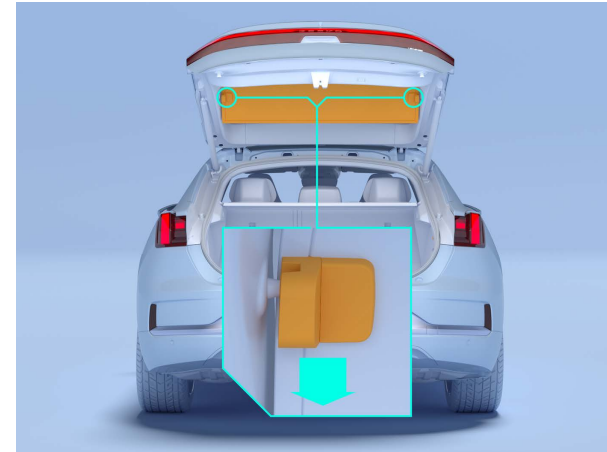
A concealing panel can be pulled out to prevent people outside the car from seeing the contents of the luggage compartment. Nothing heavier than light clothing should be put on top of the concealing panel. If the concealing panel interferes with the top tether straps for the rear ISOFIX seats, it can be removed by pulling the panel straight out.

There is also a removable shade curtain that covers the tailgate window. To remove the shade curtain:





1 Rotate the clips on the rear section of the shade curtain.



2 Remove the clips on the right and left side of the curtain.

3 Pull the shade curtain out.

To put the shade curtain back, slide it back in and rotate the clips the opposite direction. When putting the shade curtain back, make sure it is securely in place, so it does not fall down during driving.



Seating, storage, and loading

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Driving






## Driving overview

### Warning!

- Do not adjust the driver seat while the car is moving. Doing so could result in death or serious injury.
- Do not adjust the steering wheel while the car is moving. Doing so could result in death or serious injury.
- Before driving the car, check that the brake pedal can be fully depressed. Not being able to fully depress the brake pedal could lead to an accident resulting in death or serious injury.
- Keep all body parts inside the car while driving. Not doing so could lead to death or serious injury.
- You are always responsible for driving the car and following all local rules and regulations. You must always be observant and hold on to the steering wheel, ready to take control. Failure to do so could result in death or serious injury.

## Preparations


Unlocking the car and opening the driver door will automatically power up the car to convenience mode. To make the car ready for driving, depress the brake pedal and shift the car to **D** or **R**. The  indicator appears on the driver display when the car is ready to drive.

Before driving, make sure to adjust the driver seat, the steering wheel, the heads-up display, and the mirrors, for safety and optimal comfort. See ,please see *Seating recommendations* (p. 80) for more information on proper seating position.

**Note:** If an alcohol interlock is installed, it must be used according to the manufacturer's instructions and the information on the driver display before the car can be driven. See ,please see *Alcohol interlock* (p. 263) for more information.

## Power modes

When the car is powered on it can be in one of three modes.

Mode	Prerequisites	Description
Inactive	Car unlocked.	The driver door can be opened.
Convenience	Driver door unlocked and opened.	Every function and component of the car is available for use except driving. Airbags and related safety components are active.
Driving	<ul style="list-style-type: none"> <li>■ Brake pedal depressed within 10 minutes of unlocking car.</li> <li>■ In <b>D</b> or <b>R</b>.</li> <li>■  indicator shown on the driver display.</li> </ul>	The car can now be driven, and every other function is also available. Airbags and related safety components are active.

## Driving

**Note:** If you have used the NFC card to unlock the car and the brake pedal is not depressed within 10 minutes of unlocking the car, the NFC card must be placed on the induction area in the central console to start the car. Remove the card from the induction area after starting the car to avoid damage to the card.

### Turn off the car

Do not turn off the car until it has come to a full stop. Doing so can damage the car.

The car can be turned off from inside or from outside the car.

To turn off the car from the outside:

- 1 Put the car in **P**.
- 2 Open the door and exit the car with the key.
- 3 Close the door(s).
- 4 Lock the car with the key.

To turn off the car from the inside:

- 1 Put the car in **P**.
- 2 Navigate to **Safety & security** on the center display.
- 3 Press the power symbol.

### Driver profile

To store relevant driver information and comfort settings, a driver profile is created and linked to your ZEEKR ID. Any services related to

your personal information require creating a ZEEKR ID and signing in to your account.

### Create a driver profile and ZEEKR ID

ZEEKR IDs are created in the ZEEKR app using your email address.

If you are the owner creating a driver profile, make sure to use the same email address as when you purchased the car to create a user account, which can also be shared with others. In case of any issues with your ZEEKR ID or user account, or to make changes, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

**Note:** ZEEKR ID and/or account creation can be delayed by transmission issues, such as poor network connection. In such cases, wait 30 minutes and/or try again with a better network connection.

### Log in to a driver profile

There are different ways to log in to a driver profile:

- On the center display, either press **👤** or navigate to **User center**. Then log in by scanning the QR code with the ZEEKR app.
- If you unlock the car with a Phone as key, you will be automatically logged in to the associated driver profile.
- If you have enabled passwordless login and have previously been logged in to the car, there will be a list of driver profiles in **User center**. Press your driver profile to log in.
- If facial recognition is enabled and the driver has registered their face, the car automatically logs the driver in to their driver profile when the driver sits down in the driver seat and the doors are closed.

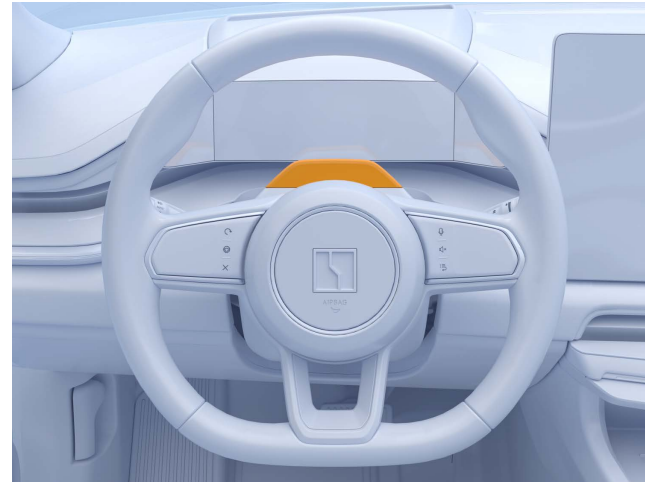
After logging in, the car automatically adjusts seat, steering wheel, heads-up display, and side mirror positions if these settings have been saved by the user.

To enable passwordless login:

- 1 Navigate to **User center-Security and privacy**.
- 2 Press the passwordless login enable/disable button.

### Facial recognition

A facial scan can be added to the driver profile so that the car can automatically sign in to the driver's driver profile and adjust the relevant settings based on who is driving the car.



The driver detection camera is located on top of the steering wheel. The camera is equipped with low-light functionality, so it also works in low light and at night.

Facial recognition and facial information are activated and added using the center display. To perform any changes to facial recognition settings, you must be logged in to a driver profile and the car must be in **P**.

To activate facial recognition:

- 1 Navigate to **User center-Security and privacy**.

## Driving

- 2 Turn on/off the facial recognition system by pressing the enable/disable button.

**Note:** The facial recognition function can only be turned on/off through the owner's account. Once the function is turned on by the owner, the function is available to other members through the shared account.

To add facial information:

- 1 Make sure the seat is positioned in the same way as when the user is driving the car.
- 2 Do not wear hats, sunglasses, masks, or other items that cover your face.
- 3 Navigate to **User center-Security and privacy**.
- 4 Press the **+** button.
- 5 Press **Confirm to start** to begin the process, or **Not now** to cancel.
- 6 Follow the instructions on the screen to register and connect your face to your driver profile.

The center display shows if the facial registration was successful. If it is not, try again. If there are any further issues, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

To delete facial information:

- 1 Navigate to **User center-Security and privacy**.
- 2 Press the **Delete** button.
- 3 Press the **Confirm** button.

## Driver profile preferences

There are a few different ways to add or change driver profile preferences.

Adjust the settings for seating, heads-up display, steering wheel and side mirrors. After adjusting the settings, do any of the following:

- Navigate to **☰-User center-Preferences** and save the settings there after adjusting them manually.
- Press the **👤** symbol to reach the driver profile list. Select a driver profile to go to the preferences menu and save the settings there after adjusting them manually.
- After pressing one of the seat buttons on the seat, a pop-up window appears on the center display where the settings can be adjusted and saved.
- Navigate to **☰-Seats-Seat adjustment** where settings can be both adjusted and saved. See ,please see (p. ) for more information.

## User center preferences

After navigating to **☰-User center-Preferences**,the following functions are available:

- Renaming a preference or setting it as the default preference
- Saving the current settings to a preference
- Restoring the previous setting

## Shortcut window preferences



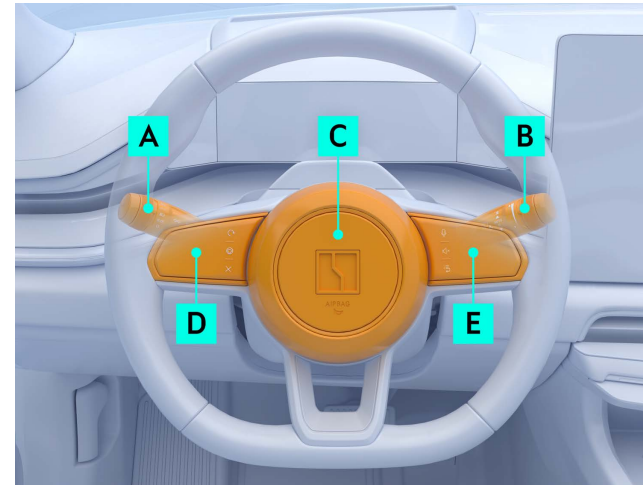
After operating a seat button to open the shortcut window, the following functions are available:

- Saving the current settings to the current preference
- Restoring the settings from a saved preference

### Steering wheel

The car is equipped with an adjustable steering wheel, with a horn and a collection of touch buttons and pads.

To make it easier to enter and exit the car, the steering wheel can be set to automatically move out of the way when the driver exits the car, and back to driving position when the driver comes back. See , please see (p. ) for more information.



## Driving


	Control	Function
<b>A</b>	Left stalk	Exterior lights
<b>B</b>	Right stalk	Wipers and washer
<b>C</b>	Horn/airbag	
<b>D</b>	Left buttons	Driver assistance controls
<b>E</b>	Right buttons	Heads-up display and voice controls

The steering wheel controls are explained in more depth in each relevant section.

### Adjust the steering wheel position

When adjusting your steering wheel, do so with proper seating position in mind, and remember that the steering wheel should be positioned in line with your wrists when your shoulders are in contact with the seat and your arms stretched out in front of you, and that you must be able to fully see the driver display. See ,please see *Seating recommendations* (p. 80) for further information on proper seating position.

To adjust the steering wheel:

- 1 Navigate to -**Quick settings**.
- 2 Press **Steering wheel**.
- 3 The heads-up display shows the adjustment information.



- 4 Press and hold the top/bottom/left/right area of the touch pad on the right side of the steering wheel to adjust the position. The corresponding arrow symbol on the heads-up display becomes green and the steering wheel moves in the same direction.

The steering wheel settings can be saved alongside the seat and mirror positions. See ,please see (p. ).

## Steering wheel stalks

Besides the switches and touch pads, the steering wheel is equipped with a stalk on each side of the steering wheel.

### Left stalk

The primary function of the left stalk is to control the various lights used while driving the car:

- High beam
- Adaptive high beam
- Low beam
- Parking lights
- Indicator lights

For information on how to use the various lights, their corresponding symbols on the driver display, and more, see ,please see *Exterior lights* (p. 111).

The leftmost button on the left stalk is labeled **INFO**. Use this button to control which trip information is shown on the driver display. For further information, see ,please see (p. ).

### Right stalk

The primary function of the right stalk is to control the windshield wipers and the windshield washers. For further information, see , please see *Wipers and washers* (p. 116).

## Exterior lights

### Warning!

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- Make sure to always keep your low beam on in dark driving conditions. Failure to do so is both illegal and very dangerous, and can result in an accident leading to death or serious injury.
  - Use adaptive driving beam or make sure to manually turn off your high beam when coming close to other cars. Failure to do so could blind your fellow road users, which could result in an accident causing death or serious injury.
  - Make sure to check that all exterior lights work before driving. While the car will usually notice on its own that a light has failed, it is the responsibility of the driver to know that all lights are working. Driving with broken lights is dangerous and can be illegal.
- 

The exterior lights are controlled by the left stalk, the center display, and the hazard warning lights button on the tunnel console.

### Left stalk light controls






The left stalk is used to turn on/off the lights used during driving, the high beam, and the direction indicator lights.

Driving



The dial near the outer end of the left stalk is used to turn on/off various lights used during driving. Rotate the dial to cycle between the indicated light functions. Rotating the dial to 0 deactivates all exterior lights except daytime running lights. See the table below for a description of each light function.

Dial setting	Function	Description
	Adaptive high beam <sup>1</sup>	When the high beam function detects a vehicle ahead, part of the lights selectively will be turned off to avoid dazzling the driver of the other vehicle. This improves both the safety and comfort when driving in the dark. When the adaptive high beam function is turned on but not active, the white  symbol is shown on the driver display. When the function is turned on and active, the white  symbol is shown together with the blue  high beam symbol on the driver display. <b>Note:</b> Only works above 40 km/h.
AUTO	Auto lights <sup>2</sup>	Automatically turns on the low beam, position lights, and license plate lights

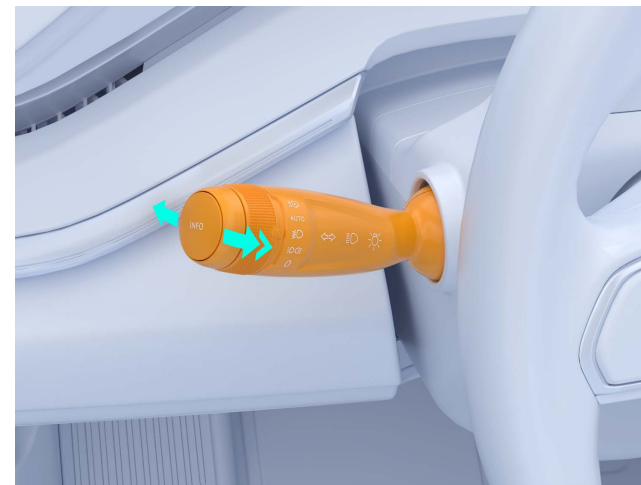
		when the surrounding light gets low.
	Low beam	Turns on the low beam, front and rear position lights, and rear license plate lights. When the low beam are active, the  symbol is shown on the driver display.
	Position lights	Turns on the position lights and the license plate lights. When the position lights are active, the  symbol is shown on the driver display.
	Daytime running lights	Automatically turned on when the car enters the driving status. The front position lights are used as daytime running lights, but with a higher light intensity setting.

The adaptive high beam function is a supplemental aid and cannot handle all situations. The driver is always responsible for manually switching between the high and low beam according to traffic and

weather conditions, particularly during certain low light conditions, such as rain and fog.

<sup>2</sup> The auto light function uses the rain and light sensor, placed in the center of the upper section of the windshield, to monitor the intensity of the surrounding light. Do not block the rain and light sensor, or the auto light and auto wiper functions will not work properly.

### High beam



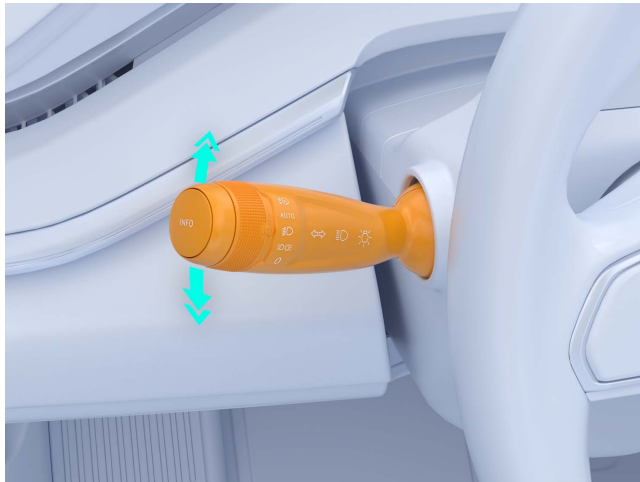
Move the left stalk forward/backward to turn on/off the high beam. Pull the left stalk backward to flash the high beam.

Driving

**Note:** The high beam can only be used when the car is in Driving mode and the low beam are turned on.

### Direction indicator lights

The left stalk is also used to control the direction indicator lights. While the direction indicator lights are active, the ← or → symbol will flash on the driver display.



1 Move the left stalk upward/downward slightly to activate the direction indicator lights on the right/left side of the car for three flashes.


2 Move the left stalk upward/downward until it stays in place to activate the direction indicator lights on the right/left side of the car continuously.

### Center display light controls


Some lights are only controlled through the center display. To toggle a light function on/off:

- 1 Navigate to -Lights -Exterior lights.
- 2 Press the corresponding button.

See the list below for a description of each light function.



Function	Description
<b>Rear fog lamp</b>	The rear fog lamp makes it easier for other road users to see the car from behind. This lamp is stronger than the rear lights. It should only be used temporarily in situations with highly reduced visibility, for example when driving in fog. When the rear fog lamp is active the  symbol is shown on the driver display.
<b>All-weather lights</b>	Expands the illuminated area when driving in inclement weather and when the road conditions are poor.
<b>Approach light</b>	If you approach the car, with the phone as key active on any unit, the low beam, and the front and rear position lights will automatically turn on at a distance of 8–15 m. The approach light is also activated when the car is unlocked.

<b>Welcome and goodbye lights</b>	When the vehicle is unlocked or locked, some of the exterior lights will turn on or off in a certain order.
<b>Home safety light</b>	If you leave and lock the car in low light conditions, the low beam, and the front and rear position lights can automatically be turned on during a pre-set time. The home safety light is turned on after the goodbye lights.

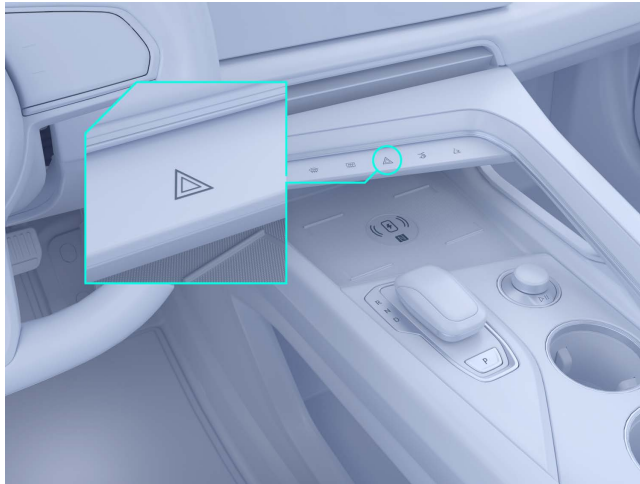
**Note:** The rear-fog lamp and the all-weather lights can only be turned on when the dial on the left stalk is in the  or **AUTO** position.

**Note:** When the NFC card or ZEEKR App is used to unlock the car, both the approach light and the welcome light automatically turn on.

### Hazard warning lights

The hazard warning lights are used to warn other road users about traffic accidents or emergencies. When the hazard warning lights are active, the  and  symbols continuously flash on the driver display.

## Driving



In case of a crash, the hazard lights will usually activate automatically. If the hazard warning lights do not turn on automatically, or if it is necessary to turn them on for another reason, press the hazard warning lights button on the upper front section of the tunnel console to turn on/off the hazard warning lights.

**Note:** The hazard warning lights can be turned on (and remain on) even when the engine is off, without a key in the car, and with the car locked.

## Wipers and washers

Remove snow and ice from the windshield before driving. Using the wipers with snow or ice in the way can damage the wipers.

Use washer fluid with anti-freeze mixed in during freezing temperatures. Failure to do so can cause damage to the washer fluid system.

Keep the windshield clean. Failure to do so could damage or alter the performance of the wipers.

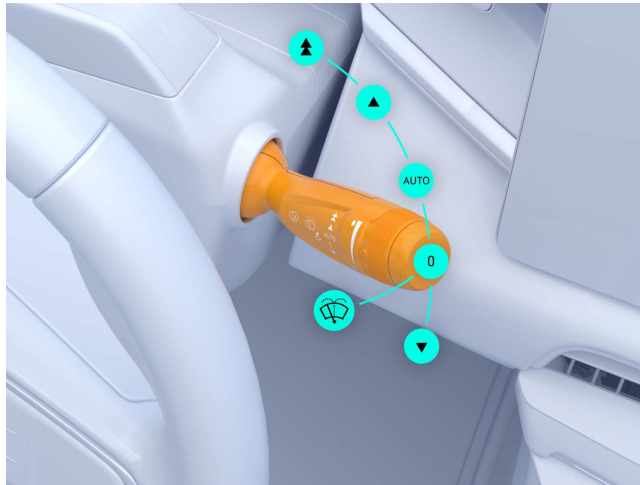
Clean and check the wiper blades regularly. Failure to do so could cause them to prematurely fail or not function properly.

Do not try to spray washer fluid when the washer fluid tank is empty. Doing so will damage the washer fluid nozzles.

Use washer fluid with antifreeze when the temperature is below 0°C. Otherwise, the pump, the reservoir, and/or the hoses can freeze, which could cause damage to the washer fluid system.

The wipers and washers are important for maintaining good driving visibility through the windshield. To turn on/off or adjust the wiper settings, move the stalk to the desired position.





Setting	Function
▲	High speed
▲	Low speed
AUTO	Automatic
0	Off
▼	Single wipe
🚿	Washer

If you hold the lever in the single wipe position, it will continuously wipe until you release the stalk.

## Driving



When the wiper blades are on the automatic function use the thumbwheel to adjust the sensitivity and frequency. Upwards increases the frequency of the wipers, downwards decreases the frequency.

For information about replacing washer fluid, see ,please see *Washer fluid* (p. 253). For information about cleaning and replacing wiper blades, see ,please see *Wiper blades* (p. 254).

### Rearview and side mirrors

Do not hang anything on the rearview mirror. Doing so could damage the mirror.

The rearview mirror is equipped with sensors. Do not clean it with glass detergent. Doing so could damage the sensors.

Do not prevent the side mirrors from moving while they are moving electrically. Doing so could damage the mirror.

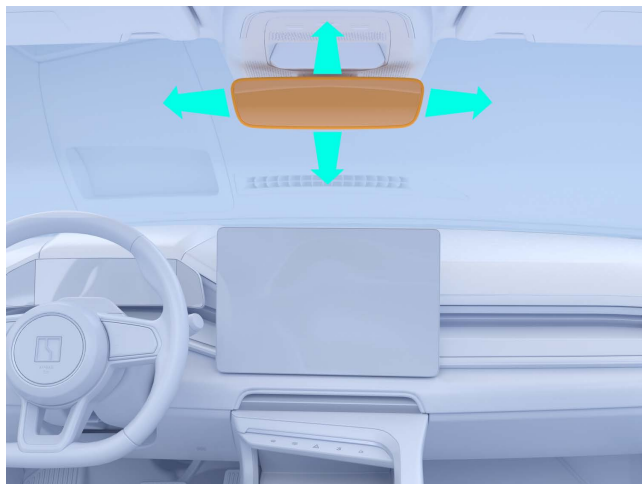
Do not pull or push the side mirrors when they are not moving. Doing so could damage the mirror.

The rearview and side mirrors allow the driver to see what is happening behind them. Having properly adjusted mirrors is very important for safe driving.

**Note:** Objects in the side mirrors appear closer than they actually are.

### Rearview mirror

The rearview mirror is placed on the overhead console and is adjusted manually.



To adjust the rearview mirror, hold the outside edge of the mirror and adjust it to the appropriate position.

### Automatic dimming

The rearview mirror is equipped with automatic dimming. This means that the mirror detects the lights of any vehicles behind the car and automatically dims the mirror so that the driver is not blinded by the lights.


The automatic dimming of the rearview mirror is disabled in the following situations:

- The car is in **R**
- The power is turned off

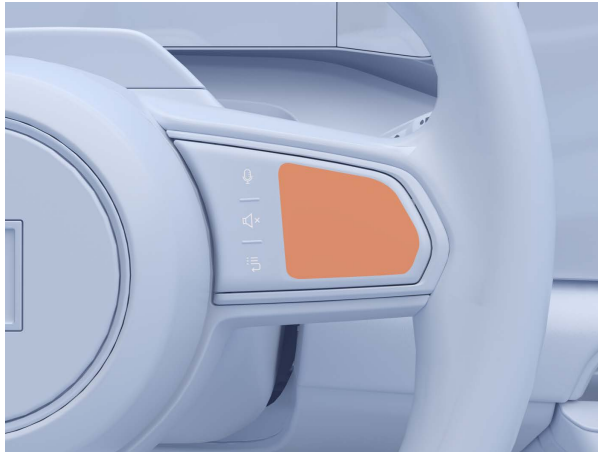
### Side mirrors

The side mirrors are placed on the left and right side of the car. They are adjustable and their position, along with the heads-up display and seating settings, can be saved to both a driver profile and the seat memory. For more information on position saving, see ,please see *Driver profile* (p. 106) and ,please see (p. ).

To adjust the side mirrors:

- 1 Navigate to  -**Quick settings** .
- 2 Press **Mirror**.
- 3 Select the **Left** or **Right** mirror.
- 4 The heads-up display shows the adjustment information.

## Driving



5 Press and hold the top/bottom/left/right area of the touch pad on the right side of the steering wheel to adjust the position. The corresponding arrow symbol on the heads-up display becomes green and the mirror moves in the same direction.

### Rearview and side mirrors

Do not hang anything on the rearview mirror. Doing so could damage the mirror.

The rearview mirror is equipped with sensors. Do not clean it with glass detergent. Doing so could damage the sensors.

Do not prevent the side mirrors from moving while they are moving electrically. Doing so could damage the mirror.

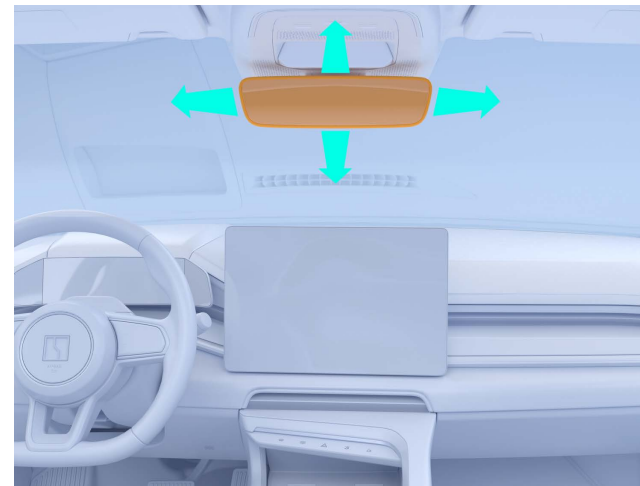
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The rearview and side mirrors allow the driver to see what is happening behind them. Having properly adjusted mirrors is very important for safe driving.

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The automatic dimming of the rearview mirror is disabled in the following situations:

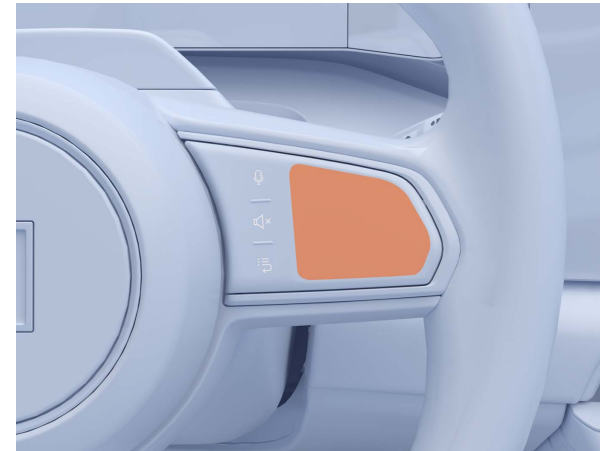
- The car is in **R**
- The power is turned off

### Side mirrors

The side mirrors are placed on the left and right side of the car. They are adjustable and their position, along with the heads-up display and seating settings, can be saved to both a driver profile and the seat memory. For more information on position saving, see ,please see *Driver profile* (p. 106) and ,please see (p. ).

To adjust the side mirrors:

- 1 Navigate to **Quick settings**.
- 2 Press **Mirror**.
- 3 Select the **Left** or **Right** mirror.
- 4 The heads-up display shows the adjustment information.



- 5 Press and hold the top/bottom/left/right area of the touch pad on the right side of the steering wheel to adjust the position. The corresponding arrow symbol on the heads-up display becomes green and the mirror moves in the same direction.

### Automatic dimming

The side mirrors are equipped with automatic dimming. This means that the mirrors detect the lights of any vehicles behind the car and automatically dim the mirrors so that the driver is not blinded by the lights.

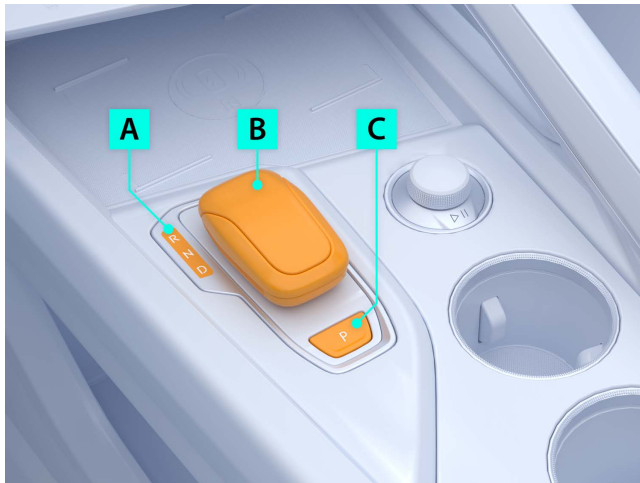
The automatic dimming of the side mirrors is disabled in the following situations:

## Driving

- The car is in **R**
- The power is turned off
- The outside temperature is above 55°C

### Gear lever

The gear lever is used to change gear.



	Description
<b>A</b>	Gear indicator
<b>B</b>	Gear lever
<b>C</b>	<b>P</b> button

The gear indicator **A** shows which gear is currently selected. The corresponding symbol is also shown on the driver display.

To change gear:

- 1 Depress the brake pedal.
- 2 Shift the gear lever to the desired gear.

If the car is in **D** or **R**, the car starts driving forward or backward if the brake pedal is not depressed.

If the car is in **N** and on a slope, the car might roll if the brake pedal is not depressed.

When in **R**, the reverse light on the back of the car lights up, and the parking assistance interface is displayed.


To park the car:

- 1 Come to a complete stop with the brake pedal fully depressed.

2 Press the **P** button below the gear lever.

3 The electronic parking brake is activated.

### Drive modes

The driving characteristics, including steering and braking, vary depending on the drive mode being used. A driving mode can be selected based on personal needs such as comfort, performance, or economy. To change driving mode, navigate to  **-Quick control**.

Mode	Description
<b>Comfort</b>	This is the standard mode, which provides the most comfortable experience.
<b>Eco</b>	This mode is the most energy efficient and environmentally friendly.
<b>Sport</b>	This mode favors high performance. The car will accelerate faster and the brakes will be more sensitive.
<b>Individual</b>	This mode can be edited by the user to their own preferences by pressing the <b>Edit</b> button in the drive modes menu.
<b>Snow</b>	This mode gives a better driving experience in snowy conditions.
<b>Sand</b>	This mode gives a better driving experience in sandy conditions.
<b>Off-road</b>	This mode gives a better driving experience in rough terrain and poor road conditions. This mode is not available when driving over 40 km/h.

## Driving

**Note:** Adaptive cruise control is unavailable in the snow, sand, and off-road modes.

**Note:** Snow, sand, and off-road modes should only be used in the appropriate conditions.

### One pedal drive

One pedal drive allows the driver to accelerate and decelerate using only the accelerator pedal. Depress the accelerator pedal to accelerate and raise the accelerator pedal to slow down. If the car is slowing down fast enough, the brake lights will activate.

To activate one pedal drive, navigate to  **-Driving**.

One pedal is meant to increase comfort and is not a replacement for the brake pedal in emergency situations. Always be ready to brake hard with the brake pedal in case an emergency occurs.

One pedal driving is not available in the following situations:


- Adaptive cruise control is activated
- Automatic parking assistance is activated
- Hill descent control is activated
- A driving mode other than comfort or economy is activated
- The seat belt reminder is active
- The car is in **N**, **R**, or **P**
- Collision mitigation support is triggered

**Note:** When using one pedal drive, auto hold is automatically enabled.

### Acoustic vehicle alerting system

Electric cars are much quieter than traditional cars with internal combustion engines. Therefore, the car is equipped with an acoustic vehicle alerting system that activates when the car is travelling 30 km/h or less, producing a sound so that pedestrians and other vulnerable road users are more aware of the car at low speeds.

The volume of the acoustic vehicle alerting system can be controlled through the center display. To adjust the volume:

- 1 Navigate to  **-Sounds & notifications**.
- 2 Select the preferred volume under **AVAS sound**.

**Note:** The acoustic vehicle alerting system is a legal requirement in the EU and cannot be turned off.

### Tow bar

#### **Warning!**

- Make sure that the trailer being towed is securely attached to the tow bar. Failure to do so can result in the trailer slipping off the tow bar, which could cause death or serious injury.
- Make sure that tire pressure is within the normal range. Failure to do so can lead to instability while driving, which could result in death or serious injury.
- Do not exceed the maximum gross weight of car and trailer permitted by your driver's license. Doing so is both illegal and unsafe and could result in death or serious injury.

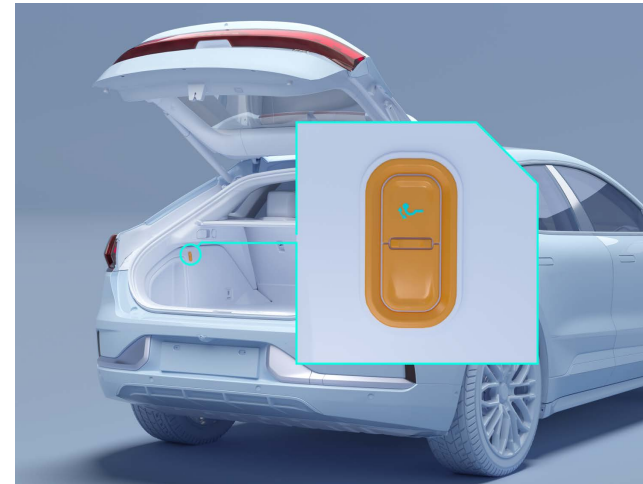


### Tow bar overview

The car can be equipped with a tow bar which must be installed at a ZEEKR dealership or workshop. If you wish to install a tow bar on your car, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

Tow bar accessories, such as bike racks, may obscure sensors or cameras, limit view, block the tailgate from opening, or otherwise limit car functionality or drivability. ZEEKR takes no responsibility for damage or injuries resulting from installing or using a tow bar accessory, for any omission of instructions from said accessories, or for failure to follow said instructions.

### Use the tow bar



If you have installed a ZEEKR tow bar, it is electronically deployed and retracted using the tow bar button in the luggage compartment.

#### **We recommend:**

Retract the tow bar when not in use.

### Towing best practices

During towing, the maximum allowable speed is **100 km/h**, or the maximum towing speed dictated by local regulations, whichever is lower.

## Driving

An unbalanced trailer can lead to trailer sway and other dangers while driving. Always distribute the load with about 60% of the weight in front of the axle, and about 40% behind the axle. This rule applies regardless of how many axles the trailer has. Make sure to always tie the load down so that it does not slide around in the trailer.

For additional protection, the car is equipped with trailer stability assist which controls individual wheel slip to correct potential trailer swing before there is an accident.

It is also possible to perform a trailer lamp check before driving to ensure all the lights are working as expected. To do so, navigate to:  
☰ -Safety & Security-Services-Trailer lamp check.

Towing a trailer is a skill. This manual cannot replace knowledge and experience of how towing affects the vehicle, how to effectively secure loads, maneuver a trailer, and so on. Damage caused by inappropriate towing is not covered by the warranty.

### **We recommend:**

Practice driving with a trailer in a safe location before driving a trailer among other road users for the first time.

## Towing specifications

Refer to the tables below for the total trailer weight and tow ball load that the car can safely carry. Remember that while driving with a trailer, the gross vehicle weight of the vehicle combination may be exceeded by a maximum of 100 kg or 10%, whichever is lower, provided that the maximum speed is limited to 100 km/h. See ,please see *Dimensions and weights* (p. 237) for information on the gross

vehicle weight. Be aware that vehicle specifications do not take precedence over local regulations.

The tow ball load is the downward force exerted upon the tow bar by the weight of the trailer and its contents. It must be at least 4% of the total weight of the trailer and its contents. Any less and the car will become unbalanced and unsafe to drive.

When towing a trailer, it is recommended to increase tire pressure to the maximum allowed pressure for the tires. See ,please see *Recommended tire pressures* (p. 229).

**Note:** Maximum towing capacity includes the weight of the trailer itself.

**Note:** If the information in the Certificate of Conformity (received upon purchase of the car), tow hitch label, or statutory plate conflicts with the information in this manual, the former documents take precedence. See ,please see *Label overview* (p. 238) to find the statutory plate

### **Braked trailer**

<b>Drivetrain</b>	<b>Towing capacity (kg)</b>	<b>Maximum tow ball load (kg)</b>	<b>Rear overhang (mm)</b>
<b>RWD</b>	1500	110	1116.6
<b>AWD</b>	2000	110	1116.6

### **Unbraked trailer**



Driving

<b>Maximum weight (kg)</b>	750
<b>Maximum tow ball load (kg)</b>	110





Driving



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Brake systems







## Brake systems overview

### Warning!

- Do not drive the car if you experience issues with the foot brake or any other component of the car's brake systems. A faulty brake system component might affect the braking distance of the car lead to an accident, resulting in serious injury or death. Contact a ZEEKR Hi-Tech Service Center or an approved service partner immediately.
- The brake system functions only actively assist you in certain situations and are not a replacement for you as a driver. You are always responsible for driving the car and must always be ready to take control. Not doing so could result in death or serious injury.
- Keep a safe distance from vehicles in front. Failure to do so might lead to an accident which could result in serious injury or death. The car's brake systems can greatly improve the braking distance and help avoid a collision, but they are not able to assist in all situations.

The car's brake systems assist with reducing the car's speed, preventing it from rolling, or stopping it within the smallest possible distance. Apart from the standard foot brake and the (electric) parking brake, the car is equipped with various brake functions that you can activate when needed, and other brake functions that you probably won't notice, but can, for example, reduce the risk of roll-over, provide more grip in corners, and distribute braking across the wheels.


When the brake system fault symbol  illuminates in the driver display, there is a general issue with the brake system. When the brake system fault symbol  illuminates in the driver display, the

brake fluid level is low, or there is an issue with the electronic brake force distribution.

### Foot brake

The foot brake (the left pedal) is the primary way of slowing down or stopping the car. Braking the car while it is powered off requires more pressure on the pedal.


**Note:**The car is equipped with an Anti-lock Braking System (ABS) which prevents the wheels from locking up during heavy braking.

**Note:**When the ABS engages, it may make grinding sounds or cause vibrations on the brake pedal. This is normal behavior, and an indication that the ABS is working as intended. Only when the ABS fault symbol  illuminates constantly in the driver display is it an indication of a fault in the ABS.

### Regenerative braking

Regenerative braking turns the braking energy into electric current and stores it in the high voltage battery, which charges the battery level. This is achieved in two ways: by braking or by releasing the accelerator pedal.

Information on energy recovery during regenerative braking is displayed in the driver display.

To change the energy regeneration level, navigate to  -Driving .

### Regenerative braking limitations


## Brake systems

Several factors may limit the energy recovered through regenerative braking. These factors include, but are not limited to, the following:

- The electric motor has limited torque
- The high voltage battery is fully charged
- Driving at low speeds
- ESC or ABS are triggered

### Electric Parking brake

Only use the manual emergency brake in emergency situations. Using it regularly to slow the car down during normal driving can damage the car's brake systems.


The parking brake keeps the car stationary and can be activated using the P button next to the gear lever, or through the center display. When the parking brake is activated, the parking brake symbol  is shown on the driver display.

The electric parking brake can also act as a manual emergency brake.

The parking brake is automatically activated if all the following conditions are met:


- The car is powered on and stationary.
- Neither the brake pedal nor the accelerator is depressed.
- The driver seat belt is released, and the driver door is opened.



To activate the parking brake, press the P button on the gear lever when the car is powered on and stationary or navigate to  -Driving.

To deactivate the parking brake:

- 1 Power on the car.
- 2 Depress the brake pedal.
- 3 Shift to **D** or **R**.

To deactivate the parking brake through the center display, navigate to  -Driving.




### Manual emergency brake


If during an emergency brake event you are unable to use the foot brake, you can press and hold the **P** button to activate the manual emergency brake.

To deactivate the manual emergency brake, release the **P** button, depress the brake pedal, or depress the accelerator pedal.

### Auto hold

Auto hold is a function that automatically keeps the car stationary, even if the driver has released the braking pedal. It is enabled by default and activated when the driver keeps depressing the brake pedal a couple of seconds after the car has stopped. The auto hold symbol  is shown on the driver display when the auto hold function is active.

Auto hold will only engage if the door on the driver's side is closed, and the driver's seat belt is fastened.

To turn the auto hold function on/off in the center display, navigate to  -Driving.


When the auto hold function is active, the parking brake engages automatically if any of the following conditions are met:

- The driver seat belt is released, and the driver door is opened.
- The standstill exceeds the working time of the auto hold function (approx. 10 minutes).

**Note:** When auto hold is enabled, the function may not be activated if the brake pedal is depressed too gently.

**Note:** Auto hold cannot be disabled when the one pedal function is activated.


### Electronic stability control

Electronic stability control helps the driver to maintain steering control. The electronic stability control improves the car's stability and traction by automatically applying the necessary brake force to each wheel. When the system is activated, the ESC symbol  flashes on the driver display.

If the ESC symbol illuminates constantly in the driver display, there may be a fault in the electronic stability control system.

The electronic stability control system consists of the following subsystems:

- Traction control
- Anti roll-over protection
- Corner traction control
- Spin control
- Engine drag control
- Trailer stability assist
- Active yaw control
- Dynamic torque vectoring
- Driver steering recommendation

To enable/disable electronic stability control through the center display, navigate to  -Driving.

## Brake systems


**Note:** Disabling electronic stability control can help with getting more traction when driving on loose surfaces such as deep snow or soft sand.

### Electronic stability control limitations

Several factors may affect and reduce the functionality of the electronic stability control. These factors include but are not limited to:

- The electric brake distribution is out of function.
- The ABS is out of function.

### Trailer stability assist

Trailer stability assist is part of the electronic stability control system. It helps stabilize the car and its towing trailer that has started swaying. It does that by applying the brakes when swaying is detected, and in most cases, this is enough for the driver to regain control of the car. When the trailer stability assist is active, the ESC symbol  flashes in the driver display.

### Hill start assist

#### **Warning!**

- Always use the brake pedal if the car starts rolling backwards. Failure to do so can cause an accident, which could result in serious injury or death. Hill start assist cannot prevent the car from rolling backwards in all road conditions or when the car has reached its maximum load capacity.

Hill start assist maintains the brakes for approximately two seconds when the car is stopped on an uphill slope with at least 5% gradient. This gives the driver the possibility to move their foot from the brake pedal to the accelerator pedal, without the car rolling backwards. If you do not press a pedal within these two seconds, the car will roll backwards after these two seconds.

**Note:** Hill start assist works even if auto hold is disabled.

### Hill descent control

#### **Warning!**

- Hill descent control is a supplementary function and cannot assist in all situations. The driver is always responsible for driving the car safely. Relying solely on hill descent control when driving on downhill gradients can lead to an accident which could result in serious injury or death.

Hill descent control assists the driver when driving on downhill gradients with rough or slippery surfaces by utilizing the car's brake systems to control the car's speed and stop it from accelerating past a safe downhill speed. The driver can still use the accelerator pedal or brake pedal to adjust the car's speed.

Hill descent gets activated for driving speeds between 3 km/h and 35 km/h.

The following symbols illuminate in the driver display depending on the status of the hill descent control function:

-




: enabled but not activated (standby)



: enabled and activated



: enabled but unavailable (due to high disc temperature)

To turn the hill descent control function on/off, navigate to  -Driving.

### Collision mitigation support front

#### Warning!

- Do not test the collision mitigation support front function by driving towards a person or object. Doing so could cause an accident resulting in serious injury or death.
- The performance of the collision mitigation support front function may differ depending on other vehicles involved, weather and road conditions. The driver is always responsible for driving the car safely. Never wait for the warning signal or for the autonomous emergency brake system to intervene doing so could lead to an accident which could result in serious injury or death.

Collision mitigation support front is an integrated system that includes forward collision warning, safe distance warning, dynamic braking system, and autonomous emergency braking function that automatically intervenes and brakes the car to avoid or mitigate an imminent collision. The driver can set the sensitivity level of forward collision warning and choose to turn on/off the autonomous emergency braking function and forward collision warning on the center display.

This function can identify moving pedestrians, cyclists, and various vehicles (buses, trucks, and cars) in front of the car.

There are four types of warning and intervention, depending on how the situation develops and if you, as a driver, take action.

- **Safe distance warning:** This function is active above 65 km/h. A visual warning is shown to the driver when the distance to the vehicle ahead is too short.
- **Forward collision warning:** When the system identifies an imminent collision, the driver is alerted through warning symbols, and acoustic signals. When detecting pedestrians, cyclists, and e-scooters, the forward collision warning is active in the 10–90 km/h speed range. When detecting two-wheelers or vehicles, the forward collision warning is active in the 10–150 km/h speed range.
- **Dynamic brake support:** If the driver does not brake hard enough in a potentially dangerous situation, the car automatically brakes to avoid or mitigate the collision. When detecting pedestrians, cyclists, and e-scooters, the dynamic brake support is active in the 4–150 km/h speed range. When detecting two-wheelers or vehicles, the dynamic brake support is active in the 4–150 km/h speed range.
- **Automatic emergency braking:** If a collision is imminent in the 4–150 km/h speed range for two-wheelers or vehicles, or 4–90

## Brake systems

km/h for pedestrians, cyclists and e-scooters, the car automatically brakes to avoid or mitigate the collision.

**Note:** The system will not intervene and brake the car when is driving slower than 4 km/h or faster than 150 km/h, or the car is reversing.

### Collision mitigation support front limitations

Several factors may affect and reduce the functionality of the collision mitigation support front function. These factors include but are not limited to the following:

- Driving at a speed outside of the operating speed range
- The car is not in **D**
- There is no collision risk detected
- The driver presses the accelerator heavily
- The driver turns the steering wheel sharply
- Limitations related to the driver assistance sensors, see ,please see (p. ).

The collision mitigation support front function is deactivated, and the CMSF ERROR symbol is shown to alert the driver about the situation, if any of the following errors occur:

- Camera error
- Electronic Stability Control (ESC) error
- Automated Driving Control Unit (ADCU) error

### Collision mitigation support rear

Collision mitigation support rear is an autonomous emergency function that automatically intervenes and reduces the risk of

whiplash injuries and secondary accidents in case of an imminent rear collision. The collision mitigation support rear function is enabled by default, and is active in the 0–150 km/h speed range.

Prior to an imminent collision, the collision mitigation support rear function activates the rear hazard warning lights at a higher frequency than normal to warn the driver of the vehicle approaching from behind. Collision mitigation support rear may also activate the following warnings and functions:

- A sound warning.
- Pre-tensioning of the seat belts.
- A visual warning in the driver display.
- If the car is stationary, the brakes are applied to reduce the vehicle's forward movement if a collision occurs.

### Collision mitigation support rear limitations

Several factors may affect and reduce the functionality of the collision mitigation support rear function. These factors include but are not limited to the following:

- A vehicle is approaching at a much higher speed from behind, and the speed is beyond the sensor's detection range
- A slow approaching vehicle from behind
- A vehicle approaching from behind that changes lanes at a late stage
- The rear bumper is covered with dust, dirt, ice, snow, or debris, or covered in any other way
- Driving in heavy fog, rain, or snowfall
- Towing a trailer
- Luggage sticks out from the luggage compartment

- Limitations related to the driver assistance sensors, see ,please see (p. ).

### Post-impact braking

Post-impact braking is a safety function that automatically applies the brakes in case of a collision. This is to avoid further collisions and therefore minimize the overall damage.

The post-impact brake engages when the airbag system detects a collision. The car slows down and stops, with the hazard warning lights and brake lights activated. The parking brake is then activated to keep the car stationary.

The driver can override the brake function by pressing the accelerator pedal.

### Post-impact braking limitations

Several factors may affect and reduce the functionality of the post-impact braking. These factors include but are not limited to the following:

- The brake system is out of function, due to the collision.
- The ABS is out of function.
- The Electric Brake Distribution is out of function.
- The airbags are out of function.

### Brake wear

The brake discs and brake pads are subject to mechanical wear. They must be replaced when they reach their minimum safe thickness.

When a brake pad is approaching its minimum thickness, a mechanical indicator emits a high frequency squealing sound. When this happens, check the brake pad and contact a ZEEKR Hi-Tech Service Center or an approved service partner for brake pad replacement.

### Maximum safe wear

Brake disc placement and size	Brake disc/brake pad	Dimensions
Front, 19" or 21"	Brake disc standard thickness	30 mm
	Brake disc minimum safe thickness	28 mm
	Brake pad standard thickness	17 mm (for 19" brake disc) 14 mm (for 21" brake disc)
	Brake pad minimum safe thickness, including back plate	8 mm
Rear, 18"	Brake disc standard thickness	26 mm
	Brake disc minimum safe thickness	24 mm
	Brake pad standard thickness	11 mm

Brake systems

	Brake pad minimum safe thickness, including back plate	8 mm
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Driver display







### Driver display overview

**Warning!**

- Never use the car if the driver display or parts of the driver display are not activated or readable. A malfunctioning driver display might not be able to show necessary information to the driver, which could result in death or serious injury.



The driver display is located behind the steering wheel. It supplies the driver with all the basic information needed to drive the car, such as driving modes, door reminders, battery charge, and other information.

	Function	Description
1	Left information display	Current trip information and total number of trips.
2	High voltage battery charge	Charge level of the high voltage battery
3	Driving speed	Current driving speed.
4	Gear indicator	Current gear
5	Right information display	Multimedia, Bluetooth phone, and when necessary, warning prompts.
6	Power meter	Current power output provided by the battery, displayed as a percentage.
7	Range	Estimated distance the battery can support based on remaining charge

## Driver display

		and current driving mode.
8	Driving mode	Current driving mode
9	Left side panel	Warning and indicator symbols
10	Right side panel	Warning and indicator symbols

### Driver display controls

The contents of the driver display can be adjusted based on the needs of the driver. Information such as driving range, trip information, as well as the brightness of the display can be altered.

To change the driver display and backlight brightness, navigate to **Display**.

For information on how to reboot the driver display, see ,please see *Reboot the center display and driver display* (p. 188).

### Estimated driving range

The estimated driving range displayed in the driver display can either be based on the WLTP results (standard), or the recent driving style of the driver (dynamic). Use the center display to choose

between standard or dynamic driving range, by navigating to **Charging or discharging**.

**Note:** The estimated range is updated both in the driver display and in the **Charging or discharging** menu on the center display.

### Trip information



Trip information can be set to display trip distance, drive distance, or total distance.

Press the **INFO** button on the left stalk to cycle between trip distance and drive distance.

Press and hold the **INFO** button to reset trip distance and drive distance. Trip distance and drive distance can also be reset through the center display, by navigating to **Applications-My car-Trip options**.

**Note:** Trip distance and drive distance are both cleared at the same time if either distance reaches 10,000 km, or at 100 hours driven.

### Symbols and messages





When the car is started, the system goes through a self-check diagnostic program. Some indicators and warning lights activate during this time, but they turn off again when the car is ready for use. If a symbol that indicates a fault remains on, contact ZEEKR Service (Experience) Center.

Be aware that symbols might vary based on car configuration and software version. Indicators, warning lights, and messages are displayed on the driver display. Some messages are accompanied by an audible signal.







**Note:** Depending on if the manual is read in light or dark mode, the symbols or parts of symbols that are white in the driver display might be shown as black in the manual.







### Indicator symbols




These symbols are displayed to indicate the status of various functions.

Symbol	Function	Description
	Direction indicator lights	This symbol blinks when the direction indicator lights are operated. The left or right arrow symbol will blink continuously to indicate that the left or right direction indicator lights are activated.
	One-pedal status	This symbol is displayed in white when the function is enabled but not activated. When it is both enabled and activated, the symbol is green.
	Ready	This symbol is displayed when the car is ready to drive, ignition on and in Drive (D) or Reverse (R).
	Low beam	This symbol is displayed when the low beam is activated.

Driver display

	High beam	This symbol is displayed when the high beam is activated.
	Adaptive driving beam	When adaptive driving beam is activated, the symbol is displayed in white. When the function activates the high beams, the high beam symbol is displayed.
	Rear fog lamp	This symbol is displayed when the rear fog lamp is activated.
	Position light	This symbol is displayed when the position lights are activated.
	Parking emergency brake	This symbol is displayed in green when the function is enabled. When it is disabled, the symbol is displayed in yellow.
	Auto hold	This symbol is displayed when the function is enabled.





	Electronic stability control	This symbol is displayed when the function is disabled, or when sports mode is enabled.
	Child safety lock	The left or right symbol is displayed when the matching child safety lock is enabled.
	Hill descent control	This symbol is displayed in white when the function is enabled but not activated. When it is both enabled and activated, the symbol is green.
	Hill descent control disabled	This symbol is displayed if the function is disabled, for example due to overheated brakes.
	External charging connection	This symbol is displayed when a charging cable is connected to the car.
	Battery low	This symbol is displayed if the

	Power limit	battery is close to being discharged. This symbol is displayed if car power is limited.
	Electronic parking brake	This symbol is displayed when the electronic parking brake is in use.
	Tow bar deployed	This symbol is displayed when the tow bar is deployed.







### Warning symbols





If a warning symbol stays on after the self-check diagnostics, or if a warning symbol appears and stays on while driving, it indicates that either an important function has been disabled, or that a serious fault occurs.





If a warning symbol is activated while driving, immediately stop the car in a safe location and assess the situation. If assistance is needed, contact ZEEKR Service (Experience) Center.




Symbol	Function	Description
	Power system fault	This symbol is displayed if a fault occurs with a power system component, including high or low battery temperature. It can be accompanied by instructions on the driver display.
	12V battery charging fault	This symbol is displayed if a fault occurs with the 12V charging system.
	Electronic stability control	This symbol is displayed continuously if a fault occurs with the function. When the function is active, such as when the car detects loss of traction on one or more wheels, the symbol is flashing.
	Anti-lock brake system fault	This symbol is displayed if a fault occurs with the function.

Driver display



	Steering system fault	This symbol is displayed in yellow if the power steering performance is reduced. If power steering is completely missing, the symbol is displayed in red.
	Adaptive driving beam fault	This symbol is displayed if a fault occurs with the adaptive driving beam.
	High beam fault	This symbol is displayed if a fault occurs with the high beam.
	Low beam fault	This symbol is displayed if a fault occurs with the low beam.
	Lamp height adjustment fault	This symbol is displayed if the lamp height cannot be automatically or manually adjusted.
	Position light fault	This symbol is displayed if a fault

		occurs with the position lights.
	Tire pressure monitoring system fault	This symbol is displayed if tire pressure is low in one or more tires. It is also displayed if a fault occurs with the tire pressure monitoring system itself.
	Brake system fault	This symbol is displayed in yellow if a general fault occurs with the brake system. It is displayed in red if brake fluid level is low, if a fault occurs with the brake fluid sensor, or if a fault occurs with electronic brake force distribution.
	Parking emergency brake fault	This symbol is displayed if a fault occurs with the parking emergency brake.
	Hazard warning lights	This symbol is displayed when the

		hazard warning lights are activated.
	Air suspension system fault	This symbol is displayed in yellow if the performance of an air suspension system component is temporarily lost or reduced. It is displayed in red if a fault occurs that disables the function completely.
	Lane keeping assist system fault	This symbol is displayed if a fault occurs with the function.
	Collision mitigation support front fault	This symbol is displayed if a fault occurs with the function.
	Seat belt reminder	This symbol is displayed if the driver or passenger seat belt is unfastened. If the light is on and the seat belts are fastened, it indicates a fault

		with the seat belt system.
	Airbag fault	This symbol is displayed if a fault occurs with the airbag system or the pre-tensioner system.
	Front passenger airbag off	This symbol is displayed when the front passenger airbag is disabled, and a child seat can be used in the front passenger seat. If an adult is going to sit there, without a child seat, reactivate the airbag. The symbol is also displayed in the overhead console.
	Front passenger airbag on	This symbol is displayed when the front passenger airbag is enabled to indicate that you must not place a child seat in the front passenger seat.

## Driver display

		The symbol is also displayed in the overhead console.
	Blind side detection fault	This symbol is displayed if a fault occurs with the function. The symbol is flashing if the blind side detection system has failed calibration.
	Acoustic vehicle alerting fault	This symbol is displayed if a fault occurs with the function.

### Warning messages

Warning and malfunction messages appear in the driver display. Certain messages are accompanied by an audible signal and/or an illuminated symbol. Any faults should be taken care of before continuing to drive, so that the car can be driven safely with all functions working.

This section contains a list of messages, or parts of messages, that can appear on the driver display and a suggested solution or action to take when they appear. In the car, instead of <Function name> , the message displays which function has a fault.

Warning message	Suggested solution
Service required	Contact ZEEKR to have the car inspected as soon as possible
Service urgent	A severe fault has occurred. Contact ZEEKR to have the car inspected immediately.
Stop safely	A safety issue has occurred. Stop the car at a safe location and turn off the car.
Take over the car	A fault has occurred with the driver assistance system. Do not rely on the system. Take full control of the car.
Slow down	A system or component failure has occurred. Reduce speed. Contact ZEEKR to have the car inspected as soon as possible.
<Function name>fault/failure/malfunction	A fault/failure/malfunction has occurred with the function. Certain functions may not work properly. Contact ZEEKR.
<Function name>temporarily unavailable	Function(s) temporarily unavailable. Will reset while driving or after restarting the car. If the warning message remains, contact ZEEKR.
<Function name>reduced	Stop in a safe place, turn off the power, and contact ZEEKR



	to have the car inspected immediately.
Tire pressure low	One or more tires have lost pressure. Check the tires for puncture or damage. Reinflate or replace the affected tire(s) as soon as possible.
Fast pressure loss	One or more tires have lost pressure rapidly. Stop the car as soon as it is safe to do so. Check the tires for puncture or damage. Reinflate or replace the affected tire(s) as soon as possible.
Tire temperature high	One or more tires are overheating. This could cause a blowout. Stop the car as soon as it is safe to do so and let the tires cool down before continuing.
Maintenance overdue	The date or mileage for the regular service interval has passed. The warranty could be affected if the service interval is not followed. Contact ZEEKR to make a service appointment.
Parking brake cannot hold car	A fault with the electronic parking brake makes it unable to hold the car still. Use the foot brake to stop the car and keep it still. Contact ZEEKR.

Coolant level low	Coolant level for the high voltage battery and motor is low. Systems may be overheated and damaged. Contact ZEEKR to have the car inspected and the coolant refilled immediately.
HV Battery Thermal Runaway	The high voltage battery is critically overheated. Stop the car, exit the car, and call the emergency services immediately.

**Note:** This is not an exhaustive list. Other warning messages may appear or be added in future software updates. If you are unsure about a message, symbol, or fault, or if you do not know how to proceed to take care of a fault, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

### Heads-up display

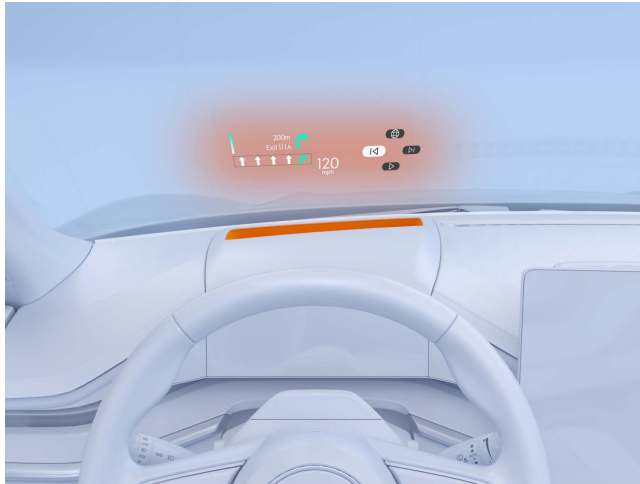
#### Warning!

- Do not stare at the heads-up display while driving. Doing so could distract you, potentially cause an accident which could lead to death or serious injury.

Do not let liquid enter the heads-up display projector area. Doing so could cause an electrical fault, damaging the heads-up display.

Do not touch or place anything in the heads-up display projector area. Doing so will block the projection of the heads-up display and could cause damage to the projector.

## Driver display




The heads-up display projects information onto the windshield in front of the driver. The driver then has easy access to information such as the current speed, navigation, calls, and other information.

The area beneath the heads-up display, shown in orange in the image above, is the heads-up display projection area.

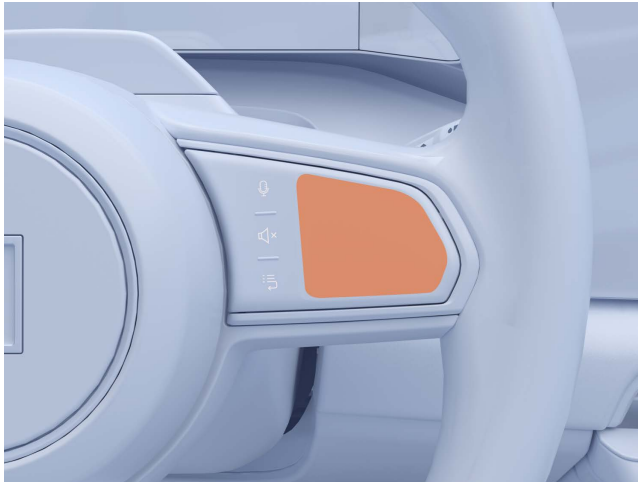
## Heads-up display settings

### **Warning!**

- Do not adjust the heads-up display while driving. Doing so could distract you, potentially causing an accident which could lead to death or serious injury.
- Make sure the position, angle of projection, and brightness of the heads-up display does not affect visibility. Failure to do so may cause the heads-up display to prevent the driver from noticing an object or pedestrian in time, which could lead to death or serious injury.

The heads-up display is activated/deactivated and adjusted on the center display by navigating to  **Quick control-HUD** or through the swipe-down menu.

The position, angle of projection, and brightness of the heads-up display can be adjusted. After selecting a setting, the heads-up display shows adjustment information on the windscreen. While adjusting a setting, the corresponding symbol lights up in green on the heads-up display.



The edges of the touchpad on the right side of the steering wheel are used to adjust the heads-up display settings:

- After selecting the brightness setting, set the brightness level of the heads-up display by holding the upper or lower edge of the touchpad on the right side of the steering wheel.
- After selecting the position setting, set the position of the heads-up display by holding the upper or lower edge of the touchpad on the right side of the steering wheel.
- After selecting the angle of projection setting, set the angle of the heads-up display by holding the left or right edge of the touchpad on the right side of the steering wheel.

If the road is covered in snow or the road is highly reflective for some other reason, snow mode can be enabled to improve visibility of the heads-up display. This will change the display color from white to orange. To activate snow mode, navigate to **Display**.

**Note:** Polarized sunglasses can negatively affect visibility of the heads-up display. Try adjusting the brightness level of the heads-up display to improve visibility.

### Heads-up display maintenance

It is important to maintain and protect the heads-up display projector area to ensure that the heads-up display remains functional.

To keep the heads-up display projection clear, regularly wipe the heads-up display projection screen with a clean, dry microfiber cloth. When necessary, a slightly damp cloth can be used.



Driver display

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Driver assistance





## Driver assistance overview

### Warning!

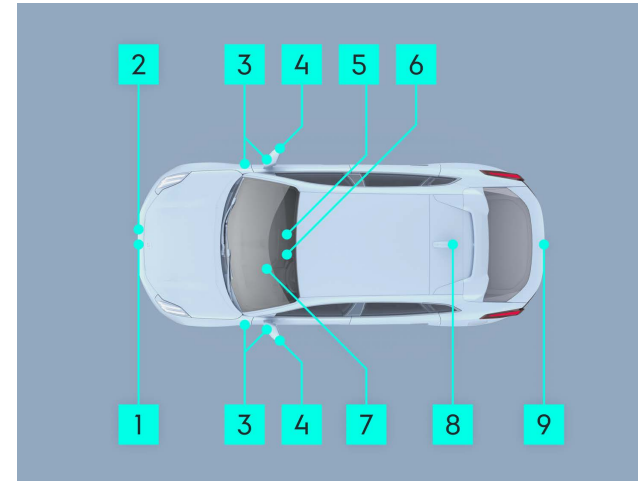
- The driver assistance functions have limitations. You must read and understand the limitations before using any driver assistance function. Failure to do so could result in death or serious injury.
- The driver assistance functions only assist you in certain situations and do not replace you as a driver. You are always responsible for driving the car and following all local rules and regulations. You must always be observant and hold on to the steering wheel, ready to take control. Failure to do so could result in death or serious injury.

The car has multiple functions and features that can assist you while driving. Some functions can be disabled or adjusted.

**Note:** If the driver assistance system sensors or cameras do not work correctly, a warning is shown on the driver display. For example, if a forward-facing camera is disabled, warning symbols for functions that rely on that camera are shown in the driver display.

### Driver assistance system sensors

The driver assistance functions use the forward-facing radar and the cameras to detect the distance to other vehicles in front of the car, identify traffic signs, and detect surrounding vehicles and pedestrians, among other things. Some parking functions rely on the ultrasonic sensors for information.



## Driver assistance

1	Front-mounted parking camera
2	Forward-facing radar
3	Side cameras
4	Parking cameras
5	Forward-facing camera (narrow view)
6	Forward-facing camera (wide view)
7	Driver-monitoring camera (behind the steering wheel)
8	Roof-mounted rear-facing camera
9	Rear-mounted parking camera

The car also has 12 ultrasonic sensors along the front and rear bumpers.

### **We recommend:**

Regularly clean the areas around all the cameras, the forward-facing radar, and the ultrasonic sensors to ensure proper function of the driver assistance system.

**Note:** Always contact a ZEEKR Hi-Tech Service Center or an approved service partner regarding servicing or replacing sensors.

### Limitations of the driver assistance system sensors

Factors that might limit the assistance system sensors and cameras include:

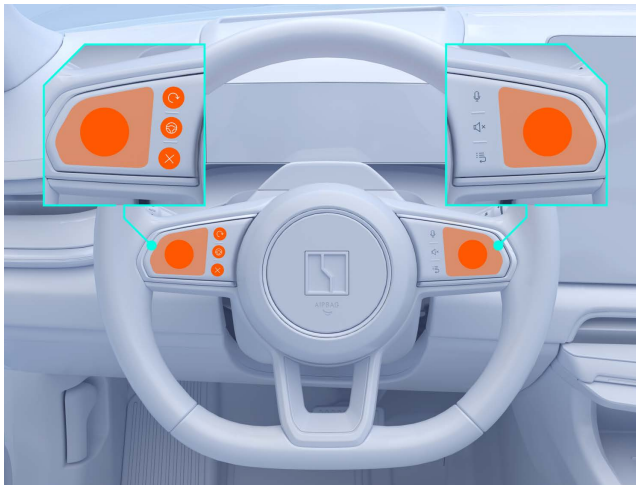
- Accessories close to the front mounted sensor and the cameras
- Damage to the sensors and cameras
- Dirt or other obstructions on the sensors or cameras
- Cracks or scratches on the bumpers in front of the cameras and sensors
- Severe weather conditions with poor visibility
- Strong sunlight, light reflections, standing water, ice, snow, dirt build-up, and faded lane markings on the road
- Other radio devices or strong radar reflections
- Tunnel entrances and exits
- Certain steering wheel positions




Very high temperatures in the passenger compartment might temporarily disable the windshield camera. The windshield camera will automatically restart and resume working when the temperature decreases.



### Steering wheel controls

The buttons on the panel and the inner touchpad on the left side of the steering wheel control some of the driver assistance functions, such as lane centering control and adaptive cruise control.

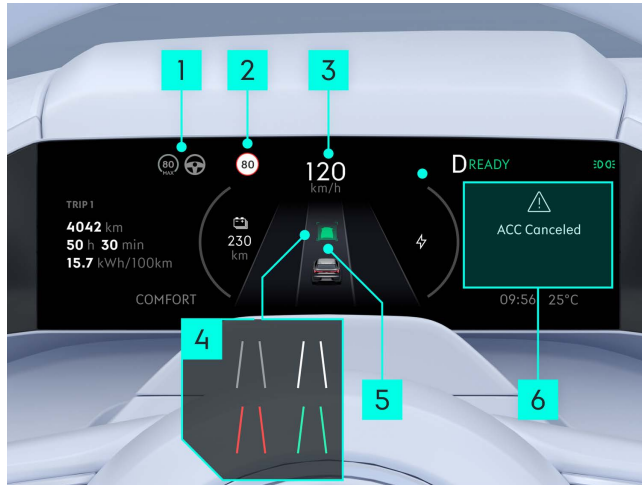


Button	Function
Inner left touchpad	Menu navigation
	Resume function
	Set function
	Disable function
Inner right touchpad	Mute over speed warning

### Driver display information

The driver display displays information about various systems in the car, such as lane keeping assist, surrounding traffic, and, when enabled, driver assistance. For further information about the driver display, see ,please see *Driver display overview* (p. 141).

## Driver assistance

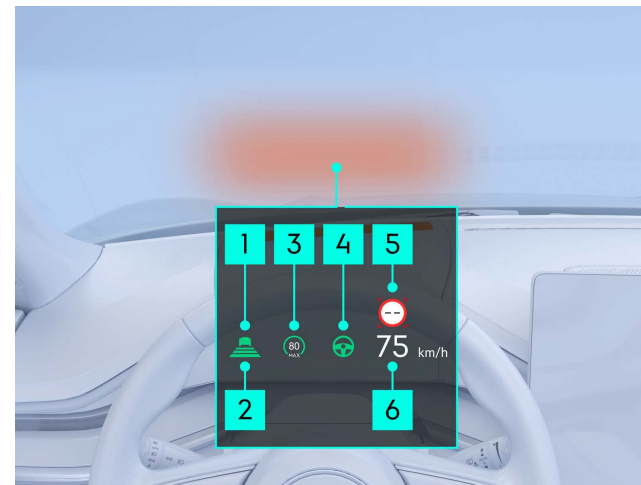


	Name	Description
1	Driver Assistance symbols	Status of the driver assistance functions: <ul style="list-style-type: none"> <li>■ Gray: Ready for use</li> <li>■ Green: Active</li> <li>■ Yellow: Fault</li> </ul>
2	Traffic sign information	Relevant traffic signs are displayed here if the traffic sign information function is activated. For further information, see ,please see <i>Traffic sign information</i> (p. 163).
3	Current speed	Displays current speed.
4	Lane marking	The lane marking colors indicate the status of the lane keeping assist function: <ul style="list-style-type: none"> <li>■ Gray: Standby or lane marking not detected</li> </ul>

		<ul style="list-style-type: none"> <li>■ White: Standby (lane marking detected)</li> <li>■ Red: Active and warning user</li> <li>■ Green: Active and steering car towards the middle of the lane</li> </ul> <p><b>Note:</b> If one of the lanes markings is gray, and the other lane marking is another color, the lane keeping assist only detects a lane marking on the active side of the car.</p>
<b>5</b>	Surrounding traffic	Detected cars are shown in their respective lanes in relation to your own car.
<b>6</b>	Driver assistance messages	Driver assistance messages are displayed in this area.

### Heads-up display information

Information is shown on the heads-up display when driving, and additional information is shown when the adaptive cruise control or lane centering control is active. For further information about the heads-up display, see ,please see *Heads-up display* (p. 149).



## Driver assistance

	Name	Description
1	Current lead vehicle	The lead vehicle symbol is only displayed when adjusting the interval setting while there is a lead vehicle in front of the car.
2	Interval setting	The interval setting is only displayed when adjusting the interval setting. 1–3 horizontal bars are displayed representing how the interval between your car and the lead vehicle. Increase/decrease the number of bars to increase/decrease the interval between your car and the lead vehicle.
3	Set speed	Displays set speed. The symbol is green when the function is active. The symbol is gray when disabled. If there is

		a fault with the function, the symbol turns yellow.
4	Lane centering control symbol	The symbol is green when the function is active. The symbol is gray when disabled. If there is a fault with the function, the symbol turns yellow.
5	Current speed limit	Displays the current speed limit.
6	Current speed	Displays the current speed.

### Lane keeping assist

Lane keeping assist reduces the risk of accidents if the car unintentionally leaves its lane on a highway or a major road with clearly visible lane markings. If the car crosses a lane marking without the direction indicator lights being used, either or both of the following happens:

- The car is steered back into the lane.
- The lane departure warning warns the driver through an audible signal or vibrations in the steering wheel.

The status of the lane keeping assist function is shown on the driver display. See ,please see *Driver display information* (p. 157).

In the following critical situations, the emergency lane keeping assist function steers the car to the correct lane:

- The car leaves its lane when other vehicles are oncoming or overtaking in the adjacent lane
- The car leaves its lane when vulnerable road users such as pedestrians, bicyclists, or motorcyclists are at risk of being hit by the car.
- The car is about to cross the road edge or a solid line.


**Note:** Forcibly steering over the lane markings manually overrides the lane keeping assist and the emergency lane keeping assist.

**Note:** Using the direction indicator lights does not override the emergency lane keeping assist function.

### Adjust the lane keeping assist settings

Lane keeping assist is active by default and can be manually disabled for the current journey. It is enabled every time the car is started.

To turn on/off lane keeping assist and adjust lane departure warning:

- 1 Navigate to  -ZEEKR AD.
- 2 Press the appropriate button.


### Blind spot warning

The blind spot warning activates when another vehicle is in or approaching the driver's blind spot. The function warns about vehicles in the blind spot when the driver uses the direction indicator

lights before changing lanes. The blind spot LEDs are activated on the side mirror on the same side as the vehicle in the blind spot. The behavior of the blind spot LEDs depend on:

- If there is another vehicle in the adjacent lane
- If the direction indicator lights are on


If there is another vehicle in the adjacent lane, and the direction indicator lights are not on, the blind spot LED will be constantly lit. If the direction indicator lights are on, the blind spot LEDs will flash and there will be an audible warning.

Blind spot warning is active by default at the start of each trip. The function can be inactivated/reactivated and adjusted through the center display, by navigating to  -ZEEKR AD.

### Door open warning

When opening a door, the door open warning function warns the occupants of the car if there is a risk of collision with vehicles approaching from behind. The warning appears on the driver display, accompanied by an audible warning, blind spot LEDs, and pulsating ambient light around each door handle.

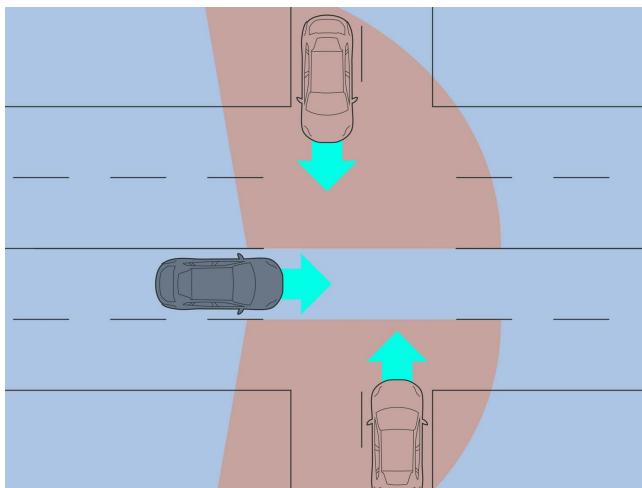
To turn on/off door open warning:

- 1 Navigate to  -ZEEKR AD.
- 2 Press the door open warning button.

**Note:** Connecting a trailer to the electrical system of the car automatically disables the function.

### Front cross traffic alert

The front cross traffic alert warns the driver about vehicles approaching from the sides when the car is driving forward out of a parking space or at a crossing. If an approaching vehicle is detected, there is a directional audible warning, followed by a warning on the center display and the heads-up display. If a collision is imminent, the system activates the brakes.



The function is enabled by default and requires that the driver's seat belt is fastened. The function is active whenever the car is moving forward.

To turn off front cross traffic alert:

- 1 Navigate to -ZEEKR AD.
- 2 Press **Front collision mitigation**.
- 3 Under **Front collision warning**, press **Off**.

**Note:** The function runs a self-check every time the car is started and is unavailable during that time.

### Limitations of the front cross traffic alert function

Factors that might limit the front cross traffic alert function include:

- Objects that block the line of sight of the sensors
- Dirt, ice, or snow build-up on the sensors
- Sharp steering angle
- The car is not moving forward in the working speed of the function (4-60 km/h)
- Sudden, aggressive acceleration

The function cannot identify animals, smaller vehicles, vehicles with irregular shapes, pedestrians, cyclists, or oncoming vehicles.

**Note:** If any fault is detected with the function, the message **FCTA function is unavailable** appears in the driver display.

### Rear cross traffic alert

The rear cross traffic alert function warns the driver about approaching vehicles, bicycles, and pedestrians when the car is reversing. If a potential collision is detected, the function automatically issues a warning and, if a collision is imminent, activates the brakes.

**Note:** Bicycles and pedestrians are more difficult for the system to detect. Always pay attention to your surroundings and be ready to brake manually.

The rear cross traffic alert function is active whenever the car is in **R**, or the car is moving backwards in **N**.

To turn on/off rear cross traffic alert:

- 1 Navigate to  -ZEEKR AD.
- 2 Toggle **Rear cross traffic warning** on/off.

### Limitations of the rear cross traffic alert function

Factors that might limit the rear cross traffic alert function include:

- Objects blocking the line of sight of the sensors
- Dirt, ice, or snow build-up on the sensors

The function is automatically disabled if a trailer is connected to the electrical system of the car.

**Note:** If any fault is detected with the function, the message **RCTA function is unavailable** appears in the driver display.


### Traffic sign information

The traffic sign information function uses the forward-facing camera to detect and interpret traffic signs and displays relevant symbols on the driver display.

The function includes an over speed warning to help the driver keep within the speed limit. The driver is alerted with a visual or audible warning if the car exceeds the speed limit by approximately 1 km/h. Mute the over speed warning by pressing the inner right touchpad on the steering wheel.

It is also possible to turn on audio notifications when the speed limit changes.

To turn on/off traffic sign information and notifications for speed limit changes, and to adjust the over speed warning type:

- 1 Navigate to  -ZEEKR AD.
- 2 Press the appropriate button under **Traffic sign information** and **Over speed warning**.

### Adaptive cruise control

Adaptive cruise control helps the driver maintain a constant speed and a set interval to potential vehicles in front of the car. The working speed range of the function is 0–130 km/h.

The adaptive cruise control has limitations. Be aware of them before using the function. See ,please see (p. ).

The driver sets a speed between 30 and 130 km/h, and a preferred interval to potential vehicles in front of the car. The car then keeps the set interval to any vehicle in front moving at or slower than the set speed. If there is no vehicle in front, the car will maintain the set speed. The adaptive cruise control can also automatically adjust or suggest a speed setting based on traffic sign information.

## Driver assistance

Adaptive cruise control consists of the following sub-functions:

- **Stop-and-go:** If the vehicle in front stops, your car also stops. If the vehicle in front starts moving again within 2 minutes, your car also starts moving and resumes adaptive cruise control.  
**Note:** If the function stops the car and a pedestrian or other object passes between the car and the vehicle in front, the driver must resume driving again by pressing the accelerator pedal.
- **Corner control:** In a curve, adaptive cruise control will automatically slow the car down to an appropriate speed, if necessary.
- **Overtake assist:** When the car is maintaining the set interval behind another vehicle that is driving 10 km/h slower than the set speed, overtake assist accelerates the car back to the set speed quicker when overtaking.

To use overtake assist:

- 1 Make sure it is safe to overtake.
- 2 Activate the left direction indicator lights.
- 3 Move into the adjacent lane.
- 4 The car accelerates to your set speed quicker.


**Note:** For overtake assist to work, you must be traveling faster than 70 km/h, and the vehicle in front must be traveling at least 10 km/h slower than your set speed.

### Activate and adjust adaptive cruise control

The adaptive cruise control can be turned on/off by pressing the button on the steering wheel.


For button locations, see ,please see *Steering wheel controls* (p. 157).

To activate adaptive cruise control:


- 1 Press  on the steering wheel.
- 2 The current speed is used as the set speed. The speed is set to 30 km/h if the car is driving below 30 km/h.
- 3 The speed setting on the heads-up display turns green when the function is enabled.

When adaptive cruise control is activated and the driver accelerates, the speed value turns gray to indicate that it is being overridden by the driver. Once the driver stops accelerating, the speed setting turns green again and the car reduces the speed until it matches the set speed.

To deactivate adaptive cruise control:

- 1 Press  on the steering wheel.
- 2 The speed setting is no longer displayed on the heads-up display, and the function indicator turns gray.

To resume adaptive cruise control:

- 1 Press  on the steering wheel.
- 2 The previously set speed is used as the set speed. The speed is set to 30 km/h if the car is driving below 30 km/h.

To adjust the speed:



- 1 Press the upper/lower part of the inner touchpad on the left side of the steering wheel to decrease/increase the speed in 5 km/h steps. Press and hold to decrease/increase the speed continuously by 1 km/h increments.

To adjust the lead interval:

- 1 Press the left/right part of the touchpad to decrease/increase the lead interval. Three interval settings are available, indicated by 1–3 horizontal bars.

**Note:** The interval settings are not fixed. Each setting is a distance interval that varies with the set speed.

**We recommend:**

Always choose a longer interval setting when driving on slippery roads.

### Automatic disabling of the adaptive cruise control

Conditions that might automatically disable the adaptive cruise control include:

- A door, the hood, or the tailgate is open.
- The driver's seat belt is unbuckled.
- The performance of the brake system is reduced or the brake system malfunctions.
- The parking brake is engaged.
- The brake pedal is depressed.
- A wheel loses traction.
- The driving speed exceeds the maximum working speed of the function, or the time of depressing the accelerator exceeds the maximum permitted time.

- The car is in **N**, **R**, or **P**.
- The electronic stability control is disabled or malfunctions.
- The area around the windshield camera and/or front-mounted sensor is covered by dust, dirt, ice, snow, or debris.
- Any of the driving modes snow, sand, or off-road has been chosen.

### Limitations of the adaptive cruise control function

Conditions that might limit the adaptive cruise control system include:

- The view of the front-mounted cameras and/or the forward-facing sensor are obstructed in any way.
- The vehicle in front of the car is too close for the system to be able to react in a timely manner.
- Driving on narrow and winding roads.

**Note:** The adaptive cruise control system does not provide assistance in very sharp bends.

### Lane centering control

Lane centering control helps the driver maintain a constant speed and a set interval to potential vehicles in front of the car while also actively steering the car (when possible) to remain in the center of the lane. The working speed range of the function is 0–130 km/h. Lane centering control is intended for use on highways, but works on any road with clear road markings on both sides of the car.

The active steering only works when there are visible road markings on both sides of the lane.


## Driver assistance

**Note:** You may have to manually steer the car around sharp bends.


The lane centering control function has limitations. Be aware of them before using the function. See ,please see (p. ). Since lane centering control includes adaptive cruise control, you must also be aware of the limitations of that function. See ,please see (p. ).

Lane centering control consists of the following sub-functions:

- Adaptive cruise control
- Lane centering control: Under good conditions, it automatically keeps the car centered in the lane and actively steers the car around corners. The driver can override the function by turning the steering wheel. When the driver no longer turns the steering wheel, the function automatically resumes.
- Automatic lane change assist (activated separately): When driving on highways, the car automatically changes lanes when the driver activates the direction indicator lights, if there is enough space and time to complete the lane change.

Automatic lane change assist is activated/deactivate through the center display, and has a speed range of 60–130 km/h. An arrow appears on either side of the lane centering control symbol  in the driver display and the heads-up display when automatic lane change assist is available for that lane.

To activate/deactivate automatic lane change assist:

- 1 Navigate to  -ZEEKR AD.
- 2 Press **Auto lane change assist**.

## Activate and adjust lane centering control


### **Warning!**

- Always set a safe speed and interval adapted to the weather and the surrounding conditions. Not doing so could cause an accident leading to death or serious injury.

The lane centering control function can be turned on/off by pressing the button on the steering wheel.


For button locations, see ,please see *Steering wheel controls* (p. 157).

To activate lane centering control:

- 1 Press  twice on the steering wheel.
- 2 The current speed is used as the set speed. The speed is set to 30 km/h if the car is driving below 30 km/h.
- 3 The speed setting on the heads-up display turns green when the function is enabled.


When lane centering control is activated and the driver accelerates, the speed value turns gray to indicate that it is being overridden by the driver. Once the driver stops accelerating, the speed setting turns green again and the car reduces the speed until it matches the set speed.


To deactivate lane centering control:

- 1 Press  on the steering wheel.

- The speed setting is no longer displayed on the heads-up display, and the function indicator turns gray.

To resume lane centering control:

- Press  on the steering wheel.
- The previously set speed is used as the set speed. The speed is set to 30 km/h if the car is driving below 30 km/h.

Automatic lane change assist can be used when there is an arrow on either side of the lane centering control symbol . To use automatic lane change assist:

- Activate the direction indicator lights for the side shown on the symbol, by moving the left stalk slightly or fully up/down.
- The car changes lane.

To adjust the speed:

- Press the upper/lower part of the inner touchpad on the left side of the steering to decrease/increase the speed in 5 km/h steps. Long press to decrease/increase the speed continuously.

To adjust the lead interval:

- Press the left/right part of the touchpad to decrease/increase the lead interval. Three interval settings are available, indicated by 1–3 horizontal bars.

**Note:** The interval settings are not fixed. Each setting is a distance interval that varies with the set speed.

**Note:** Always choose a longer interval setting when driving on slippery roads.

### Limitations of the lane centering control function

Factors that might limit the lane centering control function include:


- Lane markings with low visibility
- Dark environments
- Severe weather conditions
- Obstructed sensors or surround view camera

If any sensor fault is detected or if any sensor is blocked, the function immediately switches to standby mode, which does not provide any autonomous driving assistance. A message saying that the function is deactivated is shown on the driver display.

### Speed limit adaptation

The speed limit adaptation function helps prevent the car from exceeding the speed limit. The function identifies the current speed limit by using cameras to read information on speed limit signs. The function combines these readings with GPS and map data to keep track of the speed limits. Map data with speed limits are automatically updated as soon as new information is available.

To turn on/off speed limit adaptation:

- Navigate to  -ZEEKR AD.
- Press **Speed limit adaptation**.

## Driver assistance

If speed limit adaptation is activated, adaptive cruise control and lane centering control use the current speed limit as the set speed. See ,please see *Adaptive cruise control* (p. 163) and see ,please see *Lane centering control* (p. 165) for more information.

**Note:** The driver should always remain aware of the speed limit and be ready to lower the speed in case the function fails to identify and/or adapt to the current speed limit.


### Driver fatigue warning

#### **Warning!**

- Do not drive while tired. It is the responsibility of the driver to always be alert and attentive while driving. Failure to do so could result in death or serious injury.
- Never ignore warnings from the driver performance support function. If the system warns you about being tired or distracted when driving, you must immediately adjust your driving behavior or stop the car to take a rest. Failure to do so could result in death or serious injury.

The driver fatigue warning prevents accidents caused by drowsiness, illness etc. by monitoring the driver's level of alertness. The system uses a camera behind the steering wheel to monitor the driver's eye opening. If the driver's alertness reaches a critically low level, the system uses audible or visual signals to prompt the driver to avoid risks by taking a break.

To toggle the driver fatigue warning on/off:

- 1 Navigate to  -ZEEKR AD-Autonomous Drive System.

#### 2 Press **Driver monitor warning**.

**Note:** The driver performance support system cannot be enabled if it cannot detect the driver's face correctly. If this happens, adjust the steering wheel and/or seat position to ensure that the system is working properly.

**Note:** When the direction indicator lights are active, the driver performance support function will not detect the driver's alertness level.

### Limitations of the driver fatigue warning function

Conditions that might limit the driver fatigue warning function include:

- The view of the driver monitor camera is blocked. If this occurs, a yellow coffee cup and a camera blocking message is shown to inform the driver about the system's status.
- The driver's face is partly or wholly covered by sunglasses, masks, or other accessories.
- Strong direct sunlight might reduce the system's ability to monitor the driver.

## Driver fatigue warning

### Warning!

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- Do not drive while tired. It is the responsibility of the driver to always be alert and attentive while driving. Failure to do so could result in death or serious injury.
  - Never ignore warnings from the driver performance support function. If the system warns you about being tired or distracted when driving, you must immediately adjust your driving behavior or stop the car to take a rest. Failure to do so could result in death or serious injury.
- 

The driver fatigue warning prevents accidents caused by drowsiness, illness etc. by monitoring the driver's level of alertness. The system uses a camera behind the steering wheel to monitor the driver's eye opening. If the driver's alertness reaches a critically low level, the system uses audible or visual signals to prompt the driver to avoid risks by taking a break. If auto refreshment is enabled, a refreshing fragrance is also sprayed in the car. For more information, see , please see *Fragrance* (p. 211).

To toggle the driver fatigue warning on/off:

- 1 Navigate to  -ZEEKR AD-Autonomous Drive System.
- 2 Press **Driver monitor warning**.

**Note:** The driver performance support system cannot be enabled if it cannot detect the driver's face correctly. If this happens, adjust the steering wheel and/or seat position to ensure that the system is working properly.

**Note:** When the direction indicator lights are active, the driver performance support function will not detect the driver's alertness level.

## Limitations of the driver fatigue warning function

Conditions that might limit the driver fatigue warning function include:

- The view of the driver monitor camera is blocked. If this occurs, a yellow coffee cup and a camera blocking message is shown to inform the driver about the system's status.
- The driver's face is partly or wholly covered by sunglasses, masks, or other accessories.
- Strong direct sunlight might reduce the system's ability to monitor the driver.

## Parking assist system

### Warning!

---

- The parking assist system is meant to assist the driver with parking, it is not a replacement for the driver. Obstacles, cars, or pedestrians could be undetected by the sensors or not visible in the cameras. Be aware of your surroundings. Failure to do so could result in death, serious injury, or damage to the car and objects around it.
- 

At low speeds, the parking assist system uses the sensors around the car to provide a visual and audible warning, and cameras to provide a live video view.

## Driver assistance

When the parking assist system is activated, the around view monitor shows a representation of the car and the area around the car.

The parking assist system is automatically activated in the following situations:

- When the speed of the car is below 12 km/h.
- When the around view monitor is manually activated

The around view monitor is automatically activated when the car is put in **R**.

The parking assist system automatically deactivates:

- When the speed of the car exceeds 12 km/h.  
**Note:** If the around-view monitor is manually activated, it can be active in R up to speeds of 30 km/h.
- When the car is put in **P**.


To manually activate the around view monitor:

- 1 On the center display home page, in the functions column, press **Parking Application**.
- 2 Select **Around view monitor**.

**Note:** People, objects, and obstructions shown in the around view monitor might be closer to the car than they appear to be.

In the around view monitor it is possible to:

- Change view
- Adjust overlays
- Adjust the audible warning volume

For more settings, navigate to  -ZEEKR AD-Automatic parking assist.

## Detection range of the parking assist sensors

Detection area	Detection range (m)
Front center	1.2
Sides	0.3
Rear center	1.8

## Limitations of the parking assist system

The parking assist system relies on the sensors and cameras around the car. See ,please see (p. ) for more information on sensor and camera limitations. Visibility can be negatively affected by low ambient light, or a low brightness setting on the center display during strong sunlight.

## Community powered map

The Community Powered Map function enhances the intelligent driving assistance systems by sharing data from the car (including location information, speed, and acceleration). This data, together with data collected by external cameras (such as lane lines, road signs and traffic lights), will not be linked to you or your car and will not be combined with other information. You may activate or disable the community powered map function at any time by disabling data sharing.

To turn data sharing on/off:

- 1 Navigate to **ZEEKR AD**.
- 2 Press **Data sharing**.

To use data sharing, advanced privacy mode and user experience mode must be activated. To turn on advanced privacy mode:

- 1 Navigate to **Safety & Security-Privacy**.
- 2 Press **Advanced**.

Advanced privacy mode must be activated before user experience mode can be activated. To turn on user experience mode:

- 1 Navigate to **Safety & Security-Privacy**.
- 2 Press **User experience**.

#### Limitations of the community powered map function

Factors that might limit the community powered map function include:

- Poor weather conditions.
- The cameras are covered.
- The mobile data communication is offline.



Driver assistance

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Windows





## Windows overview

### Warning!

- Do not leave children unattended in the car. The temperature inside the car can quickly become hot, or they could operate the power windows, which could result in death or serious injury.
- When traveling with children, it is recommended to keep the child safety lock activated to ensure the children cannot accidentally open the windows or doors. Failure to do so could result in death or serious injury.

**Note:** If the windows cannot be automatically opened/closed, perform the steps in see ,please see *Reset windows* (p. 177). If that does not help, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

## Anti-pinch protection

### Warning!

- Anti-pinch is not active when the window is being closed manually. Make sure nothing is blocking the window before manually closing it. Failure to do so could lead to death or serious injury.
- Anti-pinch is a supplemental aid that can handle most, but not all situations. Always make sure there is nothing blocking the window before operating it. Failure to do so could lead to death or serious injury.

Anti-pinch protects the occupants of the car when the window is closing automatically. If something blocks the window from moving, the window will automatically stop closing and then reverse.

## Open/close windows

### Warning!

- Do not close the windows automatically or remotely if you do not have full visibility of the car and all windows, and cannot confirm that there is nothing blocking the windows. Doing so could lead to serious injury or death.

The windows can be controlled using:

- The driver door control panel
- The center display
- Voice control
- The ZEEKR app

Passengers can control their own window from the control panel on their respective doors. The rear door control panels are disabled when the child safety lock is activated.

**Note:** Excessive operation of the windows will cause the window motor to overheat. If it does, the window controls will be disabled until the motor has cooled down.

**Note:** It is possible to override the pinch protection when closing has been canceled, by continuing to press the window control button in

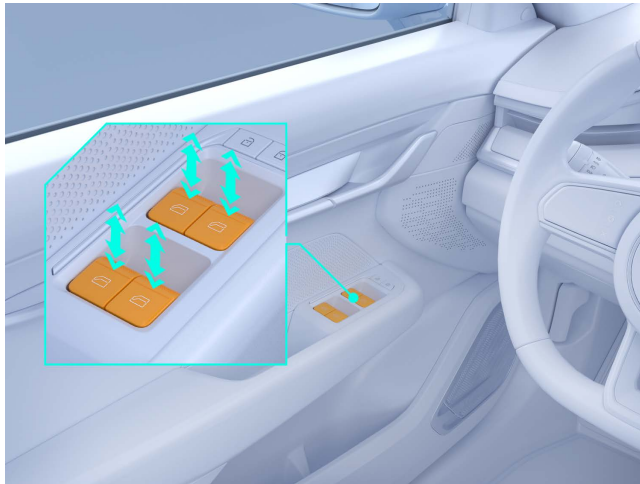
## Windows

the same direction. This is useful if, for example, ice has formed on the window.

**Note:** If the function **closing windows on lock** is activated, any open window will close when the car is locked. To activate/deactivate closing windows on lock, navigate to **☰-Doors & Windows-Windows**.

### Control the windows through the door control panel

Each door has a control panel with a button that controls the window of that door. The driver door has a control panel with buttons for all four windows.



On the door control panel:

- Push a button down/up to automatically open/close the window.
- Push/pull and hold a button down/up to manually control the window down/up.
- During automatic opening/closing of a window, push/pull the button for the respective window to stop it from moving.

The windows can be controlled from the control panel for up to 120 seconds after powering off the car.

### Control the windows through the center display

To control the windows through the center display, navigate to **☰-Doors & windows-Windows-Left/right side**.

To quickly close the windows, hold the lock shortcut button in the center display.

### Automatic closing during rain

If it starts to rain when the windows are open, the windows will automatically close. When this happens, a notification will be sent to the user through the ZEEKR app. If the anti-pinch is triggered during the automatic closing, a notification will be sent to your phone. Using the app, the user can then try closing the window again.

Automatic closing during rain is active by default. To change the setting, navigate to **☰-Doors & windows -Windows**.

### **Reset windows**

If the battery has been drained or disconnected, or the car software is updated, the power windows need to be reset for the automatic up/down function to work and for the pinch protection function to work.

To perform a window reset, do the following for each window, with the ignition on and the doors closed:

- 1 Pull the window control button up until the first stop resistance. Hold the button until the window is closed and then for at least 5 more seconds.
- 2 Push the window control button up until the first stop resistance. Hold the button until the window is fully open and then for at least 5 more seconds.

If the button is let go before 5 seconds pass, the procedure must be repeated for that window.



Windows

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Center display







## Center display overview

### Warning!

- Do not operate the center display while driving. Doing so could cause an accident resulting in death or serious injury.

Only use your bare fingers to operate the center display. Failure to do so could scratch the display.

The center display is the large touch screen in the middle of the dashboard. The center display is used to access the user interface of the car where you can:

- Check and change various settings
- Control apps
- See system, function, and multimedia information
- See images from the camera monitor system

Stop the car in a safe location and put the car in **P** before using the center display.

## Home page

The home page is the first menu visible on the center display after the car has been started. It displays some of the most commonly needed information, such as car status, navigation, and some shortcuts. The top and bottom toolbars are always visible.



Center display

	Function	Description
1	Functions column	Voice control and other functions. Press <b>Edit</b> at the bottom of the column to edit the contents.
2	Car status display	Displays temperature, air quality, and the status of the car, such as battery life.
3	Status bar	Displays network connection, user status, time, and other information.
4	Widget zone	Displays select functions in the form of widgets.
5	Applications menu	Press to enter the applications menu.
6	Volume	Press to adjust volume.
7	Multimedia menu	Press to enter the multimedia menu.

8	Air conditioning control bar	Displays air conditioning information and some of the controls.
9	Navigation menu	Press to enter the navigation menu.
10	Vehicle function settings	Press to enter the vehicle function settings menu.
11	Home page	Press to return to the home page.
12	Swipe-down menu	Swipe down from this area to open the swipe-down menu

To add widgets to the widget zone, either press and hold on a blank area of the widget zone, or pinch your fingers together inside the widget zone.

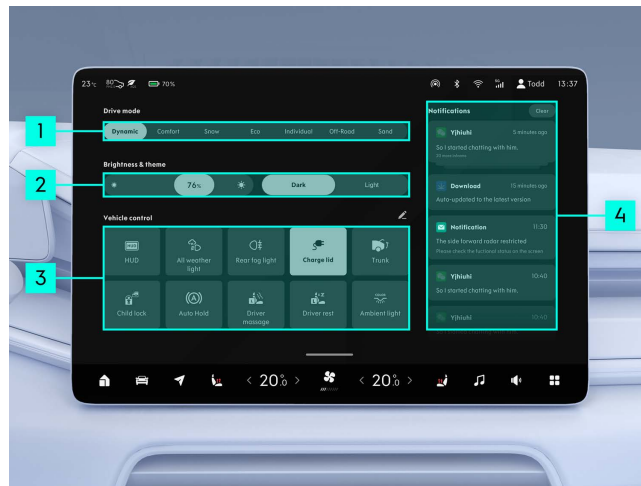
To remove a widget, press and hold a widget until **Remove** appears on the screen and then press **Remove**.

To exit the widget editing mode, press and hold a blank area on the center display.

### Swipe-down menu

The swipe-down menu provides quick access to some of the most used functions of the car, such as opening the tailgate or activating the child safety locks.

To open the swipe-down menu, slowly swipe downwards from the top of the center display.

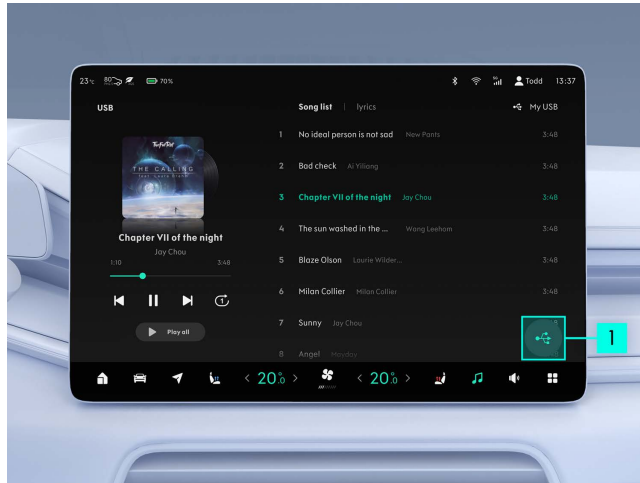


	Function	Description
1	Driving mode	Select a driving mode.
2	Brightness and theme	Select display and backlight brightness, as well as theme.
3	Control shortcuts	Various functions are activated/deactivated here. Press the symbol to remove or add functions.
4	Notification display area	Displays current notifications. Press <b>Clear</b> to clear all notifications.

### Multimedia menu

The multimedia menu is for enjoying various entertainment media.

## Center display



Press the mode selection button **1** to choose between various multimedia.



To quickly control the music, use the volume knob on the tunnel console instead of the center display. The volume knob is used in the following ways:

- Turn the knob to raise/lower volume.
- Press and release the knob to pause or play music.

### Mobile phone projection

The car is equipped with Apple CarPlay and Android Auto. You can project multimedia content from your smartphone to your car, to have the content play on the center display.

To start phone projection, navigate to **Android Auto-Apple CarPlay**.

**Note:** The car and the mobile phone must be connected to the same network.

### Applications menu

Do not install applications that are not authorized by ZEEKR. Any application installed from outside the APP Store might cause damage to the system. Any system damage caused by an unauthorized app is not covered by the product warranty.

The applications menu is where all installed applications are found.



	Function	Description
1	Recent applications	Displays the most recently used applications.
2	Applications list	Displays all installed applications.

**Note:** The availability of applications might change as the applications are constantly being updated, improved, or replaced.

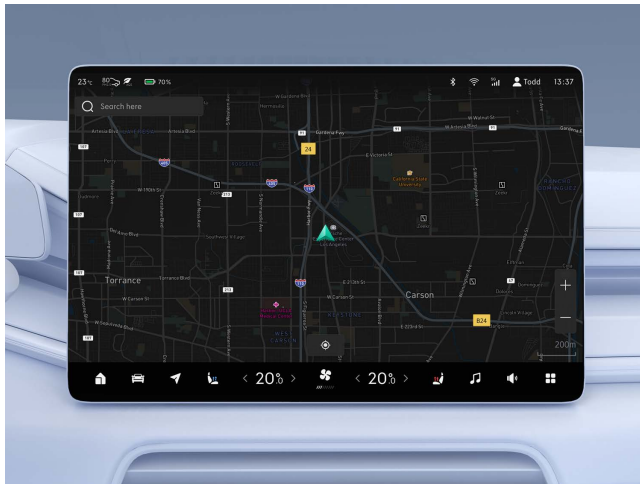
Center display

**We recommend:**

Use the latest software version to ensure access to the latest applications.

**Navigation menu**

The navigation menu is used to display information regarding navigation as well as selecting a navigation destination. Navigation data can be entered directly in the menu by typing in the search bar, issued by voice control, or sent from the ZEEKR app to the car.



To send navigation data from the ZEEKR app to the car:

- 1 Open the ZEEKR app on your phone.

- 2 Press **My car**.

- 3 Press **Map navigation**.

- 4 Enter the destination information.

- 5 Press **Send to the vehicle**.

- 6 Wait for a notification that the data has been successfully sent to the car.

- 7 The navigation data appears in the navigation menu. Select it to begin navigation.

**Note:** The phone menu paths are for illustrative purposes and can differ based on the model of your phone, software version or settings.

**Vehicle function settings menu**

The vehicle function settings menu is used to control various functions of the car, as well as view information related to that function.



	Function	Description
1	Sidebar	Select a button representing a function to enter the corresponding function setting interface.
2	Function setting interface	Adjust the selected function and view information regarding the function.

## Connectivity menu

The car is equipped with network capabilities. The connectivity menu is used to control the following network functions:

- Bluetooth
- Wi-Fi
- In-car hotspot
- 5G network

To access the menu, press in the status bar or navigate to -Connectivity.

Activate a function to access the various settings associated with that function. For example, activating Wi-Fi will show a list of nearby networks that the car can connect to.

**Note:** It is not possible to use Wi-Fi and in-car hotspot at the same time.

## Display brightness and theme

The display brightness for both the center display and driver display can be adjusted on the center display.

**Note:** When it is very bright outside, the display brightness level is automatically set to the highest setting.

To change the center display brightness and theme or driver display and backlight brightness, navigate to -Display.

## Center display

To change the center display brightness and theme through the swipe-down menu:

- 1 Open the swipe-down menu of the center display by slowly swiping down from the top of the center display.
- 2 Select the preferred display brightness and theme on the menu.

### **Reboot the center display and driver display**

If necessary, it is possible to reboot the center display and the driver display.



To reboot the displays:

- 1 Press down and hold the volume knob on the tunnel console for at least 10 seconds.
- 2 While still pressing down the volume knob, rotate it clockwise by 5 notches.





Voice control






## Voice control overview


Voice control can be used to activate or deactivate functions of the car, to control multimedia, navigation, and more.



To use voice control, press the voice control button on the steering wheel or say “Hi ZEEKR” followed by a command.

To access voice control settings and customization, or to turn on/off voice control, navigate to  -Voice.

Voice control is only available in **Advanced privacy mode**. If **Full privacy mode** or **Basic mode** is activated, voice control is

automatically disabled. To activate advanced privacy, navigate to  -**Safety & Security-Privacy**.

**Note:** ZEEKR do not collect voice data, regardless of the voice control function being turned on or off.

To cancel an ongoing voice command, say “exit” or press the voice control button.

## Supported languages

Voice control supports the following languages:

- English
- German
- Swedish
- Norwegian
- French
- Dutch
- Italian
- Spanish
- Danish

## Keywords and phrases

To initiate voice control, say “Hi ZEEKR” .

General voice commands:

- Exit
- Cancel
- Next page/previous page

## Voice control

- Yes/no
- Go to home page
- Open <menu name>
- Mute/unmute
- Increase/decrease volume

You can also use voice command to:

- Open/close the windows
- Turn on/off and adjust the air conditioning
- Make calls
- Control media and radio
- Control navigation
- Ask for general information, for example, about the weather

The commands in this list cover all voice recognition features, it is not a list of all available commands. For example, “open/close the windows” is in the list, but you could also say “open the driver window halfway” .

If there is a button or a setting that performs a certain action, you can usually use a voice command to do the same thing.

## Voice control limitations

The voice control system understands most natural speech patterns and can filter out some background noise. However, some factors might limit the ability of the voice control system to recognize voice commands, including:

- Excessively unclear pronunciation.
- Excessively long or complex commands or questions.



Additional features





## Additional features overview

The car has intuitive features and innovative technology that can enhance your use of the car, and that can even extend the use outside of simply driving.

## Digital video recorder

The digital video recorder is used to take photos and record video and audio in front of and around the car. It can be manually controlled but is also automatically activated in case of an accident, where it will save a recording of the 15 seconds before and the 15 seconds after the accident. The digital video recorder also monitors the car when the power is turned off. If something unusual happens to the car, it will automatically record a 15 second video.

The recordings are stored in the built-in memory and a microSD card can be used to download the recordings.

## Use the digital video recorder

To use the camera application to control the digital video recorder, navigate to **Camera**.

**Note:** When the digital video recorder is active, a red dot appears on the digital video recorder symbol **■** in the status bar.

In the digital video recorder gallery, photos and videos recorded by the digital video recorder can be viewed, shared, and transferred to a microSD card.

There are two ways to access the gallery:

- Press **■** in the status bar.
- navigate to **Camera**

To transfer videos and photos to a microSD card, press the microSD card symbol in the digital video recorder gallery.

**Note:** While browsing recorded videos, the digital video recorder pauses any ongoing recording.

## Digital video recorder settings

The digital video recorder can record audio while it is recording video.

To turn on/off audio recording:

- 1 Navigate to **Safety & Security**.
- 2 Press **Audio recording**.

The digital video recorder can be set to record videos in either 720p or 1080p. Be aware that 1080p requires a larger file size than 720p, and as such the car cannot store as many videos at 1080p than at 720p.

To select the resolution for the recorded videos:

- 1 Navigate to **Safety & Security**.
- 2 Press **720p** or **1080p**.

## Additional features

### Digital video recorder file storage

The recordings are stored in the built-in memory in the digital video recorder module. A microSD card can be inserted in the glovebox to retrieve the recordings. The microSD card should be either 32GB or 64GB.

**Note:** The digital video recorder saves files on a first in, first out basis, where if the digital video recorder runs out of space, the most recent file will overwrite the oldest one.

To insert a microSD card:



1 Open the glovebox.

- 2 Open the cover of the microSD card slot.
- 3 If there is already a microSD card in the slot, remove it.
- 4 Insert the (new) microSD card.
- 5 Close the microSD card cover.
- 6 Close the glovebox.

In some cases, it might be necessary to format a newly installed microSD card. In this case, a message is shown on the center display.

To format the microSD card:

- 1 Navigate to **Safety & Security**.
- 2 Press **Format**.

### Legal notice

In some areas, it might be illegal to record audio or video, or take photographs. Some areas might also require prior consent from everyone in the recordings. Always be aware of and follow any local laws, regulations, and other restrictions.

### Lighting show

The exterior lights can be synchronized to the music playing from the car to create a party environment around the car. If there's more than one ZEEKR car, they can be connected to each other for an even bigger party.

To activate the lighting show:

- 1 Make sure the exterior lights are off.



- 2 Activate the car's Wi-Fi hotspot.
- 3 navigate to **⌘ -Lighting show**.
- 4 Select the music or playlist you want to play.
- 5 Exit the car and close all doors.
- 6 Open the ZEEKR app on your smartphone.
- 7 Connect your smartphone to the car's Wi-Fi hotspot.
- 8 navigate to **My vehicle-Exterior light show**.
- 9 Press play.

After a few seconds, the windows open halfway and the music light show starts playing.

To start a light show with multiple cars:

- 1 Make sure the exterior lights are off on the car leading the light show and the car(s) joining the light show.

In the leading car:

- 1 navigate to **⌘ -Music light show**.
- 2 Select the music for the light show.
- 3 Press **Invite friends**. This opens the team view. As other cars join the light show, they can be rearranged here.

In the joining car(s):

- 4 navigate to **⌘ -Music light show**.

- 5 Press **Nearby vehicles**.
- 6 Press the name of the car leading the light show.
- 7 Enter the password for the leading car's Wi-Fi hotspot.
- 8 Exit the car and close all doors.

In the leading car:

- 9 After all other cars have joined the light show, press **Confirm**.
- 10 Exit the car and close all doors.
- 11 Open the ZEEKR app on your smartphone.
- 12 Connect your smartphone to the car's Wi-Fi hotspot.
- 13 navigate to **My vehicle-Exterior light show**.
- 14 Press play.

After a few seconds, the windows open halfway and the music light show starts playing.

#### **We recommend:**

Edit the name of your car by pressing **⌘** in the music light show menu. This can make it easier for your friends to identify your car when inviting you to their own music light show.

#### **Rest mode**

Use rest mode to automatically adjust settings for a restful position. Rest mode can be activated/deactivated through the center display or with a voice command. Rest mode temporarily adjusts or activates the following functions:

## Additional features

- Driver seat/passenger seat
- Air conditioning
- Interior and exterior lights
- Parking comfort

To activate rest mode, the following is required:

- A special car mode, such as car wash mode or theater mode, is not activated
- The car is in **P**
- The battery level is at least 20%
- The brake pedal is not depressed


If rest mode cannot be activated, a notification says which condition is not fulfilled.

**Note:** If the battery level drops below 20%, and there is no one sitting in the seat, rest mode automatically deactivates. At 5% battery charge level, rest mode automatically deactivates.

To activate rest mode through the swipe-down menu:

- 1 Open the swipe-down menu.
- 2 Press the rest mode shortcut in the swipe-down menu.

To activate rest mode through the seating interface:

- 1 Navigate to  **-Seats**.
- 2 Press the driver or passenger rest mode button.

To activate rest mode using voice command:

- 1 Press the voice command button or say “Hi Zeekr!”
- 2 Say “Activate/start/enter driver/passenger rest mode” .

To exit rest mode:

- Deactivate rest mode through swipe-down menu or the seating interface in the center display.
- Deactivate rest mode with a voice command.
- Depress the brake pedal (driver seat only).

## Theater mode

Use theater mode to get the optimal settings for watching movies on the center display. Theater mode can be activated/deactivated through the center display or with a voice command. Theater mode temporarily adjusts or activates the following functions:

- Front seats
- Air conditioning
- Interior and exterior lights
- Parking comfort



To activate theater mode, the following is required:

- A special car mode, such as car wash mode or rest mode, is not activated
- The car is in **P**
- Battery level is at least 20%

If theater mode cannot be activated, a notification will say which condition is not fulfilled.

**Note:** If the battery level drops below 20%, and there is no one sitting in the seat, theater mode automatically deactivates. At 5% battery charge level, theater mode automatically deactivates.

To activate theater mode using the center display:

- 1 Navigate to  -ZEEKR Labs.
- 2 Press .

To activate theater mode using voice command:

- 1 Press the voice command button or say “Hi Zeekr!”
- 2 Say “Activate/start/enter theater mode” .

To exit theater mode:

- Deactivate through the ZEEKR Labs menu in the center display.
- Deactivate with a voice command.



Additional features

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Climate





## Climate overview

The climate function controls the air flow and other heating/cooling functions within the car to make your driving experience pleasant. The climate function also clears the windows and windshields when it is cold. The climate function is controlled from the center display, the center console, the rear display, the function menu on the steering wheel, the ZEEKR app, and through the voice command.





To ensure the air quality in the car, PM2.5 is monitored, and the air is filtered.

## Air conditioning





The air conditioning controls the temperature, humidity, and air flow in the cabin to create a more comfortable environment.







In the center display, you can adjust the climate zones, temperature, mode, fan speed, air conditioner, and sync function.

To open the climate interface, press on the temperature or fan symbol at the bottom of the center display.




symbol	Function	Description
	ON/OFF	Press to turn on/off the whole system.
A/C	Air conditioner	Press to turn on/off the cooling function.
ECO	Eco mode	The mode can only be activated when the climate function is turned on. If activated, some functions are reduced to save energy, such as the cooling or dehumidifying. When the mode is activated, the ECO button illuminates.
	Heated steering wheel	Press to select the intensity of the heated steering wheel.
	Settings	Press to see the settings menu.
 /	Blowing mode	For the driver and front passenger side, different modes of how the

Climate

 /  / 		air flows can also be selected, such as swing flap, divergence, convergence, and manual.
	Recirculation mode	If activated, the air can be recirculated inside the vehicle in different ways. Different modes can be selected, including internal recirculation mode, external recirculation mode, and auto recirculation mode.
AUTO	Auto mode	When the mode is turned on and the temperature is set, the fan speed, air flow temperature, and air flow distribution are automatically adjusted to ensure the comfortability.

 / 	Fan speed	Press * / * decrease/increase the fan speed, or press or slide  to select a fan speed. If fan speed is reduced to 0, the climate function turns off.
 /  / 	Air distribution	Press to select the areas where the air is distributed.
< 24.0° >	Temperature	Press ' / ' to decrease/increase the temperature.



	<p>Seat comfort</p>	<p>Press to activate/deactivate seat comfort for the respective left/right seat. If seat comfort is active, the symbol in the bottom toolbars appears with the activated comfort mode, for example, .</p>
	<p>Heated windshields</p>	<p>The heated windshields function controls the temperature of all the windshields and windows to defrost more quickly, giving a clearer view for you during driving.</p>

Other settings:

- Climate zones – The area where you want to control the climate, including the driver seat and front passenger seat.
- Sync – The temperature for the driver and passenger side can be adjusted separately or synced to the same temperature when the sync function is activated. When the temperature of the front passenger seat and the rear compartment is adjusted, the sync function exits automatically.
- Modes

- Auto mode – Adjust the fan speed and mode automatically according to the set temperature and cabin temperature.
- Blowing mode – Select where the air should flow by touching the corresponding symbol on the center display.  
**Note:** All the front vents can be adjusted up/down/left/right manually to control the air flow direction as well.
- Air circulation – Choose whether to use automatic air circulation internally or externally.





**Air conditioning**





The air conditioning controls the temperature, humidity, and air flow in the cabin to create a more comfortable environment.









In the center display, you can adjust the climate zones, temperature, mode, fan speed, air conditioner, and sync function. In the rear display, you can adjust the temperature, blowing mode, and Auto mode for the rear compartment.





To open the climate interface, press on the temperature or fan symbol at the bottom of the center display.

Climate

symbol	Function	Description
	ON/OFF	Press to turn on/off the whole system.
A/C	Air conditioner	Press to turn on/off the cooling function.
ECO	Eco mode	The mode can only be activated when the climate function is turned on. If activated, some functions are reduced to save energy, such as the cooling or dehumidifying. When the mode is activated, the ECO button illuminates.
	Heated steering wheel	Press to select the intensity of the heated steering wheel.
	Settings	Press to see the settings menu.
 /	Blowing mode	For the driver and front passenger side, different modes of how the

 /  / 		air flows can also be selected, such as swing flap, divergence, convergence, and manual.
	Recirculation mode	If activated, the air can be recirculated inside the vehicle in different ways. Different modes can be selected, including internal recirculation mode, external recirculation mode, and auto recirculation mode.
AUTO	Auto mode	When the mode is turned on and the temperature is set, the fan speed, air flow temperature, and air flow distribution are automatically adjusted to ensure the comfortability.

 / 	Fan speed	Press * / * to decrease/increase the fan speed, or press or slide  to select a fan speed. If fan speed is reduced to 0, the climate function turns off.
 /  / 	Air distribution	Press to select the areas where the air is distributed.
< 24.0° >	Temperature	Press < / > to decrease/increase the temperature.
 / 	Seat comfort	Press to activate/deactivate seat comfort for the respective left/right seat. If seat comfort is active, the symbol in the bottom toolbars appears with the activated

		comfort mode, for example,  .
 / 	Heated windshields	The heated windshields function controls the temperature of all the windshields and windows to defrost more quickly, giving a clearer view for you during driving.
	Fragrance	Press to set the fragrance type and concentration to create a pleasant atmosphere.

Other settings:

- Climate zones – The area where you want to control the climate, including the driver seat, front passenger seat, and rear compartment.
- Sync – The temperature for the driver and passenger side can be adjusted separately or synced to the same temperature when the sync function is activated. When the temperature of front passenger seat and rear compartment is adjusted, the sync function exits automatically.
- Modes
  - Auto mode – Adjust the fan speed and mode automatically according to the set temperature and cabin temperature.

## Climate

- Blowing mode – Select where the air should flow by touching the corresponding symbol on the center display.  
**Note:** All the front vents can be adjusted up/down/left/right manually to control the air flow direction as well.
- Air circulation – Choose whether to use automatic air circulation internally or externally.

### Heated steering wheel

The heated steering wheel makes the steering wheel warmer in the cold weather, and is controlled through the center display. When the auto-heating function is activated, the steering wheel is only heated automatically when the temperature is lower than 10°C and the car has enough power. To activate/deactivate the auto-heating function:

- 1 Navigate to  - .
- 2 Press to activate/deactivate **Steering wheel auto heating**.

### Seat comfort

#### Caution!




- Do not turn on or adjust the heated seat function if the passenger cannot feel the seat temperature. Doing so could cause burns.

Seat comfort improves your comfort while driving and is activated through the center display or with a voice command.

### Heated seats

The heated seats function heats the front seats on cold days, and the heating intensity can be adjusted according to your needs. Seat heating can be activated through the center display.

To activate/deactivate seat heating through the center display:

- 1 Press  / .
- 2 Press the desired heating intensity symbol .

### Seat comfort

#### Caution!



- Do not turn on or adjust the heated seat function if the passenger cannot feel the seat temperature. Doing so could cause burns.


Seat comfort improves your comfort while driving and is activated through the center display or with a voice command.

### Heated seats

The heated seats function heats the front seats and outer rear seats on cold days, and the heating intensity can be adjusted according to your needs. Seat heating can be activated through the center display.

To activate/deactivate seat heating through the center display:

- 1 Press  / .

2 Press the desired heating intensity symbol .

## Seat comfort

### Caution!

- Do not turn on or adjust the heated seat function if the passenger cannot feel the seat temperature. Doing so could cause burns.



Do not spill liquid on the seats. Doing so could block the ventilation holes and reduce cooling effectiveness.

Seat comfort improves your comfort while driving and is activated through the center display or with a voice command.

## Heated seats

The heated seats function heats the front seats and outer rear seats on cold days, and the heating intensity can be adjusted according to your needs. Seat heating can be activated through the center display.




To activate/deactivate seat heating through the center display:

- 1 Press .
- 2 Press the desired heating intensity symbol .

## Front seat ventilation

The front seats can be cooled on hot days, and the intensity can be adjusted according to your needs through the center display.

To activate seat cooling through the center display:

- 1 Make sure the car is started.
- 2 Press  / .
- 3 Press the desired cooling intensity symbol .


**Note:** Objects stored under the seat could block the seat ventilation air intakes, reducing cooling effectiveness.

## Front seat massage

The front seats are equipped with a massage function, with adjustable intensity and four different massage patterns:

- Waves
- Relaxing
- Refresh
- Passion

Seat massage can also be activated through the center display:

- 1 Press .
- 2 Press **Seat massage**.
- 3 Select **Driver** or **Passenger** seat for massage.
- 4 Select the desired massage mode.
- 5 Adjust the intensity accordingly.

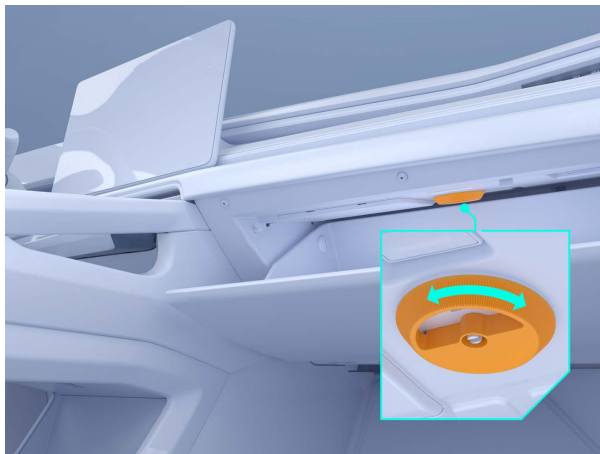
## Climate

### Glovebox cooling

The glovebox has an air vent that can only be used to keep items in the glovebox cooler.

To adjust the glovebox cooling:

- 1 Make sure that the A/C function has been turned on.
- 2 Open the glovebox.



- 3 Turn the dial clockwise/counterclockwise to increase/decrease cooling.
- 4 Close the glovebox.

### Preconditioning

The precondition function adjusts the temperature inside the car to create a comfortable environment before driving with the duration able to set from one minute to 60 minutes. The function is activated in the ZEEKR app.


The car must be locked for the function to work.

### Parking comfort

When the car is parked and locked in a period you set, the parking comfort function allows you to use air conditioning, infotainment, or other comfort functions during parking by extending Convenience Mode. For more information, see ,please see *Power modes* (p. 105).

The parking comfort function can be activated through the center display or the swipe-down menu.

To activate parking comfort through the center display:

- 1 Make sure the car is in **P**.
- 2 Navigate to  -**Quick control**.
- 3 Press to activate **Parking comfort**.
- 4 Set the duration.
- 5 Press **Confirm**.

To activate parking comfort through the swipe-down menu:

- 1 Make sure the car is in **P**.

- 2 Open the swipe-down menu.
- 3 Press **Parking comfort**.
- 4 Set the duration.
- 5 Press **Confirm**.



**Note:** When the battery level is below 20%, or the duration you set is exceeded, parking comfort deactivates automatically. When parking comfort is enabled, and every time the battery level drops by 10%, a message appears to remind you of the remaining battery through the center display or ZEEKR app.

### Overheat protection

The overheat protection function stops the cabin from becoming too hot when you leave the car for up to 24 hours by ensuring the temperature in the cabin does not exceed 40°C. This function can be enabled or disabled through the center display or ZEEKR app.

**Note:** This function does not work if the battery is 20% or less.

To activate/deactivate the overheat protection function:



- 1 Navigate to  - .
- 2 Press to activate/deactivate the **Active cabin temperature control system**.

### Fragrance

The fragrance system improves the atmosphere and can even help to keep driver alert with the available fragrances. The fragrance capsule is in the glovebox.

The type and intensity of fragrance can be changed through the center display according to your preference. There are three kinds of fragrances installed in the car, if you want other fragrances, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

To change the type or intensity of fragrance:

- 1 Navigate to  - .
- 2 Select the fragrance type/intensity you need.
- 3 Press **Done**.

The auto refreshment function works together with the driver fatigue warning to help keep you alert when you are tired. The function only works with the fragrance The 9. When activated and the driver fatigue warning detects a very low alertness level, additional fragrance is automatically dispersed, and the air is distributed to the driver side to help make the driver more alert.

### Replace a fragrance capsule

When a fragrance capsule is low, a message appears on the center display to remind you to replace the fragrance capsule.

To replace a fragrance capsule:

- 1 Open the glovebox.

## Climate

- 2 Slide the fragrance box switch to the right.
- 3 Take out the fragrance box.
- 4 Remove the empty fragrance capsule(s).
- 5 Insert the new fragrance capsule(s).
- 6 Insert the fragrance box in the glovebox.
- 7 Make sure the fragrance box is secure.
- 8 Close the glovebox.



### Air quality monitoring

The air quality monitoring system shows the status of air quality in the car with the PM2.5 and contaminant level.

#### PM2.5 monitoring

The PM2.5 system detects the PM2.5 level inside the car and shows the value on the center display in real time. PM2.5 is the particles in the air from, for example, smoke and fume emissions. The PM2.5 monitoring function can be activated/deactivated through the center display. When the function is activated, a message appears on the center display to remind you of turning on the air conditioner if the PM2.5 level is high.

To activate/deactivate PM2.5 monitoring:

- 1 Navigate to  - .
- 2 Press to activate/deactivate **PM2.5 level detection**.

### Open window detection

The open window detection detects whether you have opened the window when the auto mode is turned on. If you have opened the window wide open, a pop-up window appears to remind you of its impact on the auto cooling effect. The function can be activated/deactivated through the center display.

To activate/deactivate open window detection:

- 1 Navigate to  - .
- 2 Press to activate/deactivate **Open window detection**.

### Air quality system

The air quality system monitors the level of contaminants outside the car. When the air contaminant outside the car reaches a certain level, and the auto recirculation mode is turned on, the proportion of air going inside the car is controlled automatically according to the contaminant level outside the car and humidity. When the climate function is turned on, the air quality system is activated automatically.





Interior lights





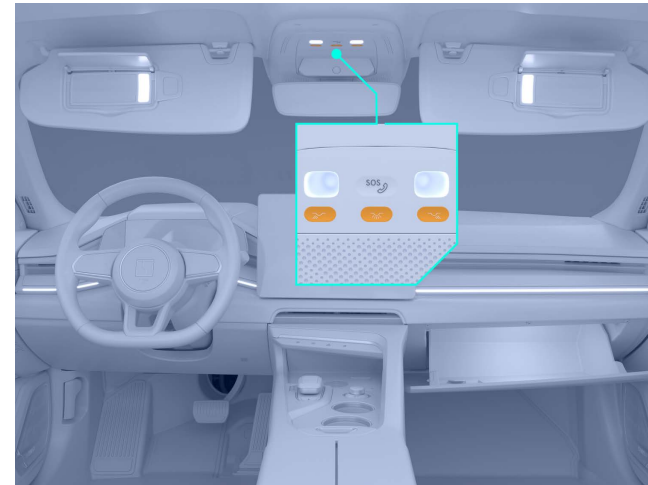
### Interior lights overview

The interior lights help you safely enter and exit the car, see the different storage compartments, and provide a pleasant atmosphere while driving.

The interior lights consist of:

- Reading lights
- Ambient lights
- Glovebox light
- Luggage area lights
- Sun visor vanity mirror lights

The lights can be controlled from the center display and the reading lights can also be controlled by the buttons next to the reading lights.



## Interior lights



The side buttons on the overhead console control each light and the middle button turns on/off both lights. Hold the reading light buttons to adjust the brightness.

### Center display

On the center display, you can control all the interior lights and adjust the following:

- Brightness
- Ambient light
  - Colors
  - Lighting modes

- Ambient lights synchronization

- Light Zones

To control the interior lights using the center display, navigate to **-Lighting-Internal lighting.**

**Note:** When the ambient light mode is set to Drive mode, the ambient lights change color to reflect the drive mode selected using **-Quick control.**

### Music show mode


When the ambient light mode is set to Music show mode, the ambient lights change brightness along with the music being played.


### Center display

On the center display, you can control all the interior lights and adjust the following:

- Brightness
- Ambient light
  - Colors
  - Lighting modes
  - Ambient lights synchronization
- Light Zones

## Interior lights

To control the interior lights using the center display, navigate to  **-Lighting-Internal lighting.**

**Note:** When the ambient light mode is set to Drive mode, the ambient lights change color to reflect the drive mode selected using  **-Quick control.**

### Rear display

The rear display controls the ambient lights and reading lights in the rear compartment. Apart from turning lights on/off, the rear display controls:

- Ambient light color
- Reading light brightness



Interior lights



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Power outlets and wireless charger







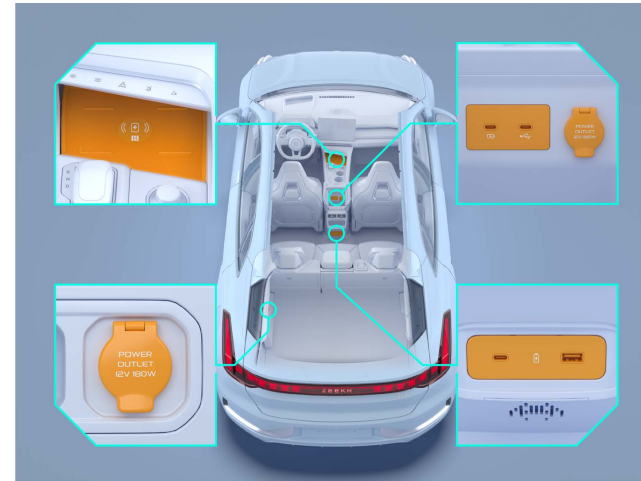
### Power outlets and wireless charger overview

#### Warning!

- Do not let water, any liquid, or other objects get into the power outlets. Doing so could cause short-circuits or overheating, which could cause a fire and result in death or serious injury.
- Do not use electrical equipment that can interfere with the radio receiver or electrical system of the car. Doing so could cause the car to malfunction, which might result in death or serious injury.

#### Caution!

- Be aware that plugs and electrical devices generate heat. Do not let plugs or devices get too hot. Failure to do so could result in burns or other injuries.
- Do not connect electrical equipment with large or heavy plugs. They might come loose, which could result in injury or damage to the car.



The car has several power outlets, and a wireless charger for powering and charging electrical devices:

- Two 12 V DC power outlets
- One USB A port
- Three USB C ports
- One wireless charger

**Note:** The power outlets and the wireless charger are not active when the car is locked from the outside.

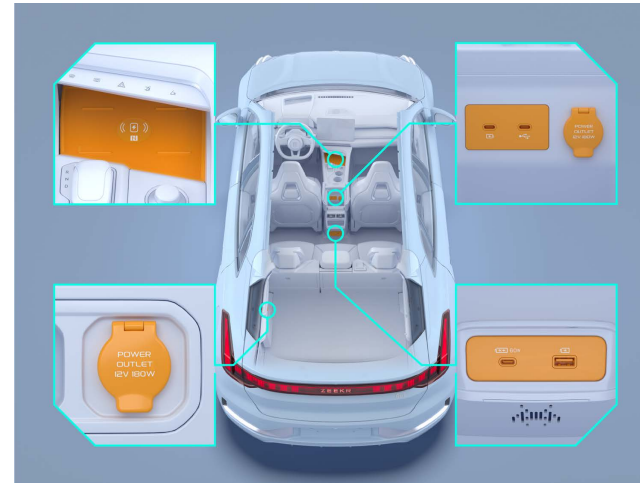
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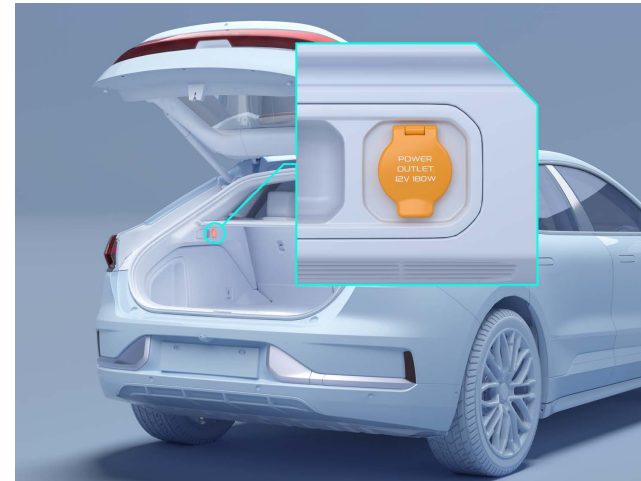
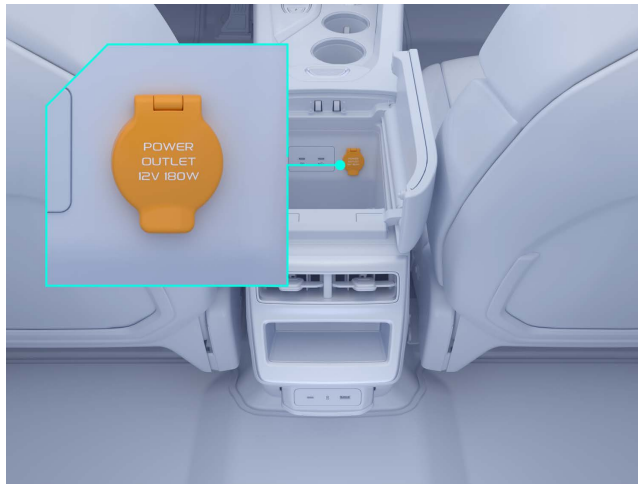


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**Note:** The power outlets and the wireless charger are not active when the car is locked from the outside.

### 12 V DC power outlets



The car has two 12 V DC power outlets:

- One in the front armrest compartment
- One in the luggage compartment

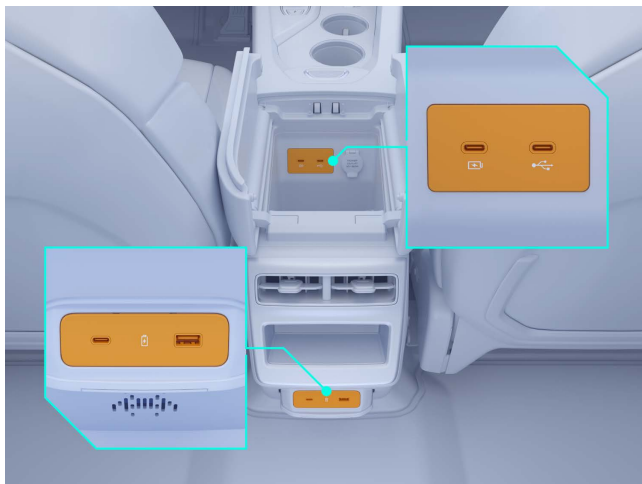
Each outlet has a maximum power rating of 15 A/180 W.

**We recommend:**

Always close the cover caps when the 12 V DC power outlets are not in use.

Power outlets and wireless charger

## USB ports



The car has four USB ports:

- Two USB C ports in the front armrest compartment.
- A USB A and a USB C port in the rear seat compartment at the back of the tunnel console.

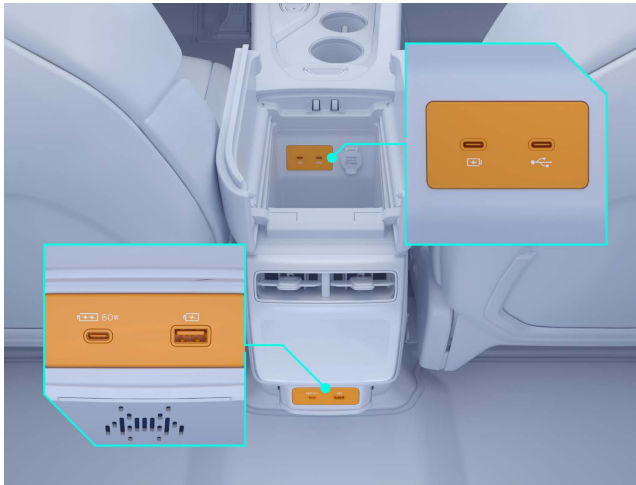
The USB ports can supply the following power:

USB port	Maximum output power
USB C ports in the front armrest compartment	27W
USB A port in the rear seat USB compartment	18W
USB C port in the rear seat compartment	15 W

The USB C port to the right in the front armrest compartment can, in addition to charging devices, also be used for data communication with the infotainment system. It supports the following USB drive and data formats, and communication standards:

- USB drive formats: FAT16, FAT32, exFAT
- Audio formats: WAV, MP3, RealAudio, VQF, AAC, APE
- Video formats: MP4, 3GP, AVI, MKV, WMV, MPG, VOB, MOV, MPEG, M4B, H.264
- Apple CarPlay
- Android Auto

## USB ports



The car has four USB ports:

- Two USB C ports in the front armrest compartment.
- A USB A and a USB C port in the rear seat compartment at the back of the tunnel console.

The USB ports can supply the following power:

USB port	Maximum output power
USB C ports in the front armrest compartment	27W
USB A port in the rear seat USB compartment	18W
USB C port in the rear seat compartment	60W

The USB C port to the right in the front armrest compartment can, in addition to charging devices, also be used for data communication with the infotainment system. It supports the following USB drive and data formats, and communication standards:

- USB drive formats: FAT16, FAT32, exFAT
- Audio formats: WAV, MP3, RealAudio, VQF, AAC, APE
- Video formats: MP4, 3GP, AVI, MKV, WMV, MPG, VOB, MOV, MPEG, M4B, H.264
- Apple CarPlay
- Android Auto

## Wireless charger

### Caution!

- Do not place other items on the wireless charger when a device is charging or when the wireless charging feature is turned on. Doing so could result in overheating and risk of burns.

## Power outlets and wireless charger



The car has a wireless charger in the front part of the tunnel console. The wireless charger can charge devices supporting the Qi wireless charging standard.

To toggle the wireless charging function on/off:

- 1 Navigate to **⚙️ -Charging & discharging-Power other device.**
- 2 Toggle **Wireless devices charging** on/off.

To charge a device, make sure the wireless charging function is turned on (on the device and the car), and the device's charging area is centered over the wireless charger.

## Wireless charger limitations

To use the wireless charger as efficiently as possible, be aware of the following limitations:

- Only one device can be wirelessly charged at a time.
- If the device being charged is not correctly placed on the wireless charger, the charging efficiency might be lower, or the device might not be charged at all.
- If charging of a device fails, the case used on the device might be too thick. If this happens, remove the case from the device to charge it correctly.
- If charging of a device fails, make sure that the wireless charger is free from foreign objects and place the device correctly on the charger.
- If the temperature of a device being charged reaches too high levels, the charging will stop to protect the device and resume when the temperature has reached a safe level again.
- When driving on uneven roads, the wireless charging might intermittently stop/resume.



Wheels and tires







## Compatible tires

### Warning!

- Only use tires with the recommended dimensions, indexes, and ratings. Using non-recommended tires can make the car unstable, which can lead to accidents.

All tires eventually wear out and must be exchanged. Choosing the right tires is crucial to retain the security, stability, and handling of the car.

Tires with the following dimensions, load indexes, and speed ratings are compatible with the car:

Wheel size	Compatible tires (summer)
21"	255/45 R21 106V
22"	265/40 R22 106V

**Note:** Winter tires have the same specifications as summer tires, however with a lower speed rating.

Each tire has a marking that contains the following technical information:

Example marking: 255/45 R21 106V

255	The width of the tire (in mm)
45	The height to width ratio (as a percentage) of the tire
R	The type of tire (radial tire in this case)
21	The diameter of the wheel (in inches)
106	The maximum load index of the tire (950 kg in this case)
V	The speed rating (max 240 km/h in this case)

## Recommended tire pressures

Using the recommended tire pressures will optimize the handling and energy consumption of the car, as well as the lifespan of the tires.

The below table shows the recommended tire pressures. The recommended tire pressures can also be found on the tire pressure label at the bottom of the B-pillar on the driver side.

Tire type	No load (kPa)	Full load (kPa)
255/45 R21	260	290
265/40 R22		

## Wheels and tires

**Note:** Always check the tire pressure and fill the tires when they have the same temperature as the surrounding air (cold tires). The tire pressure quickly increases when the tires are getting warm during driving, which will cause incorrect readings.

**We recommend:**

Check the tire pressure regularly, especially before long journeys.


### Inflate the tires

To inflate the tires:

- 1 Unscrew the cap from the valve.
- 2 Follow the instructions on the pump and reinflate the tire(s) to the recommended pressure.
- 3 Reinstall the cap on the valve.

### Tire pressure monitoring system

#### **Warning!**

- If the TPMS status indicator  illuminates constantly while driving, park the car in a safe place as soon as possible and contact a ZEEKR Hi-Tech Service Center or an approved service partner. Failure to do so could lead to loss of control of the car, which could result in death or serious injury.
- Incorrect tire pressure while driving could lead to longer braking distances, tire failure, or loss of control of the car, which could result in death or serious injury.

The Tire Pressure Monitoring System (TPMS) is an electronic system which monitors tire pressure by utilizing sensors fitted on each wheel valve.

When the car is powered, the TPMS interface on both the driver and center displays shows reference tire pressure and tire temperature values in gray. When the car travels at an approximate speed of 30 km/h or above for about a minute, the TPMS updates the tire pressure and temperature values. Updated values are then highlighted on the driver and center displays.

The TPMS will automatically reset after reinflating the tires to their reference pressure values.

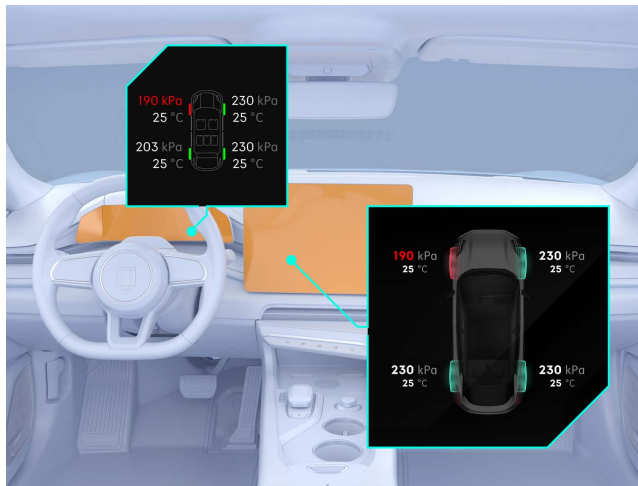
The following factors could cause the TPMS to malfunction:

- Incompatible tires are installed.
- Incompatible or modified wheels are installed.
- Snow chains are installed.
- Interference caused by facilities or devices broadcasting powerful radio waves or emitting electrical noise.

**Note:** TPMS is not a replacement for tire inspection and maintenance. Check tire pressure regularly to ensure it is within the recommended tire pressure range. The recommended tire pressure range can be found on the tire pressure label located on the bottom of the B-pillar driver's side. Incorrect tire inflation could lead to irregular wear on the tires and reduce the electric range of the car.

**Note:** TPMS cannot detect or predict sudden tire damage caused by external factors.

TPMS warning messages



If there is an issue with the tires, the TPMS status indicator illuminates constantly, and a warning message appears on the driver and center displays. The corresponding tire symbol flashes in the driver display and turns red in the center display.

Warning message	Suggested action
Tire pressure low	One or more tires have lost pressure. Check the tires for puncture or damage. Reinflate or replace the affected tire(s) as soon as possible.
Tire temperature high	One or more tires are overheating. This could cause a blowout. Stop the car as soon as it is safe to do so and let the tires cool down before continuing.
Fast pressure loss	One or more tires have lost pressure rapidly. Stop the car as soon as it is safe to do so. Check the tires for puncture or damage. Reinflate or replace the affected tire(s) as soon as possible.
TPMS sensor battery low	Contact a ZEEKR Hi-Tech Service Center or an approved service partner to replace the TPMS sensor.
TPMS system fault\Service required	There is a malfunction in the tire pressure monitoring system. Contact a ZEEKR Hi-Tech Service Center or an approved service partner.

## Wheels and tires

### Recommended tread depth

Using tires with enough tread depth is crucial to retain the security, stability, and handling of the car, especially when driving on wet roads. Most tires have built-in wear indicators in the tread. These indicators can show the tread depth or indicate when it is time to buy new tires. Always follow local rules and regulations regarding tread depth.

**We recommend:**

Check the tread depth regularly, especially when switching between summer and winter wheels.

### Winter Tires


Winter tires provide more grip in snowy and icy conditions, and in consistently low temperatures. You must use the same type of tire on all four wheels.

Do not drive on winter tires with less than 4 mm of tread depth.

**We recommend:**

Use winter tires when the outside temperature consistently dips below 7°C. Choose tires with load index that matches the original equipment specifications.

**Note:** Always check the local regulations when using studded winter tires.

**Note:** For best performance, install tires featuring the 3-Peak Mountain Snowflake Symbol (3PMS)  on their sidewalls. Not all M+S rated tires provide sufficient performance under all winter conditions, and in some regions, they are not legal.

### Snow Socks

Snow socks are textile alternative traction devices to snow chains. They are used to improve traction when driving on snowy or icy roads.

Limitations:

- Only use snow socks on the rear (drive) wheels.
- Only use snow socks on snowy or icy roads.
- Do not exceed 50 km/h when driving with snow socks installed.
- The car is not compatible with snow chains.
- Only use snow socks that are compatible with the fitted wheels and tires on the car.

Always follow the instructions from the snow socks manufacturer when installing snow socks. After installing snow socks, make sure the wheels have enough space around them to rotate and turn freely.




**Note:** Always check the local regulations before installing snow socks.



**We recommend:**

Practice installing snow socks once before you travel and drive more gently (no harsh accelerating or braking) as much as possible.

### Tire performance

Buying new tires for your car involves decisions that span important characteristics such as energy consumption, wet grip, and external noise. All new tires are marked with the EU tire label, which gives information about these characteristics.

Symbol	Description
	<p>The energy efficiency (rolling resistance) of the tire is rated in five levels from A to E (high to low efficiency). The lower the rolling resistance of the tire is, the higher its energy efficiency will be.</p>
	<p>The wet grip class of the tire is a critical safety feature, showing how well a tire can brake on wet roads. Tires are rated in five levels from A to E (short to long braking distance). The difference between tires in class A and E can be up to 30 % shorter breaking distance.</p>
	<p>The external rolling noise level and noise class of the tire. This symbol contains two types of information related to the external noise of the tire:</p> <ul style="list-style-type: none"> <li>■ The external rolling noise level in dB.</li> <li>■ The rolling noise class is rated in three levels from A to C (low to high noise).</li> </ul>

	<p>Additional label used for European winter tires. This label denotes that the tire is approved for use in severe snow conditions.</p>
	<p>Additional label used for winter tires sold in the Nordic countries only. This label denotes that the tire is approved for use in extremely cold conditions. These tires usually do not work well on wet surfaces or in less severe winter conditions.</p>



Wheels and tires

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Technical specifications





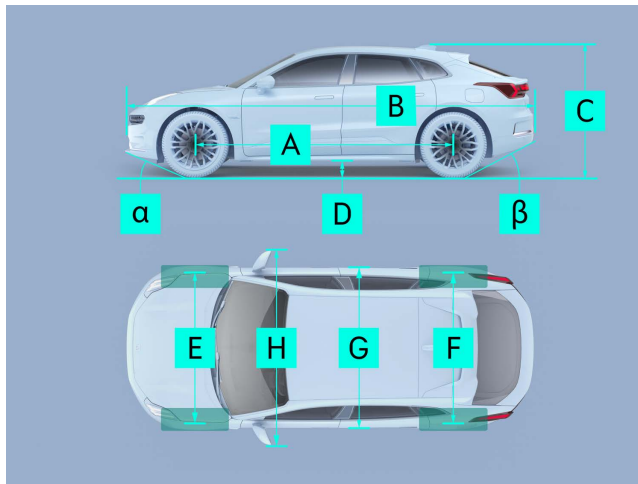


### Dimensions and weights

#### Warning!

- Do not exceed the gross vehicle weight by overloading the car. Doing so can affect your control of the car, which can result in an accident and lead to death or serious injury.

#### Dimensions and angles



	Dimensions	mm
<b>A</b>	Wheelbase	2999
<b>B</b>	Length	4955
<b>C</b>	Height (incl. multiband antenna)	1554
<b>D</b>	Ground clearance	174 (empty load), 155 (full load)
<b>E</b>	Wheel track, front	1697–1713
<b>F</b>	Wheel track, back	1710–1726
<b>G</b>	Width (excluding mirrors)	2005
<b>H</b>	Width (including side mirrors)	2023 (folded), 2225 (unfolded)

## Technical specifications

	Angles	Degrees (°)
<b>a</b>	Approach angle	16.5 (empty load), 16 (full load)
<b>β</b>	Departure angle	22.5 (empty load), 22 (full load)

**Note:** Unless otherwise specified, the dimensions and angles listed are based on an unweighted car.

## Vehicle weight

Mass in running order (kg)	Gross vehicle weight (kg)	Maximum load capacity (kg)	Maximum braked trailer weight (kg)	Maximum unbraked trailer weight (kg)	Maximum tow ball load (kg)	Maximum roof load (kg)
2275–2410	2710–2855	435–445	1500–2000	750	110	75

The weights listed are the span for all car models. The vehicle manufacturer plate, found on the door pillar when opening the right-hand rear door, lists specific weights for your car as follows:

- 1 Gross vehicle weight
- 2 Train weight (vehicle + trailer)
- 3 Front axle

## 4 Rear axle

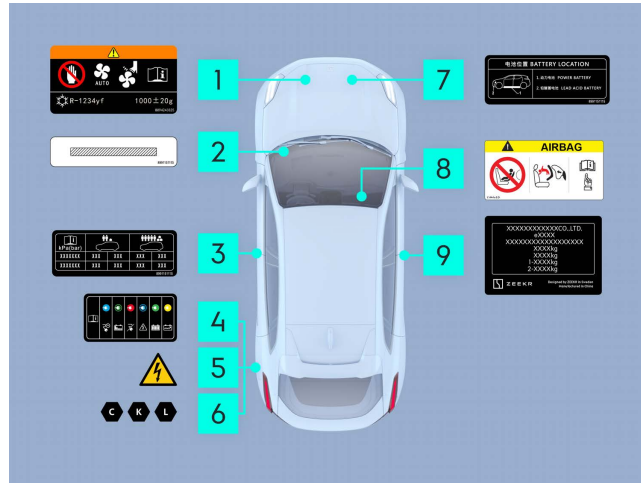
The gross vehicle weight = mass in running order + max load capacity

The gross vehicle weight is the maximum permissible weight that the components of the car can handle. The mass in running order is the weight of the car and a 75 kg driver. The max load capacity is the remaining weight for your remaining luggage and passengers, including any roof loads or accessories on the tow bar. Exceeding the gross vehicle weight is not only illegal, but also extremely dangerous.

## Label overview

The car has labels to show important and statutory information. Do not remove or modify any of these labels.

**Note:** The labels in the image are not identical to those in the car. The image is used to visualize the approximate appearance of each label and where they are located.



	Label	Description	Position
1	Engine compartment label	Warnings for the cooling fan and high voltage. Refrigerant type and amount.	On the left side of the front compartment cover.
2	VIN label	The Vehicle Identification Number (VIN). The car's unique identification number.	On the lower left part of the front windshield.
3	Tire pressure label	Recommended tire pressure values.	On the lower part of the B-pillar on the driver side.
4	Charging status label	The illustrations explain the charging status LED indicator.	Inside the charging hatch.
5	High voltage warning label	High voltage warning.	Inside the charging hatch. Similar high voltage warning labels can

## Technical specifications

			also be found on other components.
6	Charging label	Compatible charging types.	Inside the charging hatch.
7	Battery location label	Information about the location of the car's main batteries.	On the right side of the front compartment cover.
8	Airbag warning label	Warning against having a child seat in the front passenger seat without deactivating the front passenger airbag.	On both sides of the sun visor of the front passenger seat.
9	Manufacturer plate	Manufacturer, type approval, VIN, permitted maximum weights.	On the lower part of the B-pillar on the passenger side.

## Battery specifications

### High voltage battery

Battery type	Rated capacity (Ah)	Rated voltage (V)	Weight (kg)	Temperature range
Ternary lithium-ion battery	246	407	581	Discharging: -30°C to +55°C Charging: -20°C to +55°C

### 12 V battery

Battery model	Battery type	Rated capacity (Ah)	Weight (kg)	Temperature range
VRL150	Absorbent glass mat	50	15.2	-30°C to +70°C

## Range and consumption

**Note:** Range and energy consumption values shown are for the standard car not equipped with a tow bar. Equipped with a tow bar, the car might perform slightly worse.

Range

Range (km), combined driving test cycle (WLTP)	Range (km), city driving test cycle (WLTP)
620	794

Energy consumption

Energy consumption (Wh/km)	Low Urban/ Slow driving	Medium Suburban/ Average driving	High Extra-urban/ Fast driving	Extra high Motorway/ Very fast driving	Combined Low-Extra high test-cycle (WLTP)
	132	137	158	221	173

**Range and consumption**

**Note:** Range and energy consumption values shown are for the standard car not equipped with a tow bar. Equipped with a tow bar, the car might perform slightly worse.

Range

Range (km), combined driving test cycle (WLTP)	Range (km), city driving test cycle (WLTP)
594	743

Energy consumption

Energy consumption (Wh/km)	Low Urban/ Slow driving	Medium Suburban/ Average driving	High Extra-urban/ Fast driving	Extra high Motorway/ Very fast driving	Combined Low-Extra high test-cycle (WLTP)
	142	148	166	231	182

**Range and consumption**

**Note:** Range and energy consumption values shown are for the standard car not equipped with a tow bar. Equipped with a tow bar, the car might perform slightly worse.

## Technical specifications

### Range

Range (km), combined driving test cycle (WLTP)	Range (km), city driving test cycle (WLTP)
585	732

### Energy consumption

Energy consumption (Wh/km)	Low Urban/ Slow driving	Medium Suburban/ Average driving	High Extra-urban/ Fast driving	Extra high Motorway/ Very fast driving	Combined Low-Extra high test-cycle (WLTP)
	144	150	169	234	185

### Radio frequency transmitters

The car contains various radio frequency transmitters, which have been evaluated according to the EU Radio Equipment Directive 2014/53/EU.

Description	Frequency bands	Max output power	Antenna position at vehicle, specific conditions for installation and/or use
Keyfob	BLE: 2.400–2.4835 GHz UWB: CF: CH5 6489.6 MHz; CH9 7987.2 MHz; BW >500 MHz	BLE: 10 dBm UWB: <-41.3 dBm/MHz	Separate, not vehicle-mounted, part. Can be used both on the outside and on the inside of the car.
BNMCM	2.400–2.4835 GHz	10 dBm	Under the tunnel console.
UWB	CF: CH5 6489.6 MHz CH9 7987.2 MHz; BW >500 MHz	<-41.3 dBm/MHz	On the (four) corners of the front/rear bumpers, and in the ceiling inside the vehicle.
Forward looking radar	76–77 GHz	55 dBi	Behind the front grille.
Ultrasonic radar (USS)	55.5 KHz	145 mW	Behind the 12 radar surfaces

Technical specifications

			located along the front and rear bumper.
IRRM (Internal Rear Radar Module)	60–64 GHz	≤23.5 dBm	Antenna in the ceiling, above the rear seats.
TCAM (5G module)	GSM 900/1800 MHz UTRA FDD Band I/III/V/VIII E-UTRA FDD Band 1/3/5/7/8/20/28/32 E-UTRA TDD Band 38/40/41/42 5G NR Standalone and Non-Standalone: n1/n3/n5/n7/n8/n20/n28/n38/n40/n41/n77/n78	GSM 900: 35 dBm GSM 1800: 32 dBm UTRA FDD Band I/III/V/VIII: 25 dBm E-UTRA FDD 1/3/7/8/20/28: 25.7 dBm E-UTRA TDD 38/40/41/42: 25.7 dBm 5G NR n1/n3/n7/n8/n20/n28/n38/n40/n41: 25 dBm 5G NR n77/n78 (class 2): 28 dBm	In the roof-mounted multiband antenna.
TCAM (Wi-Fi module)	2.4G Wi-Fi (20 MHz): 2412–2472 MHz 2.4G Wi-Fi (40 MHz): 2422–2462 MHz 5G Wi-Fi	2.4G Wi-Fi: 17.85 dBm EIRP 5G Wi-Fi (5150–5250 MHz): 17.11 dBm EIRP 5.8G Non-	In the TCAM, in the roof-mounted multiband antenna.

	(20 MHz): 5150–5250 MHz 5.8G Non-Specific SRD: 5745–5825 MHz	Specific SRD: 13.97 dBm EIRP	
WPC (Switching Freq)	127 KHz (87–205 KHz)	15 W	In the wireless charging pad on the center console.
WPC (NFC)	13.56 MHz	2.5 W	In the wireless charging pad on the center console.
WLAN 802.11a/b/g/n/ac (Wi-Fi switch and frequency band setting)	2.4 GHz & 5 GHz	21.5 dBm (2.4G); 16.5 dBm (5G)	On the cover of the display head unit, located below the center display.
BT 5.0	2.4G	20 dBm	On the cover of the display head unit, located below the center display.



Technical specifications

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Maintenance





## Maintenance overview

### Warning!

- Make sure that you fully understand what to do when performing any maintenance. Failure to do so could damage the car or the component you are performing maintenance on, or result in serious injury.

Taking care of the car starts with parking it in the right location. No car lasts forever, to increase the lifespan of the car, park the car in a cool, clean, dry, and well-ventilated place.

Avoid parking the car in the following environments for extended periods of time:

- Direct sunlight – to prevent interior materials from fading.
- Wet environments – to prevent moisture from getting into sensitive components.

## Exterior cleaning

### Warning!

- If the car is going to be driven right after a wash, make sure to brake several times while driving at slow speed so the brakes dry off. Failure to do so will reduce brake efficiency, which could lead to death or serious injury.
- Do not wash the car while the charging cable is connected, or the charging hatch is open. Doing so could result in death or serious injuries.

Make sure the brakes are dry before using the electronic parking brake. Failure to do so can cause the electronic parking brake to get stuck onto the brakes once they dry.

Do not wash the car when it is powered on. Doing so can damage electric components in the car.

Do not get water into the front hood or the charging port. Doing so can damage electric components in the car.

Do not clean the car with acidic cleaning agents, aggressive soap, gasoline, or solvents. Doing so could damage the paint. Instead, use only mild car shampoo to clean the car.

Do not scrape or use any abrasive cleaning fluid on glass or mirrored surfaces. This can damage the surface of the glass or mirror.

Regularly cleaning the car slows or prevents the buildup of corrosion, especially in places where the roads are treated with salt during the winter. Prolonged exposure to salt can drastically accelerate the development of corrosion on the undercarriage of the car.

Dirt, dust, dead insects, tar spots, and other contaminants can all cause damage to the paint.

Remove contaminants as soon as possible to protect the paint. Clean your car with a wet sponge and some car shampoo. Do not forget to wash the shampoo off after, as leaving the shampoo on the car can damage the paint. Do not forget to regularly clean the underside of the car as well, especially if the car is frequently driven on salty roads.


Do not clean the car in direct sunlight or when it is hot to the touch.

## Maintenance

### Car wash mode

Car wash mode adjusts and disables certain functions to protect the car during washing. Activate car wash mode before washing the car. It can be enabled by voice control or the center display.


To enable car wash mode in the center display:

- 1 Navigate to  **-Safety & Security -Services.**
- 2 Press **Car wash mode.**

To enable car wash mode in the center display through the swipe-down menu:

- 1 Open the swipe-down menu.
- 2 Press **Car wash mode.**

Do not clean the car if the message **The current car wash is at risk** appears on the center display.

To disable car wash mode after cleaning the car press the exit symbol  from the car wash mode screen in the center display.

**Note:** Car wash mode is automatically deactivated if the charge of the high-voltage battery is less than 20% or if the car drives above 15 km/h.

### Automatic car wash

Do not take the car to an automatic car wash within the first month of purchase. The paint needs a month to fully set.

Some automatic car washes can cause water spots or scratches to the paint. This can be caused by old equipment, abrasive brushes, or other factors. Only visit touchless car washes, or avoid automatic car washes entirely, to prevent water spots and scratches.

Automatic washing is a quick and easy way to prevent buildup of contaminants on the car. However, it is not as thorough as hand washing.

#### **We recommend:**

Have the car handwashed regularly.

When taking the car for an automatic wash, make sure to fold the mirrors in, then follow the instructions on the automatic car wash.

### Pressure wash

Do not clean the sensors with a pressure washer. Doing so can destroy the sensors. They should only be cleaned with a soft stream of water from at least 10 cm away.

When using a pressure washer, keep the nozzle at least 30 cm away from the surface of the car and always keep the nozzle moving.

Before using a pressure washer on the car, read the instruction manual delivered with the pressure washer and follow those instructions. In particular, the operating pressure and the recommended distance between the nozzle and the surface being washed must be followed to avoid damaging the paint. Additionally, avoid spraying directly at softer materials, such as rubber seals and hoses.

### Exterior care

Do not polish or wax the car in direct sunlight or in freezing temperatures. Both wax and polish dries out quickly in hot conditions, thereby not allowing enough time to evenly apply the product. This can cause streaks, blemishes, and marks on the paint. In freezing temperatures, both wax and polish become more difficult, or even impossible, to properly spread out and work with.

Do not wax or polish plastic and rubber. Doing so will leave a white stain on top of the surface.

Do not use any cleaning agents containing abrasives. Doing so can scratch the paint.

### Waxing

Regular waxing protects the paint and helps the car retain that straight-out-of-the-factory look. It is time to wax the car if water is no longer forming droplets on the paint and running off.

#### **We recommend:**

Regardless of the water test, wax the car at least once a year to protect the paint.

**Note:** Waxing the car does not restore the glossy look of the paint. For that, the car needs to be polished.

### Polishing

Polishing is only necessary when the paint has been tarnished or has lost its glossy look. After polishing, the car should be waxed. Follow the instructions from the polishing agent manufacturer regarding how to apply the polish.

Do not apply polish on plastic or rubber parts, and do not use polishes that have abrasive materials.

### Corrosion prevention

The car is protected against corrosion through the paint that covers the whole chassis. However, like any car, it is not completely immune to corrosion. Regular inspection and maintenance is important to keep corrosion away from the car.

Regularly do the following to ensure a corrosion-free car for as long as possible:

- Wash and wax your vehicle regularly to keep the vehicle clean.
- Always check the paint for minor damage and repair it as soon as possible.
- Check the undercarriage for accumulation of sand, dirt, or salt. If needed, wash the undercarriage with water as soon as possible.

In some parts of the world, it can be particularly difficult to keep your car corrosion free. Such places can be very hot and humid, or they can use a lot of road salt to keep their roads free from ice. If you live or frequently travel in such an area, contact a ZEEKR Hi-Tech Service Center or an approved service partner for further advice on how to best protect your car from corrosion in that part of the world.

### Interior cleaning

#### **⚠ Warning!**

- After washing the floor mats, make sure that they are properly put back and secured. Failure to do so can lead to an accident resulting in death or serious injury.

## Maintenance

Do not use hot water, alcohol-based products, harsh chemicals or abrasive tools when cleaning the car. Doing so can stain, dry out, or otherwise damage the interior surfaces.

Avoid pressing too hard when cleaning the screens and do not use abrasive materials. Doing so could damage the screens.

Some colored fabrics can stain the seat fabric. If this happens, clean the surface as soon as possible. Failure to do so could lead to the stain becoming very difficult or impossible to remove.

Protect the screens from moisture. Failure to do so could damage the display or internal electrical components.

To keep the environment in the car nice and fresh, it is important to regularly clean the interior surfaces and vacuum the floors, seats, and other areas. The interior surfaces are mainly composed of eco-friendly materials such as alcantara and PU.

Remove spills as soon as possible using a soft cloth moistened with water and non-detergent soap. Wipe gently in a circular motion from edge to center.

The surfaces in the car should only be cleaned with ZEEKR recommended products. Suitable products can be found at a ZEEKR Hi-Tech Service Center or an approved service partner.

The following types of detergents are recommended for interior cleaning of materials:

- Water- or petroleum-based degreaser
- Universal detergent

**Note:** Do not apply detergent directly onto alcantara (suede-like) surfaces.

Floor mats can be taken out and washed with a rubber shampoo and warm water.

For information on how to clean the seat belts, see ,please see *Seat belts* (p. 18).

For more detailed information on which cleaning agents to use, and which to avoid, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

### **We recommend:**

For the best result, take the car to a professional cleaning service.

## Screen cleaning

Display screens should be cleaned with a soft, lint-free cloth specifically designed for screens. Do not use cleaners (such as a glass cleaner) or alcohol-based gel products and do not use a wet wipe or a dry statically charged cloth.

To be able to wipe the screen without pressing buttons and changing settings, and to make it easier to spot dust and smudges, activate the screen cleaning mode.

To activate screen cleaning mode:

- 1 Open the swipe-down menu.
- 2 Press **Screen cleaning**.
- 3 The screen locks and the backlight is dimmed.

To unlock the screen and deactivate screen cleaning mode, press and hold the exit button for 3 seconds.

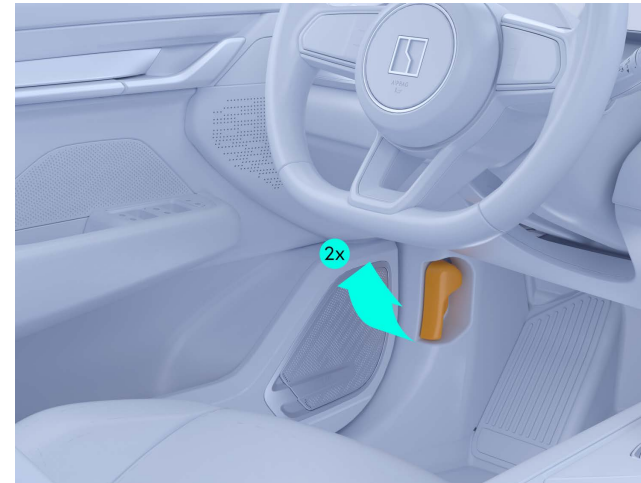
### Open and close the hood

#### Warning!

- Before closing the hood, make sure the area around the hood is free of obstacles and no gloves, rags or any other combustible materials are left under the hood. Failure to do so could cause a fire and result in death or serious injury, or damage to the car.
- Make sure the hood is completely closed and locked before driving. Failure to do so could cause the hood to open while driving, which could result in serious injury or death.
- Make sure power is turned off before doing anything under the hood. Failure to do so can result in serious injury or death.

Several maintenance tasks begin with opening the hood.

To open the hood:



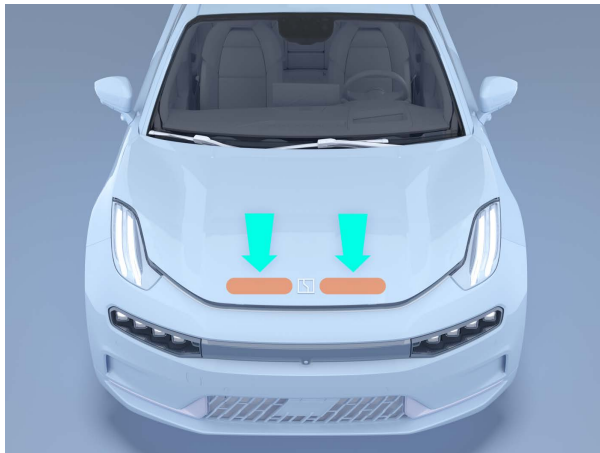
- 1 Pull the hood release lever twice to open the hood.
- 2 The hood pops up.
- 3 Exit the car.
- 4 Slip your fingers underneath the gap opened by the hood.
- 5 Pull the hood upwards.

When all maintenance tasks are finished, the hood must be properly closed again.

To close the hood:

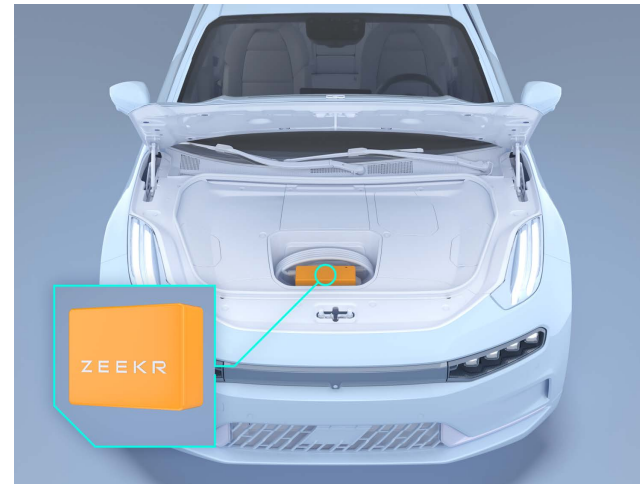
## Maintenance

- 1 Make sure the area under the hood is free from foreign objects such as rags or tools, and make sure the movement of the hood is not blocked by anything.
- 2 Lower the hood slowly until it lies against the hood latch. Do not let it fall freely.



- 3 Push the hood down with both hands on the areas shown in the image.
- 4 Once the hood has clicked into place, gently pull on the edge of the hood to make sure it has fully engaged with the lock.

## On-board toolkit



The on-board toolkit is found in a small compartment under the hood of the car. The on-board toolkit contains the following items:

- Electric air pump
- Sealant bottle
- Towing eyelet



### Washer fluid

Do not try to spray washer fluid when the washer fluid tank is empty. Doing so will damage the washer fluid nozzles.

Use washer fluid with antifreeze when the temperature is below 0°C. Otherwise, the pump, the reservoir, and/or the hoses can freeze, which could cause damage to the washer fluid system.

Washer fluid is used to clean the windshield of dirt, dust, bugs, and other things that impact visibility. The washer fluid tank holds about 3 l of washer fluid. When the washer fluid level is at 25%, a message appears on the driver display.

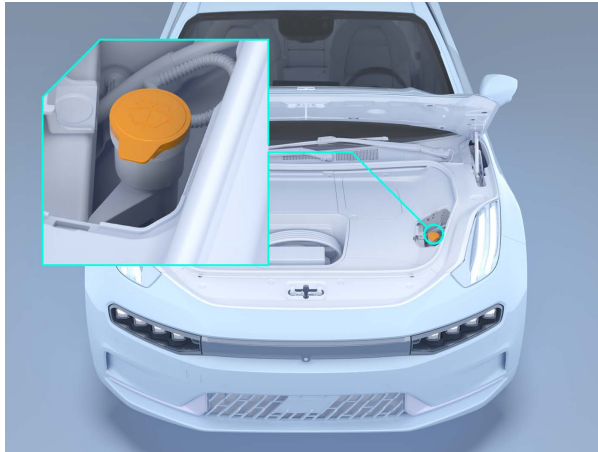
To fill the washer fluid tank:

- 1 Open the hood.



- 2 Remove the washer fluid cover.

## Maintenance



- 3 Open the lid to the washer fluid tank.
- 4 Pour 2–2.5 l of washer fluid into the washer fluid tank.
- 5 Close the lid and replace the panel.
- 6 Close the hood.

### Wiper blades

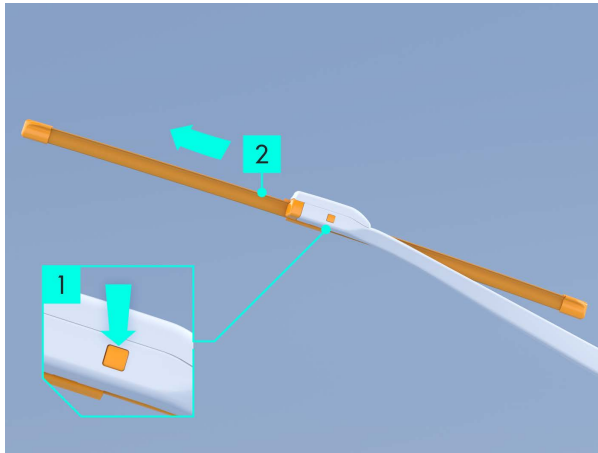
When replacing the wiper blades, be careful to not let the wiper arm hit or drag against the windshield. Doing so could cause scratches on the windshield.

The wipers are used to remove water from your windshield, and, together with washer fluid, to maintain visibility through the

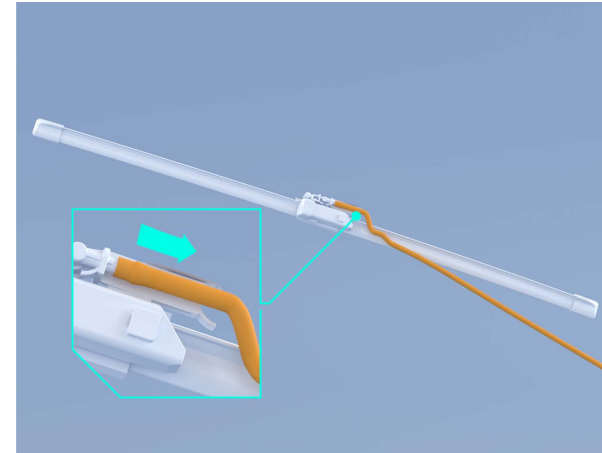
windshield. Just like any other part of the car, the wiper blades will eventually become dirty, which makes them less effective. Regularly wipe the wipers down with a piece of cloth to keep them effective for as long as possible. Eventually, the wiper blades will wear out and will need to be replaced.

To replace the wiper blades:

- 1 Make sure the car is in **P**, and that the wiper blades are free of ice and not running.
- 2 Navigate to **☰ -Safety & Security-Services**.
- 3 Set the wiper blades in the maintenance position.  
Do the following for each wiper blade:
  - 4 Pull the wiper blades away from the windshield until they are pointing upwards.



5 Press and hold the clip **1** on the wiper blade and pull the wiper blade out **2**.



6 Pull the washer fluid hose out of the wiper blade.

7 Install the new wiper blade by following the above steps in reverse.

After both wiper blades have been replaced:

8 Gently return the wiper blades to the windshield.

9 Navigate to  -**Safety & Security** -**Services**.

10 Deactivate the maintenance position.

**Note:** A towel can be placed underneath the wiper arm while replacing the wiper, to prevent it from scratching the windshield.

## Maintenance

**Note:** Only use compatible wiper blades. Visit a ZEEKR Hi-Tech Service Center or an approved service partner to buy compatible wiper blades.

### Brake fluid

#### Warning!

- If the brake fluid level drops significantly, the brake system will not work properly. Do not drive the car if the brake fluid in the brake fluid tank is below the **MIN** mark. Doing so can lead to an accident due to brake failure, which could cause death or serious injury.
- Brake fluid is toxic. If brake fluid is accidentally ingested, seek medical attention immediately. Failure to do so could result in death or serious injury.
- In case of brake fluid contact with skin or the eyes, flush immediately with water. If there is any remaining irritation, seek medical attention.
- Only use genuine DOT4 brake fluid, unused and unexpired, approved by ZEEKR. Failure to do so could cause an accident due to brake failure, which could cause death or serious injury.
- Do not mix brake fluid from different brands. Doing so could cause a brake failure, which could cause death or serious injury.

#### Caution!

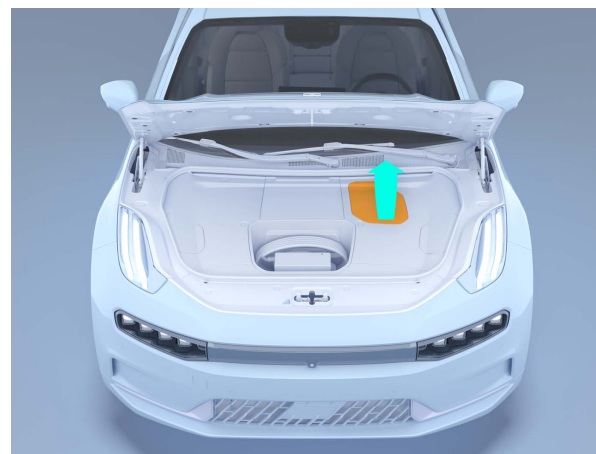
- In case of brake fluid contact with skin or the eyes, flush immediately with water. If there is any remaining irritation, seek medical attention.

The brake fluid is a type of hydraulic fluid used to amplify braking force. To ensure reliable and consistent brake operation, it is important to periodically check that the brake fluid level in the brake fluid tank is between the **MIN** and **MAX** indications.

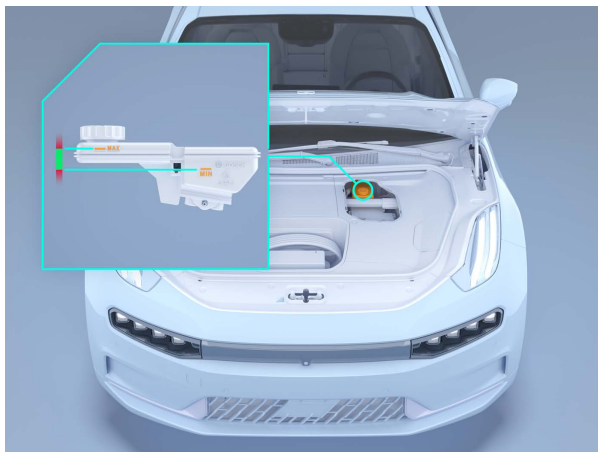
For the brake fluid replacement interval, see ,please see *Service intervals* (p. 264).

To check the brake fluid level:

- 1 Open the hood.



- 2 Use a thin, flat tool, such as a slotted screwdriver, to open the cover.



3 Check that the brake fluid level is between the **MIN** and **MAX** indications on the tank. If the brake fluid level is below **MIN** contact a ZEEKR Hi-Tech Service Center or an approved service partner.

4 Replace the panel.

5 Close the hood.

To top up or replace the brake fluid, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

## Coolant

When under pressure, the coolant can get very hot without boiling. As soon as pressure is reduced, for example by opening the expansion tank cap, the coolant will boil. Do not open the expansion tank cap until the motor cools down completely. Doing so can cause hot coolant to spray out, which could seriously scald you.

Only use coolant specified by ZEEKR. Failure to do so could cause damage to the high voltage battery and/or cooling system.

Do not mix coolants from different brands even if they are of the same type. Doing so could cause the motor to overheat due to changed coolant properties.

Make sure to have the coolant inspected before exposing the car to freezing temperatures. Failure to do so can cause the coolant to freeze, destroying the coolant system and allowing the motor and high voltage battery to overheat.

The coolant keeps the motor and the high voltage battery operating at optimal temperatures. The coolant level can, and should, occasionally be checked by the user.

It is even more important to have the coolant inspected before winter or if the car is going to be taken to a cold area. If there is not enough coolant in the tank, the high voltage battery and the motor will overheat since the coolant cannot cool them down. Using the right type of coolant is also important. If the environment is colder than the approved temperature range of the coolant, the coolant will freeze and expand, damaging or destroying the cooling system.

To check the coolant level:

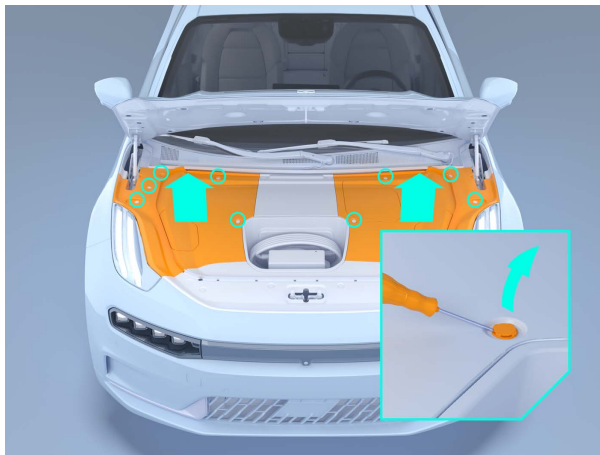
Required items:

## Maintenance

- A thin, flat tool, such as a slotted screwdriver

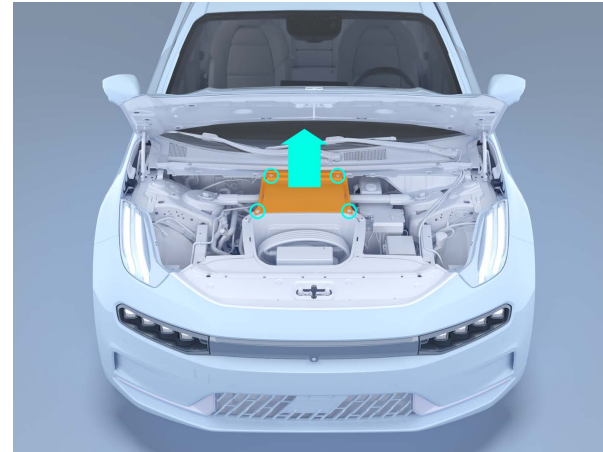
### Instructions:

1 Open the hood.



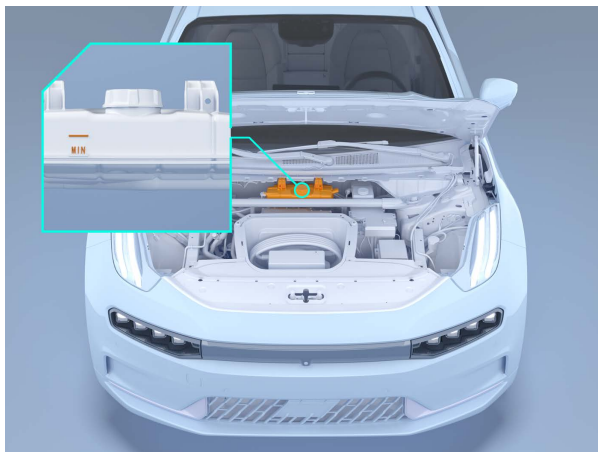
2 Use a thin, flat tool to pop the plastic rivets on the panels shown in the image.

3 Remove the indicated panels.



4 Use a thin, flat tool to pop the rivets shown in the image.

5 Remove the panel.



6 Check that the coolant level is between the **MAX** and **MIN** indications on the coolant expansion tank.

7 Replace the panels and rivets in the reverse order.

8 Close the hood.

To top up or replace the coolant, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

For the coolant replacement interval, see ,please see *Service intervals* (p. 264).

**Note:** A warning message will pop up on the driver display if the coolant level is low, which could indicate a leak in the cooling

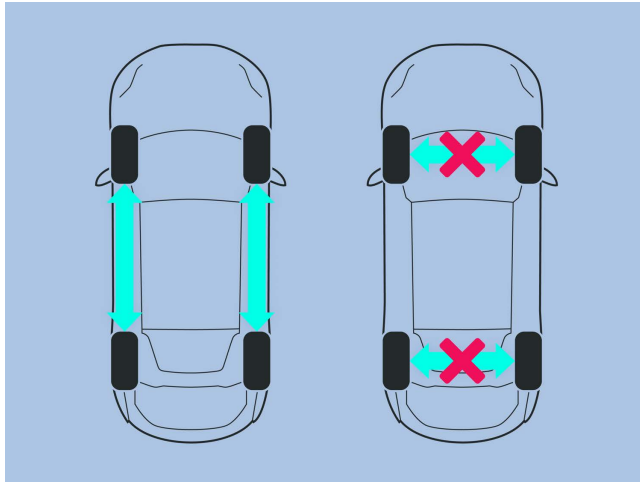
system. Contact a ZEEKR Hi-Tech Service Center or an approved service partner for an inspection as soon as possible.

## Tires

The tires are a big part of how the car behaves on the road. The type, size, pressure, speed rating, and rubber quality of the tire, as well as tread wear, all influence the performance of the tire, and as a result, the performance of the car. Using the proper tire pressure and having good driving habits will extend the service life of your tires: Do not drive faster than the max rated speed of the tire, slow down when taking turns, brake slowly when possible, and avoid potholes and curbs. For more information on tires, see ,please see *Compatible tires* (p. 229).

**Note:** Check the tires regularly for abnormal wear such as cuts and cracks.

## Maintenance



The tires can be regularly rotated between front and back to ensure even wear. However, never rotate the tires from left to right. Doing so will cause instability and reduced performance.

After new wheels are fitted to the car or a tire has been repaired, wheel balance should be checked. Wheel imbalance can cause excessive wear of both the tires and the steering system. Checking and adjusting the wheel balance requires professional tools.

### **We recommend:**

Take the car to a ZEEKR Hi-Tech Service Center or an approved service partner to inspect the wheel balance.

## Remove and replace wheels

### **⚠ Warning!**


- Only use tires with the recommended dimensions, indexes, and ratings. Using non-recommended tires can make the car unstable, which can lead to accidents and result in death or serious injury.

When you need to remove or replace wheels for any reason, follow the instructions carefully and check the torque of the wheel bolts after the first few trips after replacing a wheel.

### Required tools:

- Jack
- 19 mm socket wrench
- Torque wrench with 19 mm socket capable of measuring torque up to 160 Nm
- Six wheel chocks

### To remove a wheel:

- 1 Park the car on firm, level, non-slippery ground.
- 2 Put the car in **P**.
- 3 Navigate to  - **Safety & security-Services**.
- 4 Activate jack mode.
- 5 Exit the car.
- 6 Place a wheel chock in front of and behind the wheels that will remain on the ground.



- 7 Remove the plastic caps from the wheel bolts for the wheel you will remove.
- 8 Use the socket wrench and turn counterclockwise to loosen each wheel bolt ½–1 turn with the car still on the ground.
- 9 Place the jack under the lifting point that will be used. For information on the lifting points, see ,please see *Lifting points* (p. 35).
- 10 Follow the jack manufacturer's instructions to align the jack correctly under the lifting point.
- 11 Raise the jack slowly until the wheel can move freely.
- 12 Turn the socket wrench on each wheel bolt counterclockwise to remove the bolt.
- 13 Pull the wheel away from the car to remove it.

To replace a wheel:

- 1 Clean the hub if needed.
- 2 Put on the wheel.
- 3 Put on all the wheel bolts and turn them clockwise with your hands to tighten them slightly.
- 4 Use the socket wrench and turn clockwise to tighten the bolts in a crosswise pattern.  
**Note:** In a crosswise pattern you tighten the first bolt, then in a clockwise or counterclockwise direction, tighten every-other bolt until you have tightened all the bolts and are back at the first bolt.
- 5 Lower the car to the ground and remove the jack.
- 6 Use the torque wrench to tighten each bolt to 160 Nm (118 foot-pound).

- 7 Refit the plastic caps over the wheel bolts.
- 8 Remove the wheel chocks.
- 9 Make sure the new tire(s) are inflated to the recommended tire pressure.
- 10 Check the torque setting on each wheel bolt after the first few trips in the car.

### High voltage battery

The high voltage battery is the main component responsible for driving the motor(s). The service life and driving range of the high voltage battery depends on many factors, such as driving style, driving conditions, as well as frequency and mode of charging. For information on best practices to prolong the service life of the battery, see ,please see *Charging recommendations* (p. 50).

### Low voltage battery

#### Warning!

- Do not tamper with the low voltage battery. Doing so could cause serious injury or death.

The low voltage battery controls most of the electronic functions of the car. Except when it is necessary to jump start the car, the low voltage battery should never be touched. For information on jump starting, see ,please see *Discharged low voltage battery* (p. 30).

If any service or inspection is necessary, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

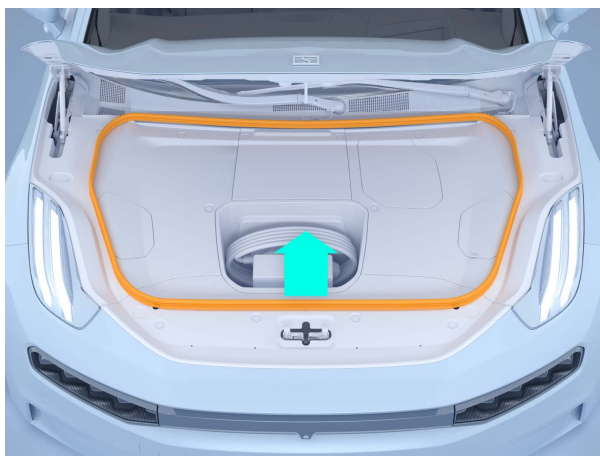
## Maintenance

### Headlight adjustment screws

The car automatically levels the headlights depending on the amount of luggage and passengers in the car, and basic headlight levels are checked at scheduled inspection and maintenance. Accessing the headlight adjustment screws is only necessary when the basic headlight levels need to be adjusted. Only a trained professional should adjust the basic headlight levels.

To access the headlight adjustment screws:

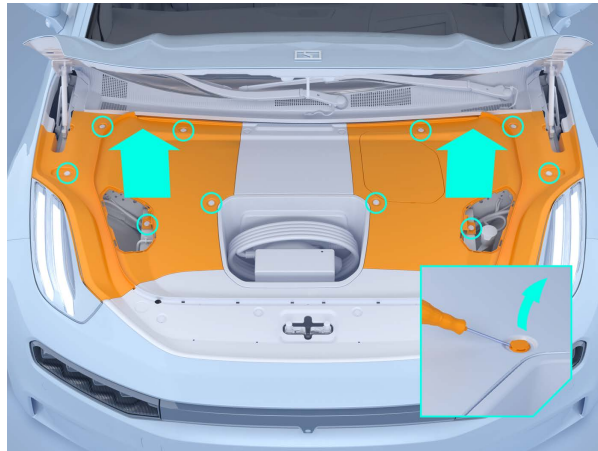
- 1 Open the hood.



- 2 Remove the sealing strip.

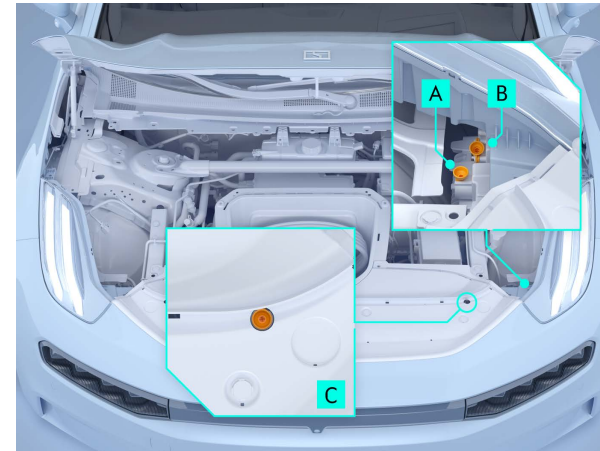


- 3 Remove the small covers on the left and right side.



4 Use a thin, flat tool, such as a slotted screwdriver, to remove the rivets holding each large panel in place.

5 Remove the panels.



The adjustment screws are highlighted.

Once finished with headlight adjustments, follow the steps in reverse order to reinstall the panels.

### Alcohol interlock

An alcohol interlock can be used to ensure that individuals under the influence of alcohol are prevented from driving the car. Before the car can be started, the driver must perform a breath test.

To install an alcohol interlock device, contact a ZEEKR Hi-Tech Service Center or an approved service partner.

## Maintenance

**Note:** The alcohol interlock is an aid, and it does not exempt the driver from responsibility. It is always the driver's responsibility to be sober and to drive safely.

### Use the alcohol interlock

To activate the alcohol interlock:

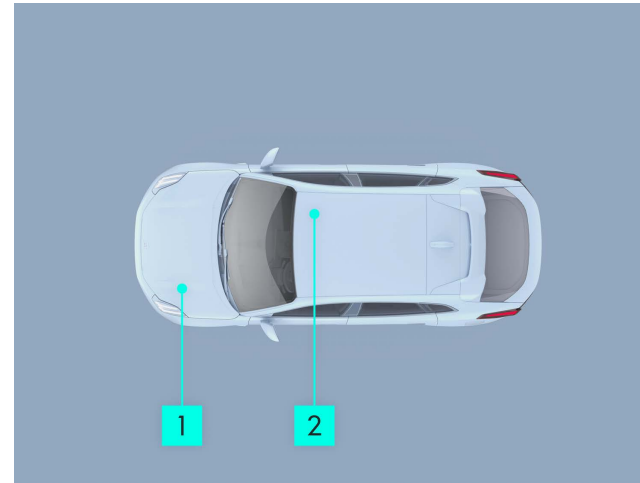
- 1 Sit down in the driver's seat.
- 2 Depress the brake pedal.
- 3 A notification is shown on the driver display when the alcohol interlock is ready for use.
- 4 Breathe into the alcohol interlock according to the alcohol interlock manufacturer's instructions.
- 5 The test result is shown on the driver display.

It is not possible to drive the car if the alcohol interlock detects breath alcohol over the limit of local regulations where the interlock was installed.

The alcohol test is valid until the car is turned off and the driver door is opened.

### Fuses

The fuses protect the electrical components and circuits in the car from short circuits and overloading. The most important part of the fuse is the metal strip inside it. An electrical failure will cause the strip to overheat and melt, interrupting the circuit and protecting the electrical components. Fuses are single-use, and a blown fuse must be replaced for the protected components to function again.



There are two fuse boxes in the car:

- One in the engine compartment (beneath the low voltage battery cover)
- One on the right side of the tunnel console

**Note:** Any work involving the fuses should only be performed by a ZEEKR Hi-Tech Service Center or an approved service partner.

### Service intervals

It is very important to replace the fluids according to the service interval.

The table below lists general service items and their respective service intervals under normal driving conditions. A service technician might suggest additional service items upon inspection of the car.

<b>System</b>	<b>Service item</b>	<b>Service interval</b>
<b>Brakes</b>	Brake fluid <sup>(a)</sup>	Every 24 months
<b>Air conditioning</b>	Filter element <sup>(a)</sup>	Every 24 months or 40,000 km
<b>Cooling</b>	Coolant	Every 48 months
<b>Drivetrain</b>	Gearbox oil	Every 40,000 km

<sup>(a)</sup>: In harsh driving conditions, the recommended service interval is half of the stated service interval for normal driving conditions. For example, the brake fluid should be replaced every year if the car is driven in very hilly or humid conditions.

Examples of harsh conditions include but are not limited to:

- Frequent short distance driving.
- Frequent braking during driving.
- Frequent low speed driving.
- Frequent driving in a dusty or sandy region.
- Frequent driving on salty roads.
- Frequent driving in very hot or very cold conditions.